

| 1619 West State Street | Olean, NY 14760 | 716.373.3100 | 800.724.0207 | Fax: 716.372.2100

December 1, 2020

Dear Valued Customer,

Thank you for your trust and loyalty in allowing Austin Locksmithing and Security, Inc. to serve your security needs, throughout the years.

We are excited to announce that Austin Locksmithing and Security, Inc. will be merging our security alarm division (fire, security, cameras and access control) with Doyle Security Systems, Inc. Doyle Security is a family-owned security provider founded in Rochester, NY in 1919. As of December 1, 2020, Doyle Security will be monitoring and servicing your alarm systems. We will continue to provide our safe and locksmith services under our new name Austin Locksmithing.

We are confident that the experienced and caring professionals at Doyle Security will provide you with both reliable security protection and outstanding customer service. To ensure a seamless transition, two of our experienced technicians will continue to provide security service to you as members of the Doyle Security Family. You will be receiving a letter of introduction from Doyle Security that will provide you with additional information about the company and the transition.

We would like to take this opportunity to thank you again for entrusting us with your alarm and security needs, and we look forward to continuing our valued relationship.

Sincerely,

Thomas J Barie

Thomas I Barne

Owner

Thomas M Morton

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Owner