

OPERATING MODEL & GOVERNANCE DESIGN

DIGITAL TRANSFORMATION

Orchestrating for Scalable and Sustainable Success

Companies facing increased pressures for revenue growth, competitive differentiation, and operational efficiencies recognize the importance of digital transformation. Digital transformation is more than a technology roadmap. Meaningful transformation involves thinking differently about the business model and leveraging technology and modern ways of working to create new sources of value.

There is a growing awareness that digital transformation must extend beyond technology and traditional corporate boundaries such as the IT department. If scale of impact and sustainable results are desired, agile ways of operating cannot be isolated to a single area of the organization.

Put simply, organizations must think and work differently to successfully transform and achieve sustainable business agility. But transformation is far from simple.



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Transforming How the Organization Gets Work Done

Transformation is a complex long-term process that involves many parts of an organization spanning experience, technology, process, and people. When operating models are not updated and designed for transformation, organizations experience predictable pitfalls:

- Limited, slowed, or slowing transformation progress
- Delayed solution delivery and roadmaps/releases that are continually being shifted out
- Lack of accountability and failure to meet KPIs/OKRs
- Increasing operational costs
- Decreasing team productivity and throughput
- Conflicting priorities and/or unclear roles & responsibilities
- Deteriorating relationships or lack of collaboration between teams, functions, or departments
- Challenges with talent retention and employee engagement
- Failed audits and compliance risk

To be successful, “agile” must become a mindset and a way of operating across the organization, not just a methodology for IT teams. Designing for empowered teams and decentralized decision-making while ensuring the right controls and compliance must be done with intention. Governance is also critical to keep a transformation on track and support accountability as the organization evolves.

Fortunately, AndPlus can help.

OPERATING MODEL & GOVERNANCE DESIGN

OPERATING MODEL & GOVERNANCE DESIGN DELIVERABLES

The AndPlus Operating Model & Governance engagement is tailored to the desired scope and objectives of an organization – from enterprise operating models to interaction models designed to support specific platforms, products, workflows, or portfolios. No organization exactly mirrors another, and accounting for nuances is critical for operational success and change management. Examples of project deliverables include:

- **Assessment of the current state operating model**
- **Facilitation to align executives on desired outcomes for future state**
- **Design of up to 3 high-level operating model options, for the recommended model**
- **Refinement of the client-selected operating model**
- **Recommendations for implementation**
- **Recommendations for the supporting governance model**

QUESTIONS ADDRESSED:

- *What are the guiding principles and desired outcomes?*
- *What operating model best fits?*
- *What are the risks and change management considerations?*
- *What roles and responsibilities are needed?*
- *How will interdependent teams interact?*
- *How will success be measured?*
- *How to manage and monitor for accountability*

Take the first step to better align your organization's operating model with your transformation strategy - [schedule a conversation](#) with a transformation expert now.

ABOUT ANDPLUS

AndPlus is a digital technology consulting and development firm that helps clients accelerate digital transformation by closing the gap between strategy and execution.

Fusing deep technical and business expertise with a custom Agile development process, we help our clients rapidly implement digital transformation strategies that achieve optimal results with less risk.

For more than a decade, AndPlus strategists, builders, innovators, engineers, and designers have pushed the boundaries of mobile, web, IoT, firmware, and advanced technologies to create or improve processes and products that deliver measurable value and exceptional user experiences.

To learn more about how AndPlus can help your organization, visit www.andplus.com.



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