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A Introduction

It has been more than a year since Covid-19 started spreading and, in that time, the virus has defined the entire world, both online and offline. Avast observed cybercriminals using the pandemic to their advantage, spreading scams and phishing attacks to exploit people's natural thirst for information during unprecedented times.

During this time, ransomware attacks continued to thrive, especially targeting medical institutions and critical infrastructure. Certain types of mobile threats, including stalkerware and adware, flourished due to people being forced into lockdown and likely spending more time on their smartphones and tablets. It seems like cybercriminals specifically targeted the most vulnerable groups of our society, some of whom were forced to use online tools and services for the first time. Cybercriminals began to promote mobile adware more heavily to younger audiences via popular social platforms,

and performed ruthless technical support scams targeting the elders and the less digitally savvy.

This PC Risk Report takes a snapshot of 30 days in the first half of 2021 vs. the same time period in 2020, and specifically looks at Windows-threats targeting home and business users. It reveals that the pandemic did not slow down cybercriminals as, globally, online threats still increased year over year.

Home users have a 29.39% chance of encountering any type of malware, which represents an increase of around 5% compared to the same timeframe the previous year (28.08%). Business users have a 13.9% chance of encountering malware; this number has increased by almost 24% compared to the previous year (11.25%).

Businesses generally often have more layers of protection in place than home users,

making them a bit less prone to encountering malware. Nonetheless, enabling the workforce to work from home has posed serious challenges to business security and this can be seen in the increased risk ratio. With hundreds of millions of users worldwide, Avast has one of the largest threat detection networks in the cybersecurity industry. The attacks on these devices provide valuable insights and knowledge of the most prevalent threats and those who have been most affected by them.

This report provides an overview of cyberattacks that happened within one month, giving a picture in time of the general risk users and businesses face globally and in different countries. Cyber threats are not all the same, but for this report, we group the threats into two high level categories: simple threats and advanced threats.



A Introduction

Simple Threats

Simple threats are malware, often produced by script kiddies, that do not contain advanced packers, anti-emulation features, and other types of self protection. These threats tend to use tried and tested methods to scam users or infect their devices, such as viruses, trojans, phishing or sextortion scams and spyware. These attacks aim to reach as many people as possible, to maximize return for cybercriminals.

Advanced Threats

Advanced threats include malware spread by nation states, malware with custom packers and hardcore anti-emulation features. These often come from criminal groups that focus on successful infection rates, making sure that the malware they create circumvents most security solutions users have in place. We define these more sophisticated threats as advanced threats. Advanced threats are new, not yet before seen threats,

designed to bypass common protection technologies included in security software, such as signatures, heuristics, emulators, URL filtering, mail scanning, etc. APT campaigns such as the one targeting governmental agencies in East Asia and the many ransomware attacks which made the headlines the past year, are some examples of this type of threat. In most cases, these advanced threats are freshly new, tested to make sure they are not detected when scanned by an antivirus.

Methodology

The data included in this report is collected from Avast's threat detection network, and represents a data snapshot, constructed with the threats Avast protected its PC users from during March 16, 2021 and April 14, 2021. In order to provide statistically relevant data, this report includes data from

countries, territories and regions with a sample size of at least 10,000 computers belonging to home users that encountered threats during the month we collected the data, and at least 1,000 computers used by businesses. The data looks at total threats and advanced threats, evaluating the risk ratio for home and business users around the world.

To calculate the risk ratios for this report, we divided the number of computers where Avast's protection layers stopped at least one threat, by the total number of computers Avast actively protected within the 30-day period.

When comparisons to the previous year were made, this refers to data from the exact same period of time, March 16, 2020 to April 14, 2020.



B Global Risk Ratio

According to our data, the worldwide chance of infection from any type of malware - this includes simple and advanced threats - for a business computer is 13.9% (11.25% in the previous year). For home users, on the other hand, the risk of encountering any type of malware is double, with a 29.39% chance of infection (28.08% in the previous year).

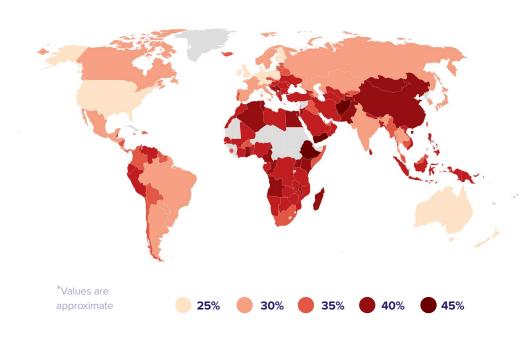
The chances of users being targeted by an 'advanced' threat are lower, but the proportion is similar to all threats, with consumers having a 5% chance of encountering an advanced threat (4.61% in the previous year) and businesses having a 2.29% chance (1.98% in the previous year).





Global Risk Ratio: Home Users All Threats

Global Home User Risk Ratio: All Threats



COUNTRIES MOST AT RISK

The top ten countries most at risk of encountering any type of threats are in the Middle East, and Africa, in addition to Serbia:

1.	Afghanistan	49.47%
2.	Yemen	47.81%
3.	Ethiopia	45.84%
4.	Egypt	44.94%
5.	Rwanda	43.45%
6.	Algeria	43.34%
7 .	Madagascar	43.03%
8.	Angola	42.88%
9.	Togo	42.34%
10.	Serbia	42.30%

COUNTRIES LEAST AT RISK

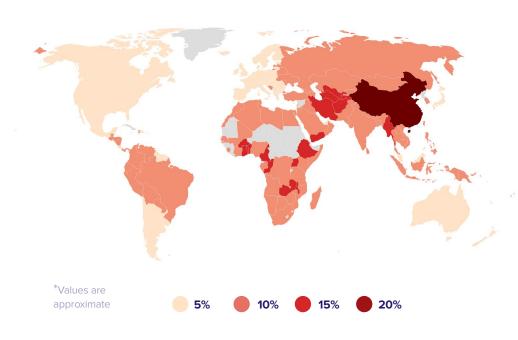
The ten countries with the lowest risk of encountering any threats are:

1	49.47%	1.	Switzerland	22.70%
	47.81%	2.	Austria	22.85%
	45.84%	3.	Germany	22.97%
	44.94%	4.	United States	23.17%
	43.45%	5.	United Kingdom	23.26%
	43.34%	6.	Puerto Rico	23.34%
r	43.03%	7.	Ireland	23.43%
	42.88%	8.	Netherlands	23.51%
	42.34%	9.	Finland	23.71%
	42.30%	10.	Denmark	24.15%



Global Risk Ratio: Home Users Advanced Threats

Global Home User Risk Ratio: Advanced Threats



COUNTRIES MOST AT RISK

The top ten countries in which home users are most at risk of encountering an advanced threat are:

1.	China	20.22%
2.	Turkmenistan	14.63%
3.	Afghanistan	14.13%
4.	Tajikistan	12.52%
5.	Yemen	12.46%
6.	Iran	11.85%
7.	Ghana	11.49%
8.	Myanmar	11.42%
9.	Uganda	11.29%
10.	Republic of the Congo	11.53%

COUNTRIES LEAST AT RISK

The countries least at risk of encountering an advanced threat are:

China	20.22%	1.	France	2.29%
urkmenistan	14.63%	2.	Switzerland	2.57%
Afghanistan	14.13%	3.	Belgium	2.58%
- ajikistan	12.52%	4.	New Zealand	2.63%
⁄emen	12.46%	5.	Canada	2.70%
ran	11.85%	6.	Netherlands	2.84%
Ghana	11.49%	7 .	Ireland	2.85%
Myanmar	11.42%	8.	United Kingdom	2.89%
Jganda	11.29%	9.	Australia	2.91%
Republic of the Congo	11.53%	10.	Puerto Rico	2.93%



B Global Risk Ratio: Business Users

Globally, businesses have a 13.9% chance of encountering any type of threat. Asian countries are among the top countries where businesses are most at risk, followed by Africa and Eastern Europe.

For all types of threats we can see that countries with the lowest risk were the Nordics, Western and Central European countries, in addition to the United States, Latvia and the Dominican Republic. This changes when looking at advanced threats, where the common denominator seems to be the size of the countries, with populations smaller than 11 million.





B Global Risk Ratio: Business Users **All Threats**

*Values are approximate 10% 15% 20% 25% 30% 35%

Global Business User Risk Ratio: All Threats

COUNTRIES MOST AT RISK

The ten countries in which businesses are most at risk of encountering a threat are:

1.	Armenia	39.75%
2.	China	35.66%
3.	Vietnam	35.48%
4.	The Republic of Korea	32.61%
5.	Republic of Tanzania	32.71%
6.	Croatia	30.02%
7.	Bangladesh	29.89%
8.	Taiwan	29.25%
9.	Indonesia	29.21%
10.	Hong Kong	29.09%

COUNTRIES LEAST AT RISK

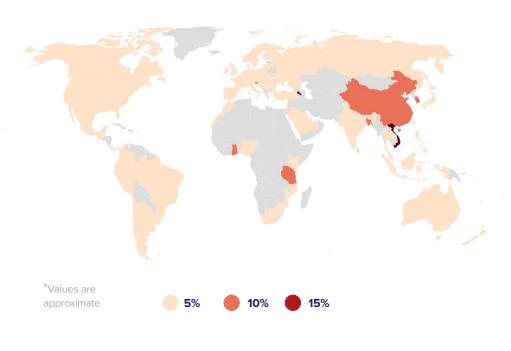
The ten countries in which businesses are most at risk of encountering a threat are:

5%	1.	Sweden	7.75%
5%	2.	Norway	9.68%
3%	3.	Germany	10.03%
%	4.	Denmark	10.09%
%	5.	Luxembourg	10.21%
2%	6.	Switzerland	10.32%
9%	7.	Ireland	10.58%
5%	8.	United States	11.00%
%	9.	Latvia	11.04%
9%	10.	Dominican Republic	11.06%



Global Risk Ratio: Business Users Advanced Threats

Global Business User Risk Ratio: Advanced Threats



COUNTRIES MOST AT RISK

When it comes to advanced threats, the following ten countries have the highest risk ratio for advanced threats:

1.	Armenia	18.75%
2.	Vietnam	17.82%
3.	China	8.85%
4.	Bangladesh	8.35%
5.	Slovenia	8.15%
6.	The Republic of Korea	7.10%
7 .	Ghana	6.17%
8.	Republic of Tanzania	5.54%
9.	The Philippines	4.57%
10.	Nigeria	4.44%

COUNTRIES LEAST AT RISK

Business users with the lowest risk ratio of encountering advanced threats are those in:

	18.75%	1.	Luxembourg	1.16%
	17.82%	2.	Sweden	1.16%
	8.85%	3.	Dominican Republic	31.41%
	8.35%	4.	Lithuania	1.44%
	8.15%	5.	Puerto Rico	1.47%
of Korea	7.10%	6.	Trinidad &Tobago	1.50%
	6.17%	7.	Slovakia	1.54%
anzania	5.54%	8.	Singapore	1.55%
es	4.57%	9.	Czech Republic	1.56%
	4.44%	10.	Panama	1.59%



C The State of Cybersecurity

There has been an increase in the risk ratio from both types of users and both types of threats. With the pandemic, home users started to spend more time at home and had to rely more prominently on their devices to connect with the outside world in ways they didn't need to before - staying in touch with their loved ones, studying, enjoying entertainment, and doing fitness workouts. Some less tech-savvy users were for the first time introduced to, for example, virtual meeting tools, online banking, online streaming and online shopping. With screen time increasing, so has the exposure to threats and the chances of falling victim to them grown.

In general, home users are at higher risk of encountering threats, as they are typically solely responsible for protecting their computers. Additionally, home users interact with different content than business users. Cybercriminals create threats that take

advantage of the activities carried out by home users, regardless of age, and exploit their potential lack of cybersecurity awareness and cautiousness.

The majority of computer users, whether it be business or home users, are often blindly attacked, meaning they aren't specifically targeted with personalized attacks.

Nonetheless, what we can say is that most cybercrime is money driven, and that's one of the main factors cybercriminals consider when choosing victims. With that in mind, it would be logical to think that most attacks would go after users in countries where the population has more buying power, but this sometimes poses some limitations for cybercriminals. For example, developed countries tend to have more robust security practices than others, and have the ability of filtering attacks before they even reach users' PCs.

Sometimes, cybercriminals also face language barriers and this can limit the reach or the success of their campaigns. Attackers sometimes also filter out certain user groups in their code, so some won't attack the population from their own country or its allies.

The numbers included in this report are average figures and it's important to remember that correlation is not causation when taking the data included in this report into account.



The State of Cybersecurity

Security risk of employees working from home

The pandemic also forced many companies around the world to send employees home to work remotely. Employees took their company devices home which broadened the attack surface for companies. Not every company was prepared to have their employees work from home on such short notice, and not all home networks infrastructure were as secure as enterprise networks, leaving companies at risk.

Businesses, especially larger businesses, often have additional security layers in place, blocking threats before they even enter a business' network, set up by dedicated IT teams or external IT administration partners. Businesses usually offer training and education around current threats and also have more restrictive policies in place.

When at work, users' browsing activities may be more limited and therefore less risky than at home, where they might shop online, take care of their finances, visit video streaming and gaming sites that can potentially harbor risks, without the benefit of additional layers of protection they have in their work environment.

This, however, doesn't mean businesses, including government agencies, are immune to cyber attacks. Ransomware attacks have become especially prevalent. In the beginning of 2020, Avast saw an increase in ransomware attacks in the early pandemic months. Ransomware grew by 20% during March and April in comparison to January and February. And these attacks have continued during the rest of the year and the beginning of 2021.

Since the start of the pandemic, the average ransom payment has also continued to climb, up 43% from the last quarter of 2020 to an average of over US\$200,000. Companies like Colonial Pipeline, AXA, Garmin, Jack Daniels, Travelex and the Ritz London were hit with ransomware throughout the past year. Cybercriminals also didn't refrain from attacking hospitals around the world during the pandemic.



The State of Cybersecurity

Higher risk ratio in conflict regions

If we take a look at the countries with the highest risk ratio, both for home users and business users, we can see that geographies with more conflictive socio-political situations seem to be facing more risk in the online world as well (Middle East, Asia, Africa, and Eastern Europe).

If we take a look at the top ten safest countries, meaning the ones with the lowest risk ratio, we can find some differences in terms of home users and business users.

When looking at the safest countries for home users, we can see that those listed all belong to the OECD (Organisation for Economic Co-operation and Development), in addition

to Puerto Rico. This organization is made up of 36 countries that work together to improve the economic and social well-being of people around the world. These countries are among the early technology adopters, which means the broad mainstream of users in these countries, for the most part, may be more aware and better informed when it comes to PC security best practices. Even so, this correlation is not completely conclusive.

The same is true regarding the list of lowest risk countries for all types of threats for business users, in addition to the Dominican Republic. This changes, though, when looking at advanced threats for business users, where the common denominator seems to be the size of the countries. The list combines countries from North America and the Caribbean, Asia Pacific, Western Europe, Central Europe and Eastern Europe, but all ten countries have populations smaller than 11 million citizens. Considering that advanced threats involve sophisticated and complex attacks, these may be targeting bigger businesses or countries with big offices or global companies and organizations.



D Conclusion

What we can conclude is that the pandemic did not slow down cybercriminals. Instead they seized the opportunity of people spending more time online to adapt old tricks to spread various types of fakes, scams, and to target major businesses with ransomware. Cybercrime today is a professionalized business and threat actors are constantly looking for new and effective ways to attack people around the world. Cybercriminals take advantage of trends, to make sure they attract as many potential victims as possible.

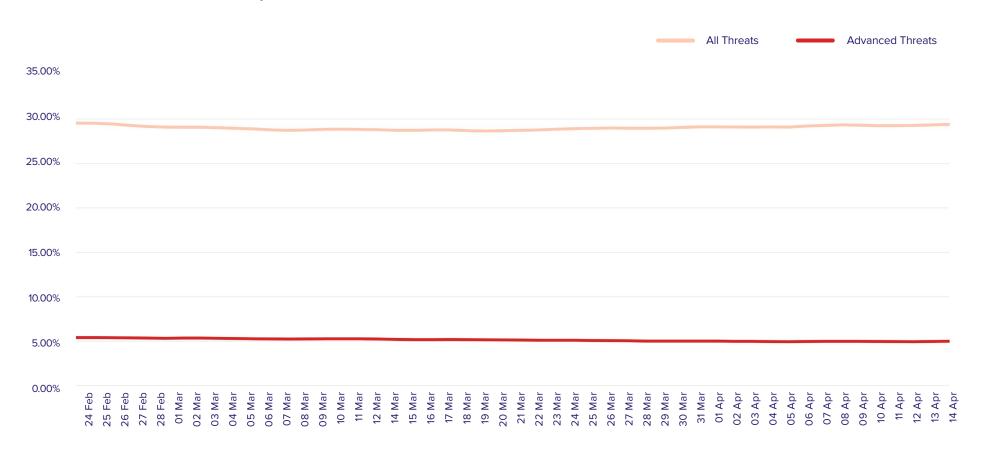
Both home and business users need protection, regardless of where they find themselves in the world. Cybercrime is a profitable business that is only expected to grow and cybercriminals don't discriminate when it comes to who they target.

There is one clear conclusion, the risk ratio has increased worldwide for all threats, including advanced threats. The number of connected devices is increasing dramatically, and even though this report just focuses on threats encountered by PC users, the fact is that there are more devices that can be used to launch attacks from, as well as be part of the attack chain, and this includes computers.



D Conclusion

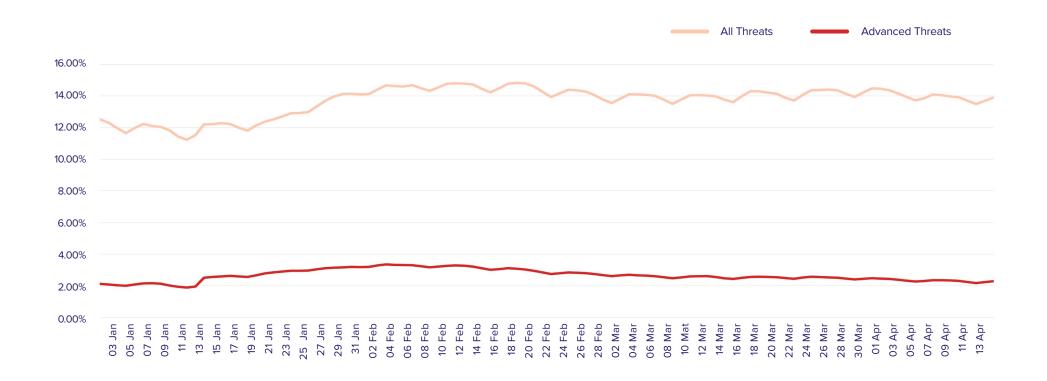
Global Home User Risk Ratio Snapshot Evolution in 2021: All & Advanced Threats





Conclusion

Global Business User Risk Ratio Snapshot Evolution in 2021: All & Advanced Threats





D Conclusion

Global Home User Risk Ratio Monthly Evolution in 2020: All & Advanced Threats



Global Business User Risk Ratio Monthly Evolution in 2020: All & Advanced Threats





E Appendix

This appendix shows a list of countries for which the risk ratio for all threats and advanced threats for both home and business users are listed. The data for the global risk ratio for home and business users, as well as the data per country is also included in the appendix.





Data for Global <u>Home User</u> Risk Ratio: **All Threats**

North America & 0	Caribbean	South America		Oman	35.21%	Fiji	28.67%	Western Europe	
Saint Lucia	37.64%	Venezuela	37.45%	United Arab Emirate	s 34.93%	Thailand	31.59%	Greece	31.79%
Jamaica	36.62%	Ecuador	36.59%	Kuwait	34.61%	French Polynesia	26.47%	Portugal	27.57%
Barbados	35.51%	Peru	36.50%	Bahrain	33.00%	New Caledonia	24.45%	Luxembourg	27.23%
Trinidad and Tobag	go 34.59%	Bolivia	33.77%	Lebanon	32.62%	New Zealand	22.30%	Malta	23.49%
Dominican Republi	ic 32.56%	Guyana	32.92%	Iraq	32.60%	Australia	19.31%	Cyprus	22.23%
Bahamas	30.36%	Colombia	32.83%	Azerbaijan	29.86%			Spain	21.06%
Haiti	28.21%	Chile	32.06%	Israel	27.84%	Asia		Belgium	20.99%
Curacao	28.21%	Suriname	30.04%			Macao	42.61%	France	20.97%
Mexico	27.20%	Uruguay	29.07%	Asia Pacific		China	41.62%	Italy	20.82%
Canada	25.30%	Paraguay	27.37%	Mongolia	33.10%	Pakistan	40.88%	Netherlands	23.51%
Puerto Rico	23.34%	Argentina	27.25%	Philippines	32.37%	Tajikistan	40.39%	Ireland	23.43%
USA	23.17%	Brazil	26.92%	Sri Lanka	33.72%	Turkmenistan	38.57%	United Kingdom	23.26%
Martinique	22.38%	French Guiana	23.41%	Indonesia	34.31%	Bangladesh	38.06%	3	
Guadeloupe	21.95%			Singapore	31.47%	Hong Kong	36.87%		
		Middle East		Nepal	34.19%	Georgia	35.99%		
Central America		Afghanistan	49.47%	Papua New Guinea	30.64%	Uzbekistan	35.21%		
Belize	36.18%	Yemen	47.81%	Vietnam	28.38%	Bhutan	33.41%		
Nicaragua	32.17%	Palestine	44.01%	Myanmar	31.88%	Kyrgyzstan	32.10%		
Panama	31.33%	Jordan	41.51%	Brunei	29.52%	Laos	29.71%		
Honduras	29.80%	Iran	38.26%	Taiwan	24.35%	Kazakhstan	29.41%		
El Salvador	28.69%	Saudi Arabia	37.04%	Cambodia	29.72%	India	28.22%		
Guatemala	27.77%	Qatar	36.01%	Malaysia	29.36%	Japan	25.81%		
Costa Rica	25.54%	Turkey	35.45%	Maldives	29.68%	South Korea	25.49%		



Data for Global <u>Home User</u> Risk Ratio: **All Threats**

Nordics		Moldova	36.86%	Uganda	40.62%
Iceland	31.07%	Ukraine	36.80%	Cameroon	40.01%
Sweden	26.51%	Romania	36.10%	Morocco	39.53%
Norway	26.13%	Bulgaria	36.07%	Zambia	39.42%
Denmark	24.15%	Lithuania	34.30%	Gabon	38.43%
Finland	23.71%	Latvia	33.83%	Tanzania	37.73%
		Armenia	33.09%	Mozambique	37.63%
Central Europe		Estonia	32.46%	Cabo Verde	37.49%
Croatia	37.32%	Belarus	31.60%	Zimbabwe	37.39%
Hungry	35.24%	Russia	28.81%	Benin	37.29%
Slovakia	34.51%			Libya	37.24%
Slovenia	32.63%	Africa		Mauritius	36.89%
Czech Republic	31.18%	Ethiopia	45.84%	Republic of the Congo	36.85%
Poland	24.48%	Egypt	44.94%	Nigeria	35.98%
Germany	22.97%	Rwanda	43.45%	Namibia	35.72%
Austria	22.85%	Algeria	43.34%	Ivory Coast	35.48%
Switzerland	22.70%	Madagascar	43.03%	Botswana	35.26%
		Angola	42.88%	Mali	35.14%
Eastern Europe		Togo	42.34%	Senegal	35.06%
Serbia	42.30%	Congo	41.97%	Burkina Faso	34.32%
Montenegro	42.26%	Tunisia	41.95%	Sierra Leone	33.51%
Bosnia & Herzegovina	40.73%	Kenya	41.26%	South Africa	32.82%
Macedonia	39.62%	Malawi	40.76%	Somalia	32.38%
Albania	39.12%	Ghana	40.64%	Reunion	26.94%



Data for Global <u>Home User</u> Risk Ratio: **Advanced Threats**

North America & Caribbean		South America		Saudi Arabia	6.21%	Singapore	4.15%	Western Europe	
Haiti	5.85%	Peru	7.61%	Lebanon	6.18%	Brunei	3.70%	Cyprus	4.15%
Dominican Republic	4.89%	Bolivia	6.83%	Kuwait	5.27%	Australia	2.91%	Portugal	4.03%
Jamaica	4.85%	Venezuela	6.49%	Oman	5.10%	French Polynesia	2.71%	Greece	3.62%
Saint Lucia	4.59%	Ecuador	5.61%	United Arab Emirates	4.85%	New Caledonia	2.71%	Malta	3.46%
Mexico	4.44%	Brazil	5.46%	Qatar	4.73%	New Zealand	2.63%	Spain	3.39%
Curacao	4.01%	Colombia	5.43%	Bahrain	4.67%			Italy	3.17%
Barbados	3.97%	Paraguay	5.19%	Israel	4.04%	Asia		Luxembourg	3.06%
Trinidad & Tobago	3.96%	Guyana	4.89%			China	20.22%	United Kingdom	2.89%
Bahamas	3.70%	Chile	4.73%	Asia Pacific		Turkmenistan	14.63%	Ireland	2.85%
USA	3.27%	Suriname	4.73%	Myanmar	11.42%	Tajikistan	12.52%	Netherlands	2.84%
Puerto Rico	2.93%	Uruguay	4.69%	Vietnam	9.59%	Uzbekistan	10.71%	Belgium	2.58%
Canada	2.70%	Argentina	4.43%	Sri Lanka	9.33%	Pakistan	9.55%	France	2.29%
Guadeloupe	2.45%	French Guiana	2.62%	Papua New Guinea	8.88%	Kyrgyzstan	8.95%		
Martinique	2.33%			Mongolia	8.58%	South Korea	8.34%		
		Middle East		Cambodia	8.18%	Bangladesh	7.95%		
Central America		Afghanistan	14.13%	Indonesia	7.06%	Laos	7.91%		
Nicaragua	6.87%	Yemen	12.46%	Philippines	6.87%	Macao	7.84%		
Honduras	5.70%	Iran	11.85%	Nepal	6.08%	Kazakhstan	7.16%		
Guatemala	5.37%	Palestine	8.44%	Thailand	6.01%	Georgia	6.94%		
Panama	5.08%	Turkey	7.54%	Fiji	5.77%	Bhutan	6.13%		
El Salvador	4.73%	Iraq	7.11%	Maldives	5.32%	India	5.78%		
Costa Rica	4.66%	Jordan	7.00%	Taiwan	5.02%	Hong Kong	4.86%		
Belize	4.47%	Azerbaijan	6.35%	Malaysia	4.77%	Japan	4.30%		



Data for Global <u>Home User</u> Risk Ratio: **Advanced Threats**

Mandles	l I	Dania O Hamanaia	E 240/	Daniella aftha Canan	10.100/
Nordics		Bosnia & Herzegovina		Republic of the Congo	10.16%
Denmark	4.35%	Latvia	5.10%	Angola	9.99%
Sweden	4.61%	Serbia	4.84%	Ivory Coast	9.92%
Norway	4.51%	Montenegro	4.74%	Tanzania	10.85%
Iceland	4.17%	Macedonia	4.74%	Kenya	10.39%
Finland	4.79%	Lithuania	4.72%	Rwanda	9.58%
		Estonia	4.69%	Nigeria	9.05%
Central Europe		Albania	4.67%	Egypt	10.31%
Croatia	3.76%	Romania	4.55%	Zimbabwe	10.79%
Hungary	3.92%	Bulgaria	4.08%	Mali	10.02%
Slovakia	3.51%			Sierra Leone	10.32%
Slovenia	3.63%	Africa		Gabon	9.11%
Czech Republic	3.76%	Ghana	13.18%	Algeria	8.42%
Poland	3.81%	Uganda	10.44%	Libya	9.43%
Germany	3.07%	Congo	10.69%	Senegal	8.11%
Austria	3.05%	Ethiopia	9.61%	Somalia	11.43%
Switzerland	2.57%	Cameroon	10.17%	Cabo Verde	9.18%
		Togo	11.35%	Namibia	7.20%
Eastern Europe		Malawi	10.53%	Botswana	8.13%
Belarus	7.34%	Benin	11.03%	Morocco	8.20%
Ukraine	7.10%	Zambia	9.97%	Tunisia	7.52%
Russia	6.84%	Burkina Faso	10.22%	South Africa	6.25%
Moldova	6.72%	Madagascar	10.07%	Mauritius	5.54%
Armenia	5.62%	Mozambique	10.13%	Reunion	4.71%



Data for Global <u>Business User</u> Risk Ratio: **All Threats**

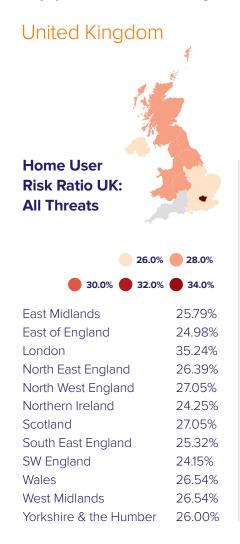
North America & Carribean		Middle East		Western Europe		Poland	19.91%
Mexico	20.63%	Turkey	27.24%	Greece	23.83%	Czech Republic	15.44%
Barbados	19.53%	United Arab Emirates	22.57%	Portugal	23.06%	Austria	16.31%
Trinidad and Tobago	19.21%	Saudi Arabia	18.51%	Spain	21.52%	Switzerland	12.99%
Jamaica	16.03%	Israel	16.26%	Italy	19.77%	Germany	12.46%
Canada	12.60%			Malta	17.54%		
Puerto Rico	11.43%	Asia Pacific		France	15.40%	Eastern Europe	
Dominican Republic	11.06%	Vietnam	35.48%	Belgium	12.42%	Armenia	39.75%
USA	11.00%	Taiwan	29.25%	Netherlands	12.08%	Serbia	26.58%
		Indonesia	29.21%	United Kingdom	11.08%	Bulgaria	26.19%
Central America		Malaysia	28.81%	Ireland	10.58%	Romania	23.99%
Panama	17.85%	Singapore	25.04%	Luxembourg	10.21%	Ukraine	22.40%
Costa Rica	16.93%	Philippines	23.58%			Russia	20.64%
Guatemala	15.85%	Thailand	18.72%	Nordics		Bosnia & Herzegovina	15.04%
		New Zealand	13.29%	Finland	13.95%	Lithuania	13.02%
South America		Australia	11.58%	Denmark	10.09%	Latvia	11.04%
Ecuador	25.33%			Norway	9.68%		
Colombia	24.82%	Asia		Sweden	7.75%	Africa	
Peru	22.84%	China	35.66%			Tanzania	30.98%
Chile	21.85%	South Korea	32.61%	Central Europe		Mozambique	28.59%
Argentina	19.07%	Bangladesh	29.89%	Croatia	30.12%	Nigeria	27.28%
Brazil	17.52%	Hong Kong	29.09%	Slovenia	18.18%	Ghana	23.11%
Uruguay	14.72%	India	23.02%	Hungary	22.62%	Morocco	21.00%
		Japan	20.22%	Slovakia	23.43%	South Africa	20.61%
						Kenya	19.68%

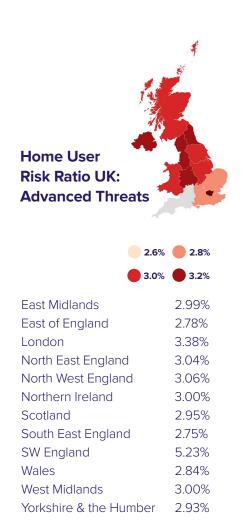


Data for Global <u>Business User</u> Risk Ratio: **Advanced Threats**

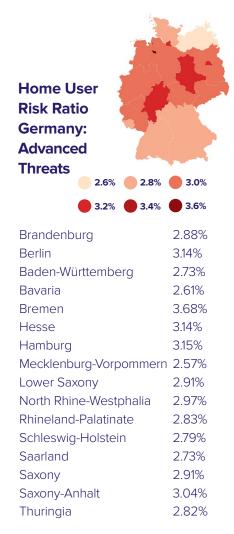
North America & Carribean		Middle East		Western Europe		Poland	1.98%
Barbados	3.13%	Turkey	3.84%	Greece	3.48%	Germany	1.91%
Jamaica	2.82%	United Arab Emirates	3.04%	Spain	2.95%	Switzerland	1.85%
Mexico	2.79%	Israel	2.51%	Malta	2.51%	Czech Republic	1.56%
USA	2.09%	Saudi Arabia	2.04%	Italy	2.32%	Slovakia	1.54%
Canada	1.81%			Portugal	2.30%		
Trinidad and Tobago	1.50%	Asia Pacific		United Kingdom	2.29%	Eastern Europe	
Puerto Rico	1.47%	Vietnam	17.82%	Ireland	2.15%	Armenia	18.75%
Dominican Republic	1.41%	Philippines	4.57%	Belgium	2.07%	Ukraine	4.31%
		Indonesia	3.98%	France	1.92%	Russia	4.17%
Central America		Taiwan	3.59%	Netherlands	1.92%	Serbia	2.41%
Costa Rica	3.63%	Thailand	3.16%	Luxembourg	1.16%	Romania	2.40%
Guatemala	2.31%	Malaysia	2.97%			Bulgaria	2.34%
Panama	1.59%	New Zealand	2.13%	Nordics		Latvia	2.04%
		Australia	1.61%	Finland	2.47%	Bosnia & Herzegovina	1.91%
South America		Singapore	1.55%	Denmark	2.11%		
Colombia	3.94%			Norway	1.88%	Africa	
Uruguay	3.76%	Asia		Sweden	1.16%	Ghana	6.17%
Brazil	3.43%	China	8.85%			Tanzania	5.54%
Argentina	3.27%	Bangladesh	8.35%	Central Europe		Nigeria	4.44%
Peru	2.79%	South Korea	7.10%	Slovenia	8.15%	Mozambique	3.44%
Ecuador	2.67%	Hong Kong	4.36%	Austria	2.68%	South Africa	2.94%
Chile	2.52%	India	3.90%	Hungary	2.48%	Morocco	2.89%
		Japan	3.84%	Croatia	2.16%		





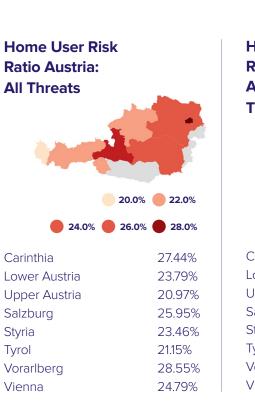


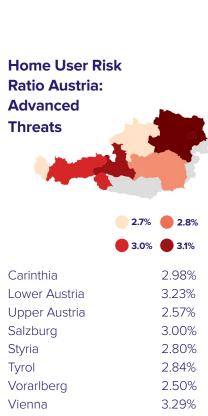




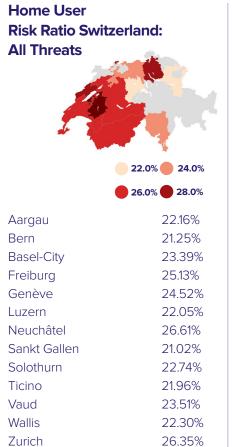


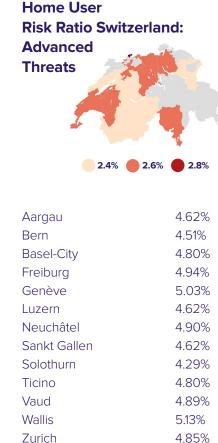
Austria





Switzerland





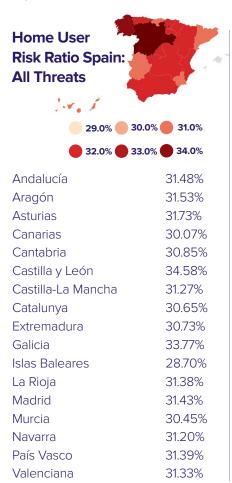


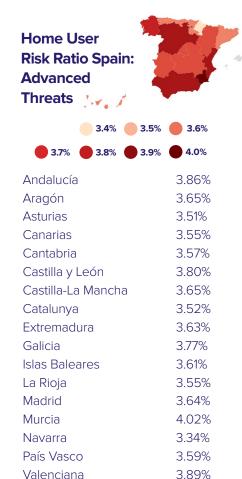
France





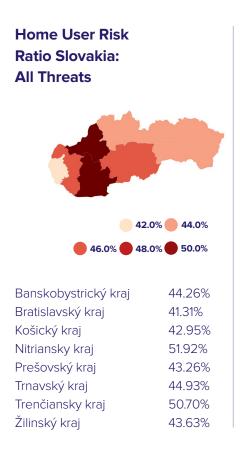
Spain





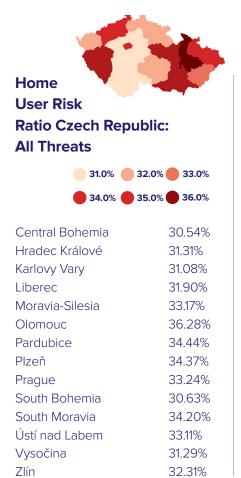


Slovakia





Czech Republic

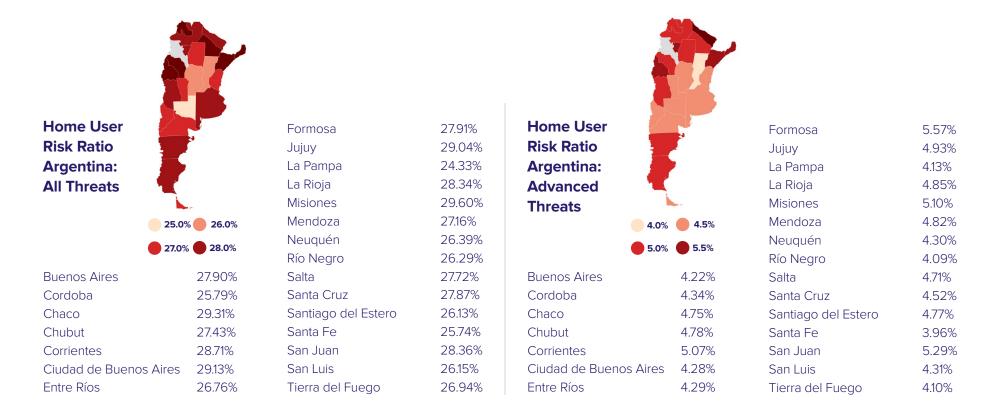






Appendix: Latin America

Argentina





Appendix: Latin America

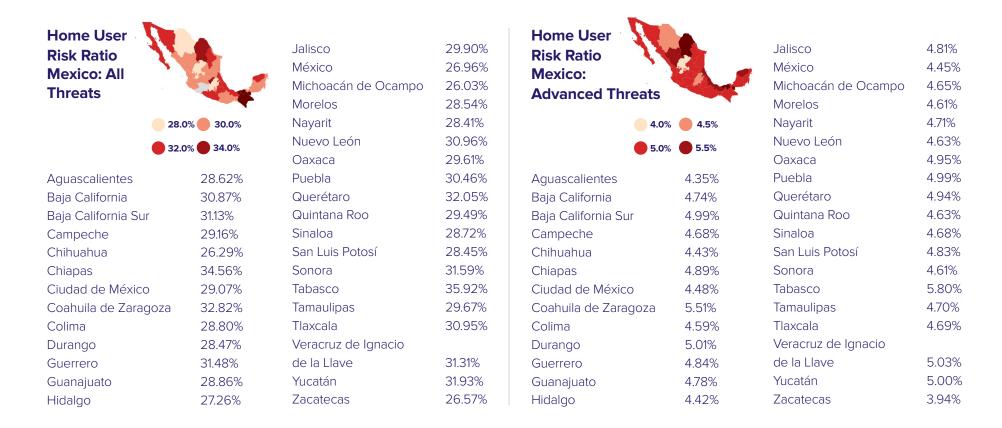
Brazil





E Appendix: Latin America

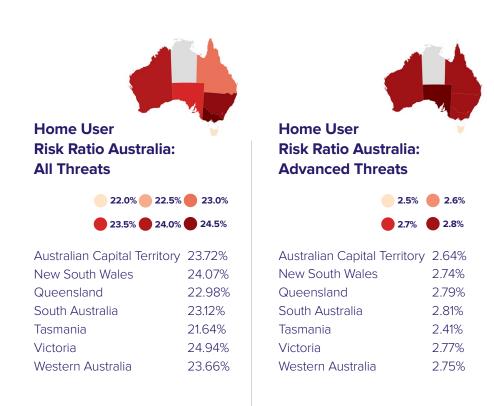
Mexico





Appendix: Oceania

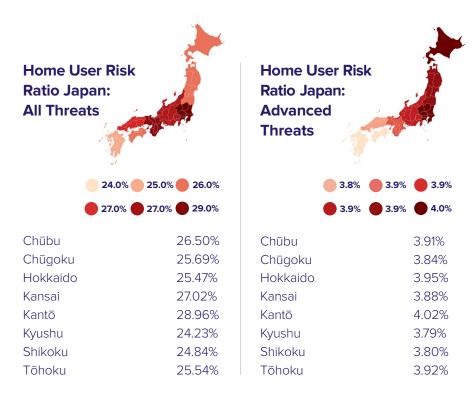
Australia

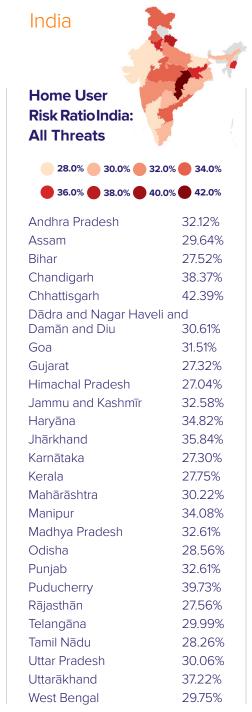




Appendix: Asia

Japan







Uttarākhand

West Bengal

6.67%

6.14%



Appendix: Russia

Russia



Home User Risk Ratio Russia: All Threats

20.0%	25.0%	30.0%
35.0%	40.0%	45.0%

Adygeya	36.68%
Altay	38.06%
Altayskiy kray	31.04%
Amurskaya oblast'	31.06%
Arkhangel'skaya oblast'	28.05%
Astrakhanskaya oblast'	29.95%
Bashkortostan	29.00%
Belgorodskaya oblasť	31.07%
Bryanskaya oblast'	31.75%
Buryatiya	30.39%

Chechenskaya	36.43%	Kurskaya oblast'	31.05%	Samarskaya oblast'	18.46%
Chelyabinskaya oblast'	30.92%	Krasnoyarskiy kray	29.89%	Saratovskaya oblast'	31.00%
Chuvashskaya	33.21%	Leningradskaya oblast'	30.20%	Severnaya Osetiya,	29.75%
Dagestan	30.90%	Lipetskaya oblast'	33.30%	Smolenskaya oblast'	31.15%
Irkutskaya oblast'	31.44%	Mariy E	30.37%	Sankt-Peterburg	29.51%
Ivanovskaya oblast'	31.44%	Mordoviya	31.52%	Stavropol'skiy kray	29.64%
Kamchatskiy kray	28.15%	Moskovskaya oblasť	30.27%	Sverdlovskaya oblasť	29.08%
Kabardino-Balkarskaya	37.61%	Moskva	29.45%	Tatarstan	29.86%
Karachayevo-Cherkesskaya	21.14%	Murmanskaya oblast'	30.27%	Tambovskaya oblast'	31.18%
Krasnodarskiy kray	30.57%	Novgorodskaya oblast'	29.54%	Tomskaya oblast'	32.37%
Kemerovskaya oblast'	32.15%	Nizhegorodskaya oblasť	31.18%	Tul'skaya oblast'	30.38%
Kaliningradskaya oblast'	31.29%	Novosibirskaya oblasť	31.71%	Tverskaya oblast'	28.27%
Kurganskaya oblast'	30.71%	Omskaya oblast'	30.99%	Tyumenskaya oblast'	28.95%
Khabarovskiy kray	32.71%	Orenburgskaya oblast'	30.81%	Udmurtskaya	31.22%
Khanty-Mansiyskiy		Orlovskaya oblast'	31.25%	Ul'yanovskaya oblast'	32.69%
avtonomnyy okrug	32.36%	Permskiy kray	30.68%	Volgogradskaya oblast'	47.41%
Kirovskaya oblast'	28.05%	Penzenskaya oblast'	31.21%	Vladimirskaya oblast'	29.36%
Khakasiya	30.44%	Primorskiy kray	29.96%	Vologodskaya oblast'	28.87%
Kalmykiya	28.43%	Pskovskaya oblasť	30.42%	Voronezhskaya oblast'	32.29%
Kaluzhskaya oblast'	31.00%	Rostovskaya oblasť	34.67%	Yamalo-Nenetskiy	
Komi	29.60%	Ryazanskaya oblast'	29.52%	avtonomnyy okrug	28.28%
Kostromskaya oblast'	28.82%	Saha	28.60%	Yaroslavskaya oblastʻ	30.68%
Kareliya	26.89%	Sakhalinskaya oblast'	28.22%	Zabaykal'skiy kray	29.57%



Appendix: Russia

Russia



4.0% 6.0%

Chechenskaya

10.23%

Home User Risk Ratio Russia: Advanced Threats

8.0%	10.0%
Adygeya	7.95%
Altay	8.56%
Altayskiy kray	7.21%
Amurskaya oblast'	8.06%
Arkhangel'skaya oblast'	6.77%
Astrakhanskaya oblast'	7.22%
Bashkortostan	7.02%
Belgorodskaya oblasť	7.31%
Bryanskaya oblast'	7.36%
Buryatiya	8.25%

				- · · · · · · · · · · · · · · · · · · ·	
Chelyabinskaya oblasť	7.47%	Krasnoyarskiy kray	7.18%	Saratovskaya oblasť	7.12%
Chuvashskaya	7.67%	Leningradskaya oblasť	6.54%	Severnaya Osetiya,	7.00%
Dagestan	8.08%	Lipetskaya oblast'	7.27%	Smolenskaya oblasť	7.18%
Irkutskaya oblast'	7.97%	Mariy El	7.42%	Sankt-Peterburg	6.40%
Ivanovskaya oblast'	7.26%	Mordoviya	7.11%	Stavropol'skiy kray	7.10%
Kamchatskiy kray	8.79%	Moskovskaya oblasť	6.77%	Sverdlovskaya oblasť	7.26%
Kabardino-Balkarskaya	8.46%	Moskva	6.53%	Tatarstan	7.21%
Karachayevo-Cherkesskaya	a 7.26%	Murmanskaya oblast'	7.28%	Tambovskaya oblasť	6.86%
Krasnodarskiy kray	7.51%	Novgorodskaya oblast'	10.08%	Tomskaya oblast'	7.33%
Kemerovskaya oblast'	7.70%	Nizhegorodskaya oblasť	7.43%	Tulʻskaya oblastʻ	7.31%
Kaliningradskaya oblast'	7.02%	Novosibirskaya oblast'	7.71%	Tverskaya oblast'	6.51%
Kurganskaya oblast'	7.36%	Omskaya oblast'	7.26%	Tyumenskaya oblast'	7.24%
Khabarovskiy kray	8.48%	Orenburgskaya oblast'	7.43%	Udmurtskaya	7.08%
Khanty-Mansiyskiy		Orlovskaya oblast'	7.17%	Ul'yanovskaya oblast'	7.17%
avtonomnyy okrug	7.86%	Permskiy kray	7.66%	Volgogradskaya oblast'	10.97%
Kirovskaya oblast'	7.42%	Penzenskaya oblast'	7.31%	Vladimirskaya oblast'	7.05%
Khakasiya	7.04%	Primorskiy kray	7.80%	Vologodskaya oblast'	6.78%
Kalmykiya	6.92%	Pskovskaya oblast'	7.25%	Voronezhskaya oblast'	7.52%
Kaluzhskaya oblast'	7.26%	Rostovskaya oblasť	7.99%	Yamalo-Nenetskiy	
Komi	7.03%	Ryazanskaya oblast'	6.68%	avtonomnyy okrug	7.72%
Kostromskaya oblast'	6.36%	Saha	8.44%	Yaroslavskaya oblastʻ	6.94%
Kareliya	5.83%	Sakhalinskaya oblast'	7.87%	Zabaykal'skiy kray	8.30%

Kurskaya oblast'

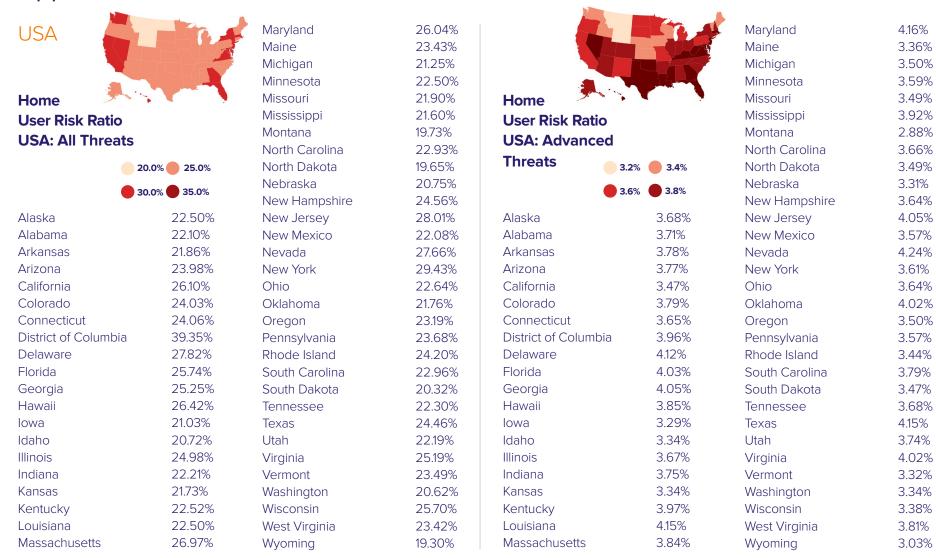
7.72%

Samarskaya oblast'

3.65%



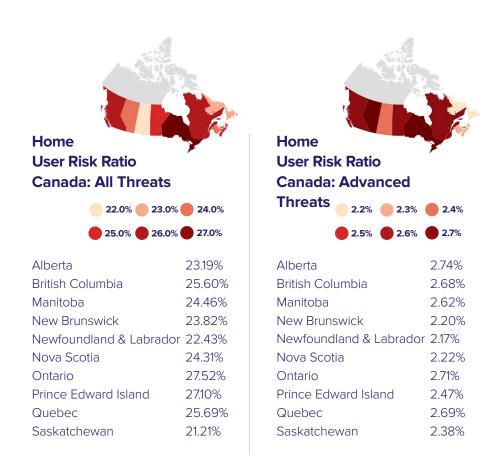
Appendix: North America





Appendix: North America

Canada





Contact Information

pr@avast.com