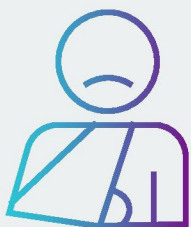


Applying technology to foster growth and resiliency

1st-Dragon helps clinics and practices build a better foundation for patient care—while preparing for tomorrow's challenges.

Approximately **94% of clinicians** still type patient notes into the EHR—reducing efficiency and compromising the patient-provider experience. Clinics and practices need cost-effective technology solutions to help them stay competitive, boost compliance, and improve care quality.¹

Patient Frustration



71% of patients are frustrated with their healthcare experience²

Clinician Burnout



More than 40% of clinicians experience burnout³

Research conducted with clinicians about the role of technology and significant issues affecting their clinics and practices:



believe speech recognition and virtual assistant technology *will improve the ability to document care*



agree ambient technology allows them to *focus more on patient care*



using ambient technology are *more focused, personable, and engaged*



agree speech recognition *helps improve clinical documentation*

¹ Nuance survey conducted on the role of technology in clinics and practices; July 2020.

² Redpoint Global survey conducted from research revealing consumer opinions about their experiences with healthcare organizations.

(<https://www.redpointglobal.com/press-releases/75-of-u-s-consumers-wish-their-healthcare-experiences-were-more-personalized-redpoint-global-survey-reveals/>); February 2021.

³ Medscape National Physician Burnout, Depression & Suicide Report 2019 (<https://www.medscape.com/slideshow/2019-lifestyle-burnout-depression-6011056#1>).

