

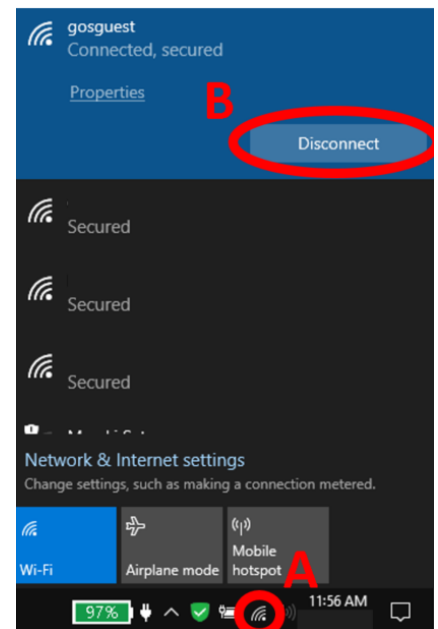
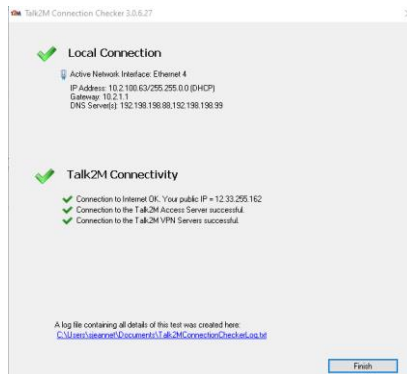
eWON Pre-Installation Connection Testing Guide

To ensure a smooth installation and world class remote support services from Gosiger Automation we have created this short guide to help customers easily test their onsite connectivity prior to installation.

1. **Ensure an Ethernet drop is available near the automation cell** and IT has supplied internet access to that drop.
Note: Internal network access is not required for the eWON VPN tunnel so guest network access (if available) should be sufficient.
2. **Download and install** the latest Talk2M Connection Checker (~2Mb) on a laptop:
https://hmsnetworks.blob.core.windows.net/www/docs/librariesprovider10/downloads-monitored/software/talk2m-connection-checker.msi?sfvrsn=48f548d7_16&download=true
3. **Connect** your laptop to the **Ethernet port** that the cell will use and make sure to **disconnect from any WiFi networks** your laptop may already be connected to:



4. **Install and run** the Talk2M Connection Checker:
5. Press **“Next”**
6. Press **“Start the test”** (no login credentials are needed).
7. Once the test is complete you will see a results screen.



8. If the Local Connection and Talk2M Connectivity both have green checkmarks please **take a screenshot** using the screenshot key on your keyboard or by pressing [Windows]+[Shift]+[S] and **email it back to your Gosiger point of contact**.
9. If you have any problems identified during this test please perform the following actions:
 - a. Consult your IT department and direct them to verify the appropriate addresses and ports are available. More information on the required ports and addresses are available here:
https://hmsnetworks.blob.core.windows.net/www/docs/librariesprovider10/downloads-monitored/manuals/knowledge-base/kb-0209-00-en-adresses-and-ports-used-by-talk2m.pdf?sfvrsn=c86d7cd7_27
 - b. If you IT department needs additional guidance they can find more information at https://ewon.biz/technical-support/pages/cosy?ordercode=EC61330_00MA or contact support <https://ewon.biz/technical-support/contact-technical-support>
 - c. Contact your Gosiger point of contact for additional assistance.