



Dragon Medical Practice Edition End-of-Life Frequently Asked Questions

Q: What is happening with Dragon Medical Practice Edition (DMPE)?

A: DMPE will no longer be available for sale after March 31, 2021. To facilitate a smooth transition from DMPE to Dragon Medical One (DMO), we will be offering a trial to each provider interested in conducting his/her own proof of concept.

Q: How long will it still be supported?

A: DMPE will be officially supported through March 31, 2022*.

Q: Will there be updates and bugfixes to DMPE?

A: We expect DMPE 4.3.1 in the first half of 2021. This contains security fixes primarily. There are no planned updates or hotfixes after 4.3.1.

Q: What if I find a bug after DMPE 4.3.1 is released?

A: We will review security issues as needed, but there will be no new features or edit controls added to DMPE.

Q: Will DMPE stop working after March 31, 2022?

A: No. If you have DMPE installed and running, it will continue to work. We expect that the activation servers will shut down, so new installations will not be possible after March 31, 2022.

*The end of support means that Nuance and its Partners will be unable to prevent or resolve any security issues that may arise for DMPE. If clients choose to continue using DMPE without support, they will do so at their own risk; Nuance and its Partners will not be responsible for any security incidents, breaches, or other security failures.



Contact us for more information or to schedule a FREE trial of Dragon Medical One 866-977-3324 | 877-272-8280 | Sales@1st-dragon.com