

Client

LocalTapiola

**FINNISH
INSURANCE
COMPANY
LOCALTAPIOLA
PARTNERS
WITH ONEiO**

A TOOL THAT CONSIDERABLY ENHANCES WORK EFFICIENCY

Finnish insurance company LocalTapiola has wanted to invest heavily in digital services. Their whole ICT has been designed from the ground up to provide customers with an exceptionally easy way to buy insurance and make insurance claims around the clock. ONEiO next-generation integration platform is used by LocalTapiola and its vendors across the country.

LocalTapiola has used ONEiO integration tool for seven years. It has been designed to be as easily accessible as possible. The system ensures that all LocalTapiola vendors receive their tickets and that they then go back to the parent company.

"This is easily done with the ONEiO integration tool," Robin Linner says. He works as the Service Director at LocalTapiola.

"Robust and reliable integration tool"

The integration tool has been so beneficial because it actually saves a lot of employees' time. Because of it, LocalTapiola can focus on serving their customers and taking the business further.

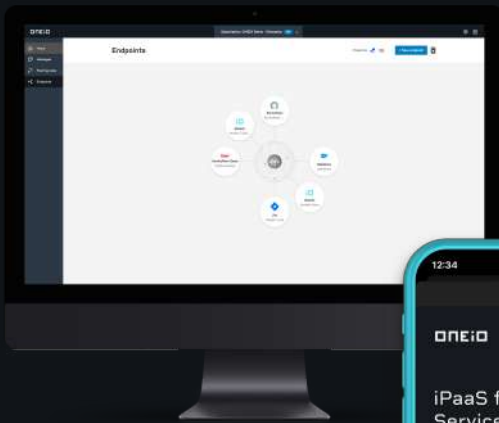
"We handle about thirty thousand tickets per month so it would take a lot of time to go through them by hand. ONEiO integration tool cuts that time by half. It ensures that we have more time to develop our main business," Linner tells.

"ONEiO integration tool is a robust and reliable integration tool. We need to be able to have a look at our vendor tickets so we can create reports and monitor the vendor performance," Service Manager Heikki Pohjola continues.

30,000+
TICKETS
HANDLED
MONTHLY



"They have good-quality software and on top of that, they keep what they promise. We have a very good relationship with them"



HIGH-QUALITY CUSTOMER SERVICE

In addition to the excellent tool, it has also been easy to work with ONEiO on a personal level.

ABOUT LOCALTAPIOLA

LocalTapiola launched operations officially on 1st of January 2013. Their network of regional companies consists of 20 regional mutual insurance.

LocalTapiola Group is a mutual group of companies owned by its customers. It serves private customers, farmers, entrepreneurs, corporate customers and organisations. LocalTapiola's products and services cover non-life, life and pension insurance, as well as investment and saving services. We are also professionals in corporate risk management and welfare in the workplace.

- AUTOMATED.
- SCALABLE.
- CLOUD BASED.
- DELIVERED BY INTEGRATION ROBOTS.



ABOUT ONEiO

ONEiO Cloud Corporation is a software as a service (SaaS) provider specializing in the further development and production of their next generation integration platform (iPaaS). Founded in 2011 in Helsinki, Finland, and now with offices in Germany, the United Kingdom and the United States, ONEiO's iPaaS enables an effortless and easy integration without specific integration skills and removes the problems related to traditional integration delivery, maintenance and reliability. If you'd like to get started, try ONEiO free for 14 days and have your integrations up and running within just a few hours.

ONEiO FREE YOURSELF.
HIRE A ROBOT.

