## Compliance Center of Excellence

# A Coronavirus Update for Employers

## Trying to Remain Calm in Troubled Times

"If you can keep your head when all about you are losing theirs..."

Rudyard Kipling, "If" -

Remaining calm is easier said than done given the relentless stream of news about the spread of novel coronavirus ("COVID-19") across the globe. This article summarizes recent actions taken by both the federal and state governments affecting employer-provided health benefits as well as certain other related issues.

## This article covers the following:

Families First Coronavirus Response Act	2
States are Addressing Coverage for COVID-19	17
Plan Design Amendments and Communication	18
Agencies Provide Limited Relief	19
High Deductible Health Plans	19
Other Telemedicine Relief	
Spending Account Plans	20
Mental Health Parity Guidance	21
Other Coverage Options for Employees	21
Potential Increase in Appeals?	24
Data Privacy Concerns	24
Certain Labor and Employment Issues	24
The Affordable Care Act and the Employer Mandate	
The WARN Act	
Additional Resources	





## **Families First Coronavirus Response Act**

The President signed the <u>Families First Coronavirus Response Act</u> (FFCRA) into law on March 18, 2020. The FFCRA includes certain provisions related to health and welfare benefits and leave programs described in more detail below. This section also reflects changes made to the FFCRA by the <u>Coronavirus Aid, Relief, and Economic Security Act</u> (CARES Act) signed into law on March 27, 2020.

#### Mandate to Cover COVID-19 Diagnostic Testing

Effective March 18, 2020, all fully insured and self-insured group health plans<sup>1</sup> and individual health insurance policies must provide coverage for COVID-19 diagnosis and testing without cost sharing or prior authorization when performed during a health care provider office visit, telemedicine visit, urgent care center visit, or emergency room visit.<sup>2</sup>

This coverage mandate is effective for the duration of the declared COVID-19 national public health emergency as determined by the Secretary of Health & Human Services (HHS).

#### Medically Appropriate Standard

The coverage mandate only applies if a health care provider determines the testing is medically appropriate for an individual, meaning the provider orders testing.<sup>3</sup> This differs from normal plan administration, in which it is the plan that determines whether a service or treatment is medically appropriate or medically necessary.

This medically appropriate standard means health plans may not be required to cover diagnostic testing (with or without cost sharing) in certain situations, including:

- <u>General workplace testing</u> An employer can require diagnostic testing before permitting employees to enter the workplace as part of a return-to-work process or periodic screening (please see *Certain Labor and Employment Issues*). This does not involve a provider's determination that testing is medically appropriate for each individual, and a health plan could refuse coverage.
- Surveillance testing State and local governments may require periodic diagnostic testing of certain populations such as health care providers, school employees and/or students, etc. Again, this does not involve a provider's determination that testing is medically appropriate for each individual, and a health plan could refuse coverage.
- 3. <u>Walk-in/Drive-through testing</u> A health plan is not required to cover testing received by an individual at a clinic or other site that is performed without a health care provider's order.

<sup>&</sup>lt;sup>3</sup> April 11, 2020 DOL, HHS, and IRS FAQs, Q/A #5.





<sup>&</sup>lt;sup>1</sup> This includes grandfathered plans under the Affordable Care Act (ACA).

<sup>&</sup>lt;sup>2</sup> Other FFCRA provisions extend this requirement to Medicare, Medicaid, and other government programs.

Sponsors of self-insured health plans generally have the flexibility to determine what their plans will cover and will likely choose to cover general workplace and surveillance testing. By contrast, an insurance carrier may resist providing coverage for this testing with or without cost sharing. A state or local government could step in and mandate fully insured plans must cover required surveillance testing without cost sharing. This would also apply to self-insured plans subject to state and local law such as governmental plans.

#### Covered Diagnostic Testing

Covered diagnostic testing includes:

- 1. All testing approved by the Food & Drug Administration (FDA),
- 2. Non-FDA approved testing under an emergency use authorization request unless denied or the test developer fails to timely file the request with the FDA,
- 3. State-approved testing when the state has notified HHS of its intent to use the test, and
- 4. Other tests approved by HHS.

Covered diagnostic testing also includes elimination testing recommended by a health care provider to rule out other respiratory illnesses before performing COVID-19 diagnostic testing and vaccines once approved for use<sup>4</sup> as well as related facility fees and other charges.<sup>5</sup> Plans are not required to cover other care or services received during a visit that are unrelated to COVID-19 diagnosis or testing without cost sharing. There is no limit to the number of tests a plan must cover for a particular individual provided each is recommended by an attending health care provider.<sup>6</sup>

Although it is not really a form of diagnostic test, antibody testing is included in the FFCRA's definition of diagnostic testing and the mandate covers it, but please see <u>Certain Labor and Employment Issues</u> for more information about an employer's inability to require antibody testing for return-to-work purposes.

#### Health Plan Cost

The CARES Act and guidance state that a health plan's reimbursement rate to a provider for covered diagnostic testing is equal to:

• The plan's negotiated rate with the provider; or

<sup>&</sup>lt;sup>6</sup> Health care providers should follow acceptable medical practice standards and the guidance urges them to consult CDC guidelines. <u>June 23,</u> <u>2020 DOL, HHS, and IRS FAQs, Q/A #6</u>.





<sup>&</sup>lt;sup>4</sup> April 11, 2020 DOL, HHS, and IRS FAQs, Q/A #5 and CARES Act Section 3201.

<sup>&</sup>lt;sup>5</sup> June 23, 2020 DOL, HHS, and IRS FAQs, Q/A #7.

• If the plan does not have a negotiated rate with the provider, the provider's published cost for testing. The CARES Act requires providers to publish their diagnostic testing rates and HHS has the authority to penalize providers who do not.

The statute and guidance are clear that a plan must cover out-of-network diagnostic testing.<sup>7</sup> The CARES Act also prohibits balance billing for diagnostic testing (including related services and fees).

### <u>Other</u>

The FFCRA mandate includes diagnosis and testing through telemedicine, but we do not interpret this to mean that employers must offer telemedicine coverage to employees. This mandate also does not require plans to cover the actual treatment for COVID-19 without cost sharing, but please see <u>States are</u> <u>Addressing Coverage for COVID-19</u> later in this article for information about state mandates.

#### **FFCRA** Leave

The FFCRA creates two paid leaves related to COVID-19:

- 1. Emergency paid sick leave (EPSL); and
- 2. Public health emergency leave under the Emergency Family and Medical Leave Expansion Act (referred to as the "EFMLEA" or "EFMLEA leave" in this article).

We cover these paid leaves in detail on the following pages.

<sup>7</sup> CARES Act Section 3202(a) and June 23, 2020 DOL, HHS, and IRS FAQs, Q/A #12





	EPSL AND EFMLEA	
Item	Guidance	
Effective Date	Both are effective April 1, 2020 through December 31, 2020, unless extended	
	If a leave that began before April 1 <sup>st</sup> otherwise qualifies, only the period of the leave occurring on or after April 1 <sup>st</sup> is covered	
Covered Employers	Private employers with fewer than 500 employees and state and local governmental employers <sup>8</sup> of any size	
	Federal employers of any size are subject to EPSL, but most are not subject to EFMLEA	
	EFMLEA applies to employers who are not traditionally subject to the FMLA due to their small size	
	Please see <u>Determining Employer Size</u> for more information	
	<b>Small Employer Exemption:</b> Employers with fewer than 50 employees may claim an exemption from EPSL and/or EFMLEA for <u>Qualifying Purpose</u> (5) if an authorized officer of the employer has determined that providing the paid leave would place the business in jeopardy due to any of the following:	
<ul> <li>Providing the leave will result in expenses exceeding revenues and cause the employer to cease operation;</li> </ul>		
	(2) The absence of certain key employees requesting leave places the employer in significant financial or operational jeopardy; or	
	(3) There are not sufficient available workers to replace employees requesting the leave for the employer to continue effective operation.	
	An employer should document its justification for claiming the exemption, but the rules do not require the employer to apply for approval with the U.S. Department of Labor (DOL). <sup>9</sup> This hardship exemption is not available for any other EPSL/EFMLEA Qualifying Purpose.	

<sup>8</sup> We interpret an Indian Tribal Government to qualify as a covered governmental employer for EPSL purposes. The DOL interprets an Indian Tribal Government to qualify as a covered governmental employer under the FMLA. <sup>9</sup> DOL FAQs on FFCRA, Q/A #4 and Temporary Department of Labor Regulation 29 CFR Section 826.40(b)(2).





EPSL AND EFMLEA		
Item Guidance		ance
Qualifying Purpose Covered employers are required to provide EPSL and/or EFMLEA if the employee is unable to work for certain Purposes (the leave must be due to COVID-19 to qualify)		ILEA if the employee is unable to work for certain Qualifying
Working Remotely: An employee who is	EPSL	EFMLEA
actually able to work remotely despite the	(1) The employee is subject to a federal, state, or local government or agency quarantine or isolation order	
Qualifying Purpose is not eligible for EPSL or EFMLEA.	(2) A health care provider has specifically advised the employee to self-quarantine	
Employees unable to	<ul> <li>(3) The employee is experiencing COVID-19 symptoms and is seeking a medical diagnosis</li> </ul>	
work remotely due to a Qualifying Purpose are eligible. <sup>10</sup>	<ul> <li>(4) The employee is caring for an immediate family member, a person who regularly resides in the employee's home, or a roommate who is subject to (1) or (2)</li> </ul>	
School's Out for Summer: A school or day care closure	<ul> <li>(5) The employee is caring for a son or daughter<sup>12</sup> under a care provider closure or the unavailability of a child car</li> <li>a. Justification is required for children older th</li> <li>b. A school providing online instruction is still</li> <li>c. A child care provider can include an unpaid</li> </ul>	e provider nan 14 during daylight hours "closed" for this purpose
merely because of summer break does not satisfy Qualifying Purpose (5), but a closure due to	(6) The employee is experiencing any other substantially similar condition specified in regulations issued by HHS (no guidance has been released for this)	
COVID-19 may qualify. <sup>11</sup>	Shelter in Place Orders: If an employer has work for an e work, a shelter in place order satisfies Qualifying Purpose does not qualify, because the employee would not be work	employee to perform if the employee were able to report to (1). If there is no work to perform, the shelter in place order ing anyway. <sup>13</sup>

<sup>10</sup> DOL FAQs on FFCRA, Q/A #18 and 19
 <sup>11</sup> DOL FAQs on FFCRA, Q/A #93 and DOL Field Assistance Bulletin 2020-4.
 <sup>12</sup> "Son or daughter" includes an employee's natural, adopted, step, or foster child, a child who is the legal ward of the employee (including under legal guardianship), a child for whom the employee acts as the parent (known as in *loco parentis*), and an adult child age 18 or older if incapable of self-care. Please also see DOL FAQs on FFCRA, Q/A #40.
 <sup>13</sup> DOL FAQs on FFCRA, Q/A #23 – 27, 60, and 87 and IRS FAQs on FFCRA, Q/A #44. Unemployment benefits may be available.



EPSL AND EFMLEA		
Item	Guid	dance
Eligibility	EPSL	EFMLEA
Note: If an employee	All employees are eligible Employers cannot require employees to meet any service time or other eligibility requirements prior to taking EPSL	Employees who have been employed for at least 30 days at the time leave is requested with no minimum number of service hours <sup>14</sup>
was receiving EPSL or EFMLEA prior to a closure or furlough, the employer must	time of other eligibility requirements prior to taking Er OE	Eligibility is determined without regard to whether the Covered Employer has 50 employees within a 75-mile radius
provide the FFCRA leave up to the closure or furlough date. An employee is ineligible while on furlough. Health Care Providers and Emergency Responders: FFCRA guidance gives an employer flexibility or all of its health care providers and emergency responders from EPSL and/or EFMLEA, in whole of for the employer to continue to function. The term "health care provider" is not limited to the med themselves and includes any employee working at the health care provider's location as well a manufacture medical products for the diagnosis, treatment, or prevention of COVID-19. The excluse responders is similarly broad. <sup>15</sup> The DOL indicates the primary purpose of the FFCRA leaves is to minimize the spread of COVID-19.		rs from EPSL and/or EFMLEA, in whole or in part, if needed h care provider" is not limited to the medical professionals health care provider's location as well as employees who
		res is to minimize the spread of COVID-19 and encourages
	An employee who contracts COVID-19 may qualify for workers' compensation or disability (please see <u>Certain Labor</u> <u>and Employment Issues</u> )	

<sup>&</sup>lt;sup>15</sup> DOL FAQs on FFCRA, Q/A #56 and 57 and Temporary Department of Labor Regulation 29 CFR Section 826.25(c).





<sup>&</sup>lt;sup>14</sup> This differs from the FMLA's usual 12 months/1,250 hours of service eligibility requirement. Please also see DOL FAQs on FFCRA, Q/A #14.

EPSL AND EFMLEA		
ltem	Guid	dance
Required Benefits	EPSL	EFMLEA
<b>Payroll Taxes:</b> An employer must pay its share of Medicare tax for Required Benefits but not its share of Social Security taxes.	Covered employers must provide full-time employees <sup>16</sup> with up to 80 hours of paid sick leave and part-time employees with paid sick leave equal to their average number of hours worked in a two-week period <sup>17</sup> EPSL must be paid at a rate at least equal to the greater of: (i) the employee's regular rate of pay; (ii) the applicable minimum wage rate under the Fair Labor Standards Act; or (iii) the applicable state/local minimum wage rate where the employee is employed The maximum benefit is \$511/day (up to a maximum total benefit of \$5,110 per employee) for Qualifying Purposes (1) – (3) If EPSL is taken for Qualifying Purposes (4) – (6), the rate described above is reduced to two-thirds and the maximum benefit is \$200/day (up to a maximum total benefit of \$2,000 per employee)	

<sup>18</sup> <u>DOL FAQs on FFCRA, Q/A #44 and 45</u>.
 <sup>19</sup> <u>IRS FAQs on FFCRA, Q/A #54 – 55</u>.





<sup>&</sup>lt;sup>16</sup> "Full-time employee" means an employee who works at least 40 hours per week and not the ACA's 30+ hours of service rule. DOL FAQs on FFCRA, Q/A #48.

<sup>&</sup>lt;sup>17</sup> Special rules apply for employees covered under multi-employer collective bargaining agreements. An employer may satisfy its emergency paid sick time requirement by contributing toward a union program that provides the paid sick time. <u>DOL FAQs on FFCRA, Q/A #35 and 36</u>

EPSL AND EFMLEA		
ltem	Guidance	
Intermittent Leave	An employer may permit employees working remotely to take intermittent leave for any <u>Qualifying Purpose</u> if the employee is unable to work their normal schedule due to the Qualifying Purpose	
	Employees working at a work location may only take intermittent leave for Qualifying Purpose (5) and a leave for other Qualifying Purpose must be taken in full day increments <sup>20</sup>	
	<b>Remember:</b> Under the Fair Labor Standards Act, and subject to limited exceptions, salaried employees must be paid for an entire week if any work is performed during that week. This may hinder an employer from providing EPSL or EFMLEA on an intermittent basis to salaried employees. The DOL may address this in later guidance.	
Employer Notice	The DOL released a model notice which must be conspicuously displayed at worksite locations similar to the display requirements for other legal notices <sup>21</sup> (there is no requirement to provide the notice in another language) Employers may also satisfy the delivery requirement by mail, email, or posting the notice on its website	

<sup>20</sup> <u>DOL FAQs on FFCRA, Q/A #20 – 22</u>.
 <sup>21</sup> This model notice addresses both FFCRA leaves. A separate notice applies to federal employees.





EPSL AND EFMLEA			
ltem	Guid	dance	
Employee Notice and Substantiation	EPSL	EFMLEA	
and Substantiation	An employer may require employees to provide reasonable notice of the need for continuing EPSL after the first paid sick day	Standard FMLA notice rules apply If EFMLEA is foreseeable, an employee should provide notice of the need for leave as soon as it is practical to do so	
Example: Please       The DOL and Internal Revenue Service (IRS) indicate the following information will substantiate leaves for the purposes of qualifying for leave and reimbursement credits:         sample leave request       (1) The employee's name;			
forms.	(2) The date or dates for requested leave;		
	(3) The <u>Qualifying Purpose</u> for the leave and a written statement supporting it (this includes the name of the closed school, day care, or summer camp, and the name of any affected child); and		
	(4) A statement that the employee is unable to work (including remotely) due to the Qualifying Purpose. <sup>22</sup>		
	The DOL and IRS do not require a doctor's note to validate an absence or for return-to-work purposes for FFCRA leave. The DOL indicates an employer cannot require a doctor's note for Qualifying Purpose (3) under EPSL.		
Employer Reimbursement	Covered Employers are eligible for reimbursement for the following:		
	<ul><li>(1) 100% of <u>Required Benefits;</u></li><li>(2) The employer's share of Medicare taxes for the Require</li></ul>	ad Papafita: and	
<ul> <li>(3) The employer's <u>Qualifying Health Plan Expenses</u> described later in this article.<sup>23</sup></li> <li>A Covered Employer should retain records substantiating the claimed reimbursements, but it do</li> </ul>			
	<b>Note:</b> Reimbursement is limited to Covered Employers for Required Benefits. Although state and local governmental employers are required to provide FFCRA leave, they are currently ineligible for reimbursement. <sup>25</sup>		

<sup>&</sup>lt;sup>25</sup> DOL FAQs on FFCRA, Q/A #52 and 53, FFCRA Section 7001(e)(4). IRS FAQs on FFCRA, Q/A #16 erroneously states that only employers with <500 employees are required to provide FFCRA leave. This contradicts FFCRA and all other guidance indicating that all state and local governmental employers must provide FFCRA leave without regard to their size.





<sup>&</sup>lt;sup>22</sup> DOL FAQs on FFCRA, Q/A #15 and 16 and IRS FAQs on FFCRA, Q/A #44. Generally, only one parent or guardian can qualify. Please see DOL FAQs on FFCRA, Q/A #69.

<sup>&</sup>lt;sup>23</sup> IRS FAQs on FFCRA, Q/A #6 – 10 and 31 – 36. Credits are available for FFCRA leave that is earned but not paid until after December 31, 2020 (IRS FAQs on FFCRA, Q/A #48).

<sup>&</sup>lt;sup>24</sup> IRS FAQs on FFCRA, Q/A #45 and 46.

EPSL AND EFMLEA			
ltem	Guidance		
Reimbursement Methods	<ul> <li>A <u>Covered Employer</u> may use the following reimbursement methods:</li> <li>(1) Claim an offset by reducing its federal employment tax deposits reported on quarterly IRS Form 941;</li> <li>(2) Request an advance refund of credits using new <u>IRS Form 7200</u>; and</li> <li>(3) True up and claim any remaining credits on quarterly IRS Form 941 (or repay any excess credits received).<sup>26</sup></li> <li>IRS guidance indicates an employer should use these methods in order, so (1) should be used to the fullest extent possible before (2), etc.</li> </ul>		
Other Notes  Potential Offset: Other forms of paid leave may reduce benefits by the amount(s) received under paid FFCRA	EPSL Employers cannot require employees to use other paid leave <u>before</u> using EPSL Employers may permit employees to use other paid leave in addition to EPSL to supplement their leave benefits	EFMLEA Unpaid EFMLEA – If available, employees may use EPSL during the unpaid leave period; an employer may permit employees to use other accrued paid leave during the unpaid leave period Paid EFMLEA – Employers can require or may permit employees to use other paid leave to supplement their paid EFMLEA leave benefits	
leave.	The DOL indicates EPSL and EFMLEA are both job-protected leaves and employees must be permitted to continue their health coverage while on leave <sup>27</sup> Unused leave does not carry over to a later year if EPSL or EFMLEA are extended beyond December 31, 2020 An employee's EPSL/EFMLEA leave counts toward satisfying a waiting period under a health plan An employee who does not qualify for EPSL/EFMLEA may still qualify for FMLA or another form of leave (please see <u>Paid/Unpaid Leave</u> )		

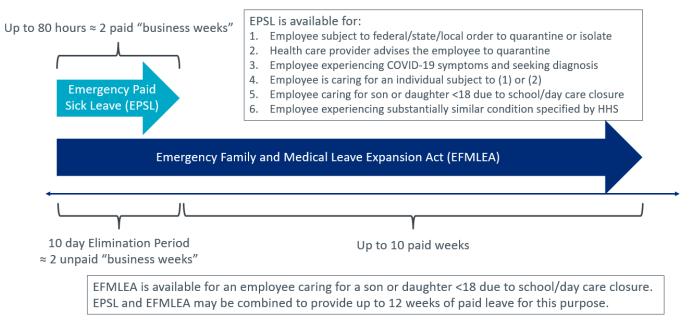
<sup>26</sup> IRS FAQs on FFCRA, Q/A #37 -- 43.
 <sup>27</sup> DOL FAQs on FFCRA, Q/A #30 and 43.







### At a Glance



#### **Determining Employer Size**

#### **Counting Employees**

In general, all full-time and part-time employees,<sup>28</sup> temporary and staffing agency employees<sup>29</sup> (even if paid by the staffing agency), and employees on leaves of absence count for the purposes of determining employer size. This will also generally include employees performing services for a client company through a professional employer organization (PEO). The PEO rules are complex, and employers should review the employment relationship status of PEO employees with their labor & employment counsel. Independent contractors and <u>most unpaid interns/students</u> do not count toward employer size.

The <500 employee calculation is performed on the day each employee's FFCRA leave is to begin. Some employers may find themselves moving in and/or out of being subject to FFCRA leave, causing some employees to be eligible while others are not. A safe harbor from the DOL would be welcome.

#### **Integrated Employers**

In general, each business entity is a single employer for the purposes of determining employer size. Separate businesses are combined for determining employer size if they are deemed "integrated employers" using a four-factor test:

<sup>&</sup>lt;sup>28</sup> This can include partners, LLC members, and other owners who perform employee functions for the employer.

<sup>&</sup>lt;sup>29</sup> The staffing agency and client employer may be "joint employers" for these employees.

- 1. <u>Common management between the employers</u> Do the employers share common leadership and/or a significant overlap in human resource functions?
- Interrelation of the employers' business operations Do the employers coordinate their business activities? Does one employer provide services to another? Do they share building space, equipment, bank accounts, or other financials?
- 3. <u>Centralized control of labor relations</u> Do the employers share employees, transfer employees between them, or exercise any control over hiring, firing, training, or other personnel decisions with respect to each other?
- 4. <u>Common ownership or financial interests</u> This is fairly self-explanatory, but it is worth a mention that this does not require the traditional controlled group standard of 80% or more common ownership or financial interest.

More than one factor is usually necessary for the DOL or courts to determine an integrated employer relationship exists, and no single factor controls. Interestingly, the common ownership or financial interests factor is usually considered the *least* important when determining whether an integrated employer relationship exists.

### Staffing Agency Employees

Staffing agency employees generally count as employees of both the staffing agency and client employer for the purposes of determining whether an employer has <500 employees. The DOL has been somewhat vague addressing whether the staffing agency or client employer is responsible for providing paid FFCRA leave to the staffing agency employees.<sup>30</sup> Factors supporting treating the staffing agency as the responsible party include:

- <u>Hire/fire authority</u> The staffing agency actually hires the employees and has the authority to terminate their employment. A client employer merely requests one or more staffing agency employees for an assignment. Similarly, a client employer can remove a staffing agency employee from the assignment, but the staffing agency is generally free to reassign the employee elsewhere.
- Terms and conditions of compensation The staffing agency usually sets the employee's compensation amount and payment terms. The client employer pays the staffing agency a fee for use of the employee, but this usually differs from the compensation amount and payment terms set by the staffing agency for the employee.
- 3. <u>Employment and benefits administration</u> The staffing agency usually handles the employment and benefits administration for the employee, which includes payroll. The entity

<sup>&</sup>lt;sup>30</sup> DOL FAQs on FFCRA, Q/A #74 and 90.







paying the staffing agency employees is the only entity that can provide the paid FFCRA leave and claim reimbursement for it.<sup>31</sup>

#### Service Contract Act/Davis Bacon Act Employees

Service Contract Act (SCA) and Davis Bacon Act (DBA) employees count when determining if an employer is a Covered Employer, SCA and DBA employees can qualify for EPSL and EFMLEA. Since a Covered Employer is required to provide these paid leaves under federal law, they do not count toward satisfying the employer's applicable SCA or DBA wage or fringe benefit rates.

**Note:** SCA/DBA employees may be unable to work (including remotely) due to the closure of a government worksite because of COVID-19. Section 3610 of the <u>CARES Act</u> authorizes federal agencies to reimburse government contractors (if funds are available) for up to 40 hours of paid leave per week provided to affected employees through September 30, 2020 to keep them in a "ready state" to perform the government contract. This means reimbursement for paid leave may be available for an SCA/DBA employee who does not qualify for EPSL or EFMLEA. If an SCA/DBA employee does qualify for EPSL or EFMLEA, any credits received by the employer for those leaves will offset Section 3610 reimbursements. SCA/DBA contractors should discuss the availability of Section 3610 reimbursement for paid leave with their applicable contracting federal agency.

#### **Qualifying Health Plan Expenses**

A Covered Employer can claim reimbursement for the cost of maintaining health coverage for employees on FFCRA leave. This is limited to the premium (or premium-equivalent for a self-insured plan) for the health coverage and includes both the employer's contribution plus any portion paid by the employee on a pre-tax basis during the leave. This reimbursement does not include paid claims.

Health coverage includes medical, dental, vision, health care flexible spending account (HCFSA), and health reimbursement arrangement (HRA) coverage, but it does not include health savings accounts.

The applicable cost is equal to the "average daily premium" multiplied by the number of days of paid FFCRA leave. The IRS guidance indicates an employer can use any reasonable method to calculate the average daily premium including:

#### Using a blended average daily premium rate

Step One: Divide the total premiums paid by the number of covered employees.

*Step Two*: Divide the result by the expected average number of workdays for covered employees. The IRS indicates an employer may use 260 workdays for full-time employees. An employer may make a

<sup>&</sup>lt;sup>31</sup> DOL FAQs on FFCRA, Q/A #90.



reasonable adjustment for part-time employees or use the full-time average daily premium for all employees.

**Example 1:** ABC Company has 100 covered employees under its medical plan with an expected total annual premium of \$1,250,000. Assume only full-time employees are eligible for coverage or ABC Company elects to treat all covered employees as full-time and uses 260 expected workdays when calculating the average daily premium.

(Total Premium ÷ Covered Employees) ÷ 260 = Average Daily Premium

Total Premium	Covered Employees	Average Daily Premium
\$1,250,000	100	\$48.07

**Example 2:** The same facts as Example 1 except that certain part-time employees are also eligible to enroll in medical coverage and pay the same premiums as full-time employees. ABC Company adjusts the average daily premium for its part-time employees by using 174 expected workdays.

(Total Premium ÷ Covered Employees) ÷ 260 for FTEs = Average Daily Premium (Total Premium ÷ Covered Employees) ÷ 174 for PTEs = Average Daily Premium

Total Premium	Covered FTEs	Covered PTEs	Average Daily Premium
\$875,000	70		\$48.07
\$375,000		30	\$71.84

*Step Three*: The result from Step Two is the average daily premium. The employer multiples this by the number of days of paid FFCRA leave for the applicable employees.

**Example 3:** Using the average daily premium calculated in Example 1, assume ABC Company has 60 days of covered FFCRA leave during the  $2^{nd}$  Quarter of 2020 taken by enrolled employees:  $60 \times 48 = 2,880$  in Qualifying Health Expenses

#### Determining the average daily premium by tier of coverage

Step One: Divide the total premiums paid by the number of covered employees in each tier of coverage.

*Step Two*: Divide the results for each tier of coverage by the expected average number of workdays for covered employees. The IRS indicates an employer may use 260 days for full-time employees. An employer may make a reasonable adjustment for part-time employees or use the full-time average daily premium for all employees.





**Example 4:** ABC Company has 100 covered employees under its medical plan with an expected total annual premium of \$1,250,000. Assume only full-time employees are eligible for coverage or ABC Company elects to treat all covered employees as full-time and uses 260 expected workdays when calculating the average daily premium.

(Total Premium ÷ Covered Employees) ÷ 260 = Average Daily Premium

Tier of Coverage	Total Premium	Covered Employees	Average Daily Premium
Employee-only	\$400,000	55	\$27.97
Employee + Spouse	\$100,000	7	\$54.95
Employee + Child(ren)	\$300,000	20	\$57.69
Family	\$450,000	18	\$96.15

*Step Three*: The results from Step Two equals the average daily premium for a covered employee in that tier of coverage. The employer multiples this by the number of days of paid FFCRA leave.

**Example 5:** Using the average daily premiums calculated in Example 4, assume ABC Company has the following days of covered FFCRA leave taken by enrolled employees during the 2<sup>nd</sup> Quarter of 2020:

Employee-Only	10 x \$28 = \$280
Employee+ Spouse	= \$0
Employee + Child(ren)	20 x \$58 = \$1,160
Family	30 x \$96 = \$2,880
	= \$4,320 in total Qualifying Health Expenses

An employer can use either approach for fully insured and/or self-insured coverage. For self-insured coverage, an employer may instead use any reasonable actuarial method to determine the average daily premium. Remember, the employer cannot claim any portion of the premium paid by the employees on an after-tax basis.

#### HCFSA/HRA

*Step One*: Determine the expected annual contribution for the HCFSA or HRA. This is an employee-specific amount meaning the average daily premium may vary among the covered employees.

*Step Two*: Divide this amount by the expected average number of workdays for the covered employee. The IRS indicates an employer may use 260 days for full-time employees. An employer may make a reasonable adjustment for part-time employees or use the full-time average daily premium for all employees.

**Example 6:** Assume the expected annual 2020 contribution for a full-time employee's HCFSA is 2,750.  $2,750 \div 260 = 10.58$  average daily premium





#### **Other FFCRA Notes**

Employers should consider communicating the new leave requirements in conjunction with their existing leave policies. The 500-employee limitation for the paid leaves feels arbitrary. Congress probably believes larger employers are more likely to have paid leave programs in place to assist their workers in situations like this or can afford to implement them.

The FFCRA includes other provisions outside the scope of this article addressing unemployment insurance, food assistance, safety protocols for health care providers and first responders, and other welfare-related matters.

### States are Addressing Coverage for COVID-19

**Note:** The FFCRA supersedes the state mandates for COVID-19 diagnosis and testing without cost sharing. It does not affect state mandates requiring coverage for treatment without cost sharing.

A number of states have enacted mandates requiring insurance coverage for COVID-19 testing without cost sharing for covered participants. Each requires or has requested insurance carriers cover testing at no cost to participants with Massachusetts also requiring coverage for COVID-19 treatment received in medical facilities without cost sharing. These state mandates apply to fully insured coverage and self-insured, non-ERISA coverage<sup>32</sup> issued in the respective states. Situs rules may apply depending upon the state, and employers should check with their insurance carriers to determine if these mandates will apply to a policy sitused in another state. One or more states may exercise emergency powers to override any situs rules and apply COVID-19 mandates to policies covering residents that are sitused in other states, although this has not occurred.

Several major insurance carriers, including Aetna, Anthem, Cigna, United Healthcare, and Humana are offering expanded services, such as waiving cost sharing for doctor's office, emergency room and urgent care visits for those diagnosed with the virus. A few carriers are providing no-cost telemedicine visits at this time even if unrelated to COVID-19 diagnosis or treatment as a way of mitigating the number of people in health care providers' offices.

#### Self-Insured Group Health Plans, ERISA Preemption, and Reality

The FFCRA mandates coverage for COVID-19 diagnosis and testing without cost sharing. Although selfinsured group health plans subject to ERISA are not required to follow the state COVID-19 mandates, many employers and other plan sponsors may wish to provide similar and/or additional COVID-19 benefits for obvious reasons.

Employers should pay close attention to communications from their third party administrators (TPAs) to determine whether they are required to opt-out of any proposed plan changes they do not wish to

<sup>&</sup>lt;sup>32</sup> This includes state and local governmental plans and church plans.



implement or if the employer will need to take affirmative action in order to make any modifications to the plan's normal benefits.

**Warning!** If you maintain stop-loss coverage, we recommend you confirm any plan design changes with your stop-loss carrier before implementation. This may be a non-issue for COVID-19 testing, but coverage for treatment is another matter.

### **Plan Design Amendments and Communication**

Summary plan descriptions (SPDs) and related plan materials will need updating to reflect any plan design changes including changes to eligibility. Adding or increasing COVID-19 benefits or expanding eligibility are enhancements to the existing plan (please see <u>Other Coverage Options for Employees</u> and <u>Certain</u> <u>Labor and Employment Issues</u> later in this article for discussion). Fortunately, ERISA provides a very generous amount of time to communicate these SPD changes to participants.<sup>33</sup> Employers will generally want to communicate enhanced COVID-19 benefits and/or expanded eligibility much faster than this for practical reasons.

The amendment rules for the Summary of Benefits and Coverage (SBC) operate a little differently. The rules generally indicate that a mid-year plan design change materially affecting an SBC's contents must be communicated at least 60 days *before* the effective date without regard to whether the change is an enhancement. It is possible that the additional COVID-19 benefits will not actually affect the corresponding SBC. For example, if an existing SBC states that preventive services are covered at 100% before meeting the deductible, coverage for COVID-19 diagnostic testing without cost sharing may already fit within that description.

**Note:** ACA grandfathered plans that add coverage for COVID-19 related benefits and services will not lose grandfathered status for later revoking these benefits and services after the emergency period expires.<sup>34</sup>

Please see <u>Agencies Provide Limited Relief</u> below for information about temporary relief available for participant communications.

<sup>&</sup>lt;sup>34</sup> June 23, 2020 DOL, HHS, and IRS FAQs, Q/A #15.





<sup>&</sup>lt;sup>33</sup> For enhancements or benign changes to a plan, this is up to 210 days from the end of the plan year in which the change(s) took place. This is roughly July 31<sup>st</sup> of the following year for a calendar year plan. By contrast, material reductions in eligibility or benefits (or the elimination of plan entirely) must generally be communicated within 60 days of the date the employer adopts the change. State law will determine timing requirements for non-ERISA plans.

## **Agencies Provide Limited Relief**

In April, the IRS and DOL granted limited relief extending deadlines for Forms 5500, M-1, and 990 tax returns and payments that were due on or after April 1, 2020 through July 14, 2020 until **July 15, 2020**. Please see our <u>Alert</u> for more information about these extended filing deadlines.

The IRS and DOL granted additional relief by suspending various plan administration deadlines during a defined "Outbreak Period". Most of this relief gives employees/participants more time to enroll when certain events occur, file claims for benefits or appeal denied claims, and elect and pay for COBRA. Group health plans must administer these employee/participant rights but get limited consolation in the form of COBRA election notice relief as well as limited relief from specific notice and disclosure timing requirements provided the material is communicated in good faith as soon as it is reasonably practical to do so. Please see our <u>Alert</u> for more information about this additional relief.

**Note:** Other agency guidance indicates plans are still required to notify participants "within a reasonable timeframe" in advance before eliminating coverage for COVID-19 benefits added during the national public health emergency.<sup>35</sup>

In May, the IRS also issued guidance giving employers additional flexibility to permit employees to make mid-year benefit election changes and access unused FSA funds for reimbursement during 2020. Please see our <u>Alert</u> for more information about this relief.

### **High Deductible Health Plans**

The IRS issued <u>IRS Notice 2020-15</u>, which permits qualified high deductible health plans (HDHPs) to provide coverage for COVID-19 testing and treatment before a participant satisfies the minimum statutory HDHP deductible for the plan year without affecting the participant's ability to make or receive health savings account (HSA) contributions. <u>IRS Notice 2020-29</u> expanded the exception for testing and treatment to include diagnostic testing for influenza A & B, norovirus and other coronaviruses, and respiratory syncytial virus (RSV).

The relief includes testing and treatment received through telemedicine, although we understand it may be administratively difficult to identify telemedicine visits for COVID-19 care separately. The CARES Act exempts all telemedicine or other remote care<sup>36</sup> benefits from conflicting with HSAs for HDHP plan years beginning on or before December 31, 2021. This permits an employer to cover all telemedicine visits at no cost or below fair market value cost before a participant has met the applicable minimum statutory HDHP deductible during this relief period without jeopardizing the participant's ability to make or receive HSA contributions.

<sup>&</sup>lt;sup>36</sup> It is not clear what "other remote care" includes yet.



<sup>&</sup>lt;sup>35</sup> June 23, 2020 DOL, HHS, and IRS FAQs, Q/A #13.

**Example:** An employer with a calendar year HDHP can provide telemedicine benefits – whether or not COVID-19 related – at a \$0 or below fair market value copayment before a participant has met the applicable minimum statutory deductible for both the 2020 and 2021 HDHP plan years without affecting the participant's ability to make or receive HSA contributions. The exemption would also apply to an HDHP with a plan year beginning on July 1<sup>st</sup> for the July 1, 2020 – June 30, 2021 and July 1, 2021 – June 30, 2022 plan years.

An employer could also choose to assist its employees further by providing additional employer HSA contributions equal to the cost of a limited number of telemedicine visits. These contributions would count against the employee's annual HSA contribution limit, but the employee will still be economically better off. It is possible that some employees have already reached their annual HSA contribution limits. The CARES Act relief described above renders this moot through the 2021 HDHP plan year, but it remains a viable longer-term strategy to address potential HSA conflicts.

## **Other Telemedicine Relief**

As temporary relief, the DOL, HHS, and IRS will not enforce the ACA's plan design mandates against a telemedicine program offered as a stand-alone benefit to employees who are not eligible for the employer's major medical coverage. This relief applies to a telemedicine plan year that begins before the end of the COVID-19 national public health emergency.<sup>37</sup> This relief only applies to "large employers" defined under the Public Health Services Act, which are employers who employed an average of 51 employees during the prior calendar year and have at least 2 employees on the first day of the telemedicine plan year.<sup>38</sup>

The agencies indicate that other ACA provisions and compliance laws applicable to group health plans will continue to apply.

**Note:** This reinforces our belief that employer-sponsored telemedicine programs are group health plans subject to compliance requirements which cannot generally be satisfied when offered on a stand-alone basis.

### **Spending Account Plans**

The CARES Act permits HSAs, health care flexible spending accounts, health reimbursement arrangements, and Archer medical savings accounts to reimburse for the cost of over-the-counter drugs and other medicine purchased after December 31, 2019 without a prescription. This relief is permanent. This is not a qualifying life event permitting a mid-year election changes for a health care flexible spending account.

<sup>37</sup> June 23, 2020 DOL, HHS, and IRS FAQs, Q/A #14.

<sup>&</sup>lt;sup>38</sup> PHSA Section 300gg-91(e)(2).







### **Mental Health Parity Guidance**

As temporary relief, the DOL, HHS, and IRS indicate a group health plan does not need to include coverage for COVID-19 related benefits and services for the purposes of determining if the plan satisfies the parity requirements under the Mental Health Parity and Addiction Equity Act. HHS encourages states to adopt similar rules for fully insured plans. The agency guidance does not specify a beginning or end date for this temporary relief, but it presumably applies to plan years that fully or partially overlap with the COVID-19 national public health emergency.

## **Other Coverage Options for Employees**

This section summarizes other coverage options that may be available for employers to provide COVID-19 coverage for employees, spouses, and dependents who are not enrolled in an employer's medical plan due to previously declining coverage or ineligibility for benefits.

#### Medicare/Medicaid/CHIP and the Uninsured

Even if they are not eligible under their employer's plan, employees may have other options available to obtain coverage. The FFCRA requires federal programs, such as Medicare, Medicaid, and CHIP, to cover diagnosis and testing at 100% and gives states the option to expand Medicaid eligibility to address this. The FFCRA also allocates funds to reimburse health care providers for performing diagnosis and testing services for the uninsured. While the law requires emergency rooms to provide diagnosis and testing for those in need, it does not require a hospital to waive its costs for those who are uninsured or cannot pay.

#### Qualifying Life Events (QLEs)

**Note:** This section assumes the employer's Internal Revenue Code Section 125 cafeteria plan document permits mid-year, pre-tax election changes for the qualifying life events described below. The underlying benefit coverage issuer also needs to permit the election change.

#### • Medical coverage –

- <u>Enrollment</u> Adding coverage for COVID-19 diagnosis and testing at no cost may qualify as a significant improvement of a benefit option permitting a mid-year election change to enroll in the plan by itself, and we are aware that many plans are taking the position that it does.<sup>39</sup> Adding coverage for COVID-19 *treatment* at no cost likely is a QLE. An employer has some discretion to determine whether a change is significant, and the rules merely indicate a change is significant if the average participant would consider it significant. The employer should confirm if its insurance carrier or stop-loss carrier will allow these specific mid-year election changes
- <u>Dropping coverage</u> The loss of eligibility for medical coverage as a result of a closure or furlough is generally a COBRA qualifying event and may result in a QLE permitting the employee to enroll

<sup>&</sup>lt;sup>39</sup> 26 CFR Section 1.125-4(f)(3).





in coverage through another employer (such as a spouse's employer) or the public health insurance marketplace.<sup>40</sup> This QLE also occurs if the employee remains eligible for coverage but the employer reduces its employer contribution toward coverage to \$0.<sup>41</sup>

If the employer merely reduces – but does not eliminate – its contribution toward coverage, this may result in a QLE permitting the employee to change to a lower cost medical option or enroll in coverage through another employer if the cost of the employer's coverage has significantly increased.<sup>42</sup> This event is a QLE for the public health insurance marketplace if the increased cost for the employer's coverage causes the employee to become newly eligible for premium subsidies.<sup>43</sup>

**Harmless Technicality?** A loss or reduction of the employer's contribution toward coverage in connection with a reduction in hours (i.e. a furlough) is technically a COBRA qualifying event. An employer charging less than 102% of the cost of coverage for furloughed employees to remain on the plan and that will offer COBRA continuation coverage for up to the maximum period later should another COBRA qualifying event occur (e.g. termination or divorce) is treating the furloughed employees better than COBRA requires. Federal agencies have not historically punished employers for not providing COBRA notices to furloughed employees under similar circumstances.

• Dependent care flexible spending account (DCFSA) coverage -

- <u>Decrease election</u> The closure of a day care provider due to COVID-19 concerns or a reduction in available day care provider hours would likely qualify as a significant reduction in coverage permitting an employee to decrease an existing DCFSA election and/or stop future contributions.<sup>44</sup> This would also apply if a child is required to stay home and is supervised by a parent or relative. This does not permit a refund of existing contributions.
- Increase election If day care needs increase (and are available) due to school closure, an employee could start contributing to a DCFSA or increase an existing election.

The maximum annual DCFSA reimbursement is \$5,000. It may be premature to be concerned about potential DCFSA forfeitures due to temporary closings of day care providers, schools, and related activities, but we do understand employees feeling comfortable with the additional money in their paychecks right now.<sup>45</sup>

<sup>&</sup>lt;sup>45</sup> The situation may different if the employer maintains a non-calendar year DCFSA and it is nearly the end of the plan year, or if an employee only elected DCFSA coverage to cover a specific event (e.g. camp) that is cancelled.





<sup>&</sup>lt;sup>40</sup> <u>26 CFR Section 54.9801-6(a)(3)(i)</u>.

<sup>&</sup>lt;sup>41</sup> <u>26 CFR Section 54.9801-6(a)(3)(ii)</u>. This variation would <u>not</u> be a COBRA qualifying event.

<sup>&</sup>lt;sup>42</sup> Similar to the discussion under enrollment above, "significant" is a subjective standard. Please see <u>26 CFR Section 1.125-4(f)(2)</u>.

<sup>&</sup>lt;sup>43</sup> <u>45 CFR Section 155.420(d)(6)</u>.

<sup>&</sup>lt;sup>44</sup> 26 CFR Section 1.125-4(f)(3).

#### Compliance Alert | 23

#### Employee Health & Benefits Compliance Center of Excellence

"Amnesty QLE" – <u>IRS Notice 2020-29</u> gives employers additional flexibility to permit employees to
make mid-year benefit election changes outside the normal QLE rules during 2020, and we refer to
this flexibility as a new amnesty QLE. Employers are not required to administer amnesty QLEs. In
general, election changes for amnesty QLEs must be prospective. As a reprieve for employers who
made impermissible exceptions to the normal QLE rules during 2020 and prior to May 12, 2020, the
guidance permits plans to treat these impermissible exceptions as amnesty QLEs retroactively.
Please see our separate <u>Alert</u> for more information.

#### **Expanded Eligibility for Medical Coverage**

An employer could revise its eligibility rules to cover currently ineligible employees. The communication rules described above in <u>Plan Design Amendments and Communication</u> apply. This may include offering telemedicine to employees who are not eligible for or enrolled in medical coverage. There are <u>potential</u> <u>compliance risks to offering telemedicine as a stand-alone benefit</u>, but that is outside the scope of this article.

#### Modify Flexible Spending Account (FSA) Forfeiture Rules

Most FSAs provide that any unused balance at the end of a specified run-out period following an employee's termination is forfeit under the use-it-or-lose-it rule unless the employee elects COBRA (which isn't available for a dependent care FSA). An employer could choose to modify its FSA forfeiture rules to delay forfeiture for employees terminated due to COVID-19 reasons. For example, an employer could delay forfeitures for affected employees until sometime after the end of the plan year on the same terms as employee participants who remain employed. Please also see <u>Agencies Provide Limited Relief</u> for information about the ability to allow additional time to access unused FSA funds for reimbursement during 2020.

#### Individual Coverage HRAs (ICHRAs)

An employer could choose to offer <u>ICHRAs</u> to certain classes of employees who are currently ineligible to elect the employer's medical coverage. The ICHRAs can pay for individual insurance coverage in the public health insurance marketplace as well as pay for COVID-19 related services. This is not an immediate solution, as ICHRAs take time to implement before employees are able to use them to purchase coverage or pay for out-of-pocket expenses.

#### **Onsite/Near-site COVID-19 Testing**

An employer should be able to pay for its employees (and any spouses and dependents) to receive COVID-19 testing onsite or at a near-site location on a tax-free basis without creating an ERISA plan or group health plan so long as the testing occurs within a very short timeframe. This is subject to legal interpretation, but the rationale is that the program requires no ongoing administration by the employer. This is the same rationale employers and legal practitioners use to determine that onsite flu shots do not constitute an ERISA group health plan. Even if the program is considered an ERISA plan, agency guidance indicates that a program providing only COVID-19 diagnosis and testing can qualify as an





excepted benefit avoiding many of the mandates applicable to group health plans.<sup>46</sup> It may be impractical or undesirable to perform this testing onsite in groups due to the potential for community spread of COVID-19. This option may also be limited by the availability of tests. Please see <u>Mandatory COVID-19 Testing</u>.

#### **Taxable Cash**

Financial resources permitting, an employer can always provide some sort of bonus to help employees pay for the cost of COVID-19 testing and/or services. This should be provided with no strings attached, meaning the employees get the bonus whether they use it for this purpose or not. The bonus is still tax deductible to the employer as paid wages.

### **Potential Increase in Appeals?**

As employers expand coverage under their medical plans to include COVID-19 testing and treatment without cost sharing, it seems reasonable to expect an increase in appeals for denied benefits as a result. A participant might go to a health care provider due to COVID-19 concerns but end up diagnosed and treated for something else the medical plan does not cover at 100%. Participants may claim they would not have gone to the doctor but for COVID-19.

Guidance from the IRS and DOL suspended the deadlines to file claims for benefits and appeals of adverse benefit determinations during the COVID-19 crisis (defined in the guidance as the "Outbreak Period"). This also means a participant may still file a claim or appeal previously deemed denied during the Outbreak Period due to the participant's failure to timely file the claim or appeal. Please see our separate <u>Alert</u> for more information about this additional relief.

### **Data Privacy Concerns**

The HIPAA privacy rules do not generally apply to most health information collected and disclosed by an employer related to leave administration because the health information is not going to or coming from the employer's health plan(s). By contrast, employers who are health care providers may learn about COVID-19 from treating participants as patients. This really is protected health information (PHI) for HIPAA purposes. Other laws containing data privacy requirements may apply,<sup>47</sup> and this information should be treated like "protected health information" with similar restrictions for those who may access it and how and when it may be disclosed.<sup>48</sup> Lastly, employers can (and should) share COVID-19 health information with the Centers for Disease Control (CDC) and state/local health agencies.

### **Certain Labor and Employment Issues**

We will address certain frequently asked labor & employment questions related to COVID-19 testing and leave administration. Employers should contact their labor & employment counsel for these issues. We

<sup>&</sup>lt;sup>48</sup> Although it may be overkill, treating all health information as if it is protected health information limits the possibility to make mistakes.





<sup>&</sup>lt;sup>46</sup> April 11, 2020 DOL, HHS, and IRS FAQs, Q/A #11.

<sup>&</sup>lt;sup>47</sup> These include the Americans with Disabilities Act and state laws.

will not address circumstances permitting employers to terminate or take disciplinary action against employees in this article.

#### Mandatory COVID-19 Testing

Many employers cannot require all of their employees to submit to COVID-19 testing because one or more employees likely fall into some sort of "protected class" and requiring testing will violate one or more of their legal rights. An employer can require testing before employees enter the workplace, and send home employees who test positive or who decline to test. This shifts the conversation to whether the employee can work remotely from home or should receive paid/unpaid leave. Guidance from the Equal Employment Opportunity Commission (EEOC) supports this and addresses concerns under the Americans with Disabilities Act (ADA).<sup>49</sup>

**Note:** Although antibody testing is included in the FFCRA's definition of diagnostic testing for the purposes of the diagnostic testing coverage mandate, the EEOC is not subject to this definition and does not permit employers to require antibody testing before allowing employees to enter the workplace.<sup>50</sup> Requiring antibody testing before an employee can enter the workplace is an ADA violation. Please see <u>MMA's COVID-19 Attestation Playbook</u> for more information about implementing a COVID-19 return-to-work strategy.

#### **Return to Work**

For ADA purposes, employers may need to consider whether reasonable accommodations are necessary in order to enable one or more employees to return to work. Examples of reasonable accommodations may include greater spacing in the employee workspace, providing personal protective equipment, or permitting certain employees to remain on leave (paid or unpaid, depending upon the circumstances). Other return to work issues are beyond the scope of this article.

#### **Paid/Unpaid Leave**

This section assumes the employee cannot work remotely from home. The paid/unpaid leave that may be available to one or more employees includes all of the following:

- **FFCRA** Depending upon the timing of the leave and size of the employer, many COVID-19 related leaves should qualify for leave under the FFCRA. Remember that these leaves do not actually require the employee (or immediate family member) to contract COVID-19 to apply.
- Workers' Compensation Workers' compensation covers work-related illnesses and injuries. If an
  employee contracts COVID-19 during business travel or the employer is a health care provider and
  the employee contracts COVID-19 in the workplace through patient care or conducting research, the
  illness is likely a workers' compensation claim. It is less clear if the community spread of COVID-19

<sup>&</sup>lt;sup>50</sup> EEOC FAQs on ADA, Q/A #7.





<sup>&</sup>lt;sup>49</sup> EEOC FAQs on ADA, Q/A #3 and 6, also referenced by the DOL in its COVID-19 FAQs for the FMLA.

in a non-health care workplace will qualify for workers' compensation benefits. In any event, an individual will actually have to contract COVID-19 for workers' compensation to apply.

- **PTO Benefits** Many employers provide employees with discretionary paid time off, sick, or vacation time. PTO can be used during the elimination period for one of the other forms of paid leave described in this section or to supplement an employee's other paid leave if the employer's leave policy permits it.
- Employer-Provided Disability Plans These disability plans usually require an employee to satisfy a short elimination period before benefits begin and are generally only available for the employee to take leave due to the employee's own health condition. A participant will usually have to contract COVID-19 or another serious illness to qualify for disability unless the plan's definition of disability is amended to include a quarantine period without a diagnosis.
- State Disability/Paid Leave Where applicable, these may permit the employee to take leave due to his or her own health condition or to take care of an immediate family member. These leaves may not require the employee or family member actually contract COVID-19 to apply, and certain states have expanded their definition of qualifying disability to include quarantine.
- Additional Paid Leave An employer will need to decide if it will modify its leave policy to provide
  paid leave to employees who must take a COVID-19 related leave that does not fit into one of the
  categories above and will be unpaid leave. This is especially true if the employer is requiring the
  employee to remain home. This will obviously depend upon each employer's particular circumstances
  and may be a difficult decision.
- Unemployment Insurance A number of states are modifying their unemployment laws to allow for pay due to lost hours or layoffs due to COVID-19. For companies that do not have or cannot afford to have their own extended pay benefits, unemployment insurance may be available. In general, employees receiving paid leave under the FFCRA are not eligible for unemployment benefits.<sup>51</sup> The FFCRA and the CARES Act include additional federal unemployment assistance for states hit hard by layoffs.
- **Unpaid Leave** This includes the FMLA, which is both job-protected leave and gives employees the right to continue health benefits while on leave.<sup>52</sup> Other forms of unpaid leave may be available due to the employer's leave policy or under other federal or state law. Please see <u>Furloughs</u> below.

<sup>51</sup> Please see the DOL's FAQs on FFCRA, Q/A #29.

<sup>&</sup>lt;sup>52</sup> Remember, the temporary expansion adding paid leave to the FMLA does not apply to employers with 500 or more employees.





**Note:** The other forms of paid leave described in this section typically offset benefits when other paid leave is available, which may include FFCRA leave. Employees cannot generally qualify for FFCRA leave while receiving workers' compensation or disability benefits.<sup>53</sup>

#### Furloughs

The term "furlough" by itself does not automatically create certain legal rights for furloughed employees or bind an employer to specific legal obligations.<sup>54</sup> A furlough simply implies that an employer believes the layoff is temporary and expects to be able to return the employees to work. In other words, a furlough is really just another name for a type of leave, and an employer has a lot of flexibility to define how it works.

Furlough design considerations include:

- Will furloughed employees be on full or partial pay during some or all of the furlough period? This
  obviously depends upon an employer's financial circumstances. Paid furlough will generally offset
  unemployment benefits. Remember that furloughed employees are not eligible for FFCRA leave
  during the furlough period.
- Will furloughed employees remain eligible for benefits as if they are active employees or lose eligibility (due to a reduction in hours) and be offered COBRA? If furloughed employees remain eligible as active employees, they will still have their full COBRA continuation coverage period available if terminated. This is a change in eligibility, and an employer should seek the approval of the insurance carrier or stop-loss carrier, if applicable. Remaining eligible for benefits as an active employee should not affect eligibility for unemployment benefits. Furloughed employees may lose eligibility for certain ancillary benefits (e.g. life insurance, long-term disability) because they will not meet required actively-at-work requirements during the furlough period.
- Will the employer subsidize the cost of coverage for all or a portion of the furlough period or require furloughed employees to pay for the full cost? Again, this depends on the employer's financial circumstances. If the employer intends to subsidize coverage, the employer may want to consider specifying whether the subsidy will last for a limited time or reserve the right to reduce or eliminate the subsidy later in order to avoid disputes that the subsidy is open-ended. If the furloughed employees remain eligible as active employees, this should appear in the furlough communication. If the furloughed employees are offered COBRA, this should appear in the COBRA election notice.

**Note:** Remember that a loss of eligibility for medical coverage or the elimination or reduction of employer contributions toward coverage can trigger a <u>QLE</u> permitting enrollment in other medical coverage.

<sup>&</sup>lt;sup>54</sup> Special "furlough" rules may apply to public sector employees working for federal, state, and local governments. Collectively bargained agreements sometimes also define furloughs and create contractual rights and obligations.



<sup>&</sup>lt;sup>53</sup> DOL's FAQs on FFCRA, Q/A #76.

#### Compliance Alert | 28

#### Employee Health & Benefits Compliance Center of Excellence

• COBRA Subsidies and the Public Health Insurance Marketplace: <u>Healthcare.gov</u> indicates that an individual experiences a Marketplace special enrollment event if <u>a former employer stops subsidizing COBRA coverage</u>. This contradicts applicable HHS regulations, which indicate that the loss of a COBRA subsidy from a former employer is not a Marketplace special enrollment event. In its recent <u>COVID-19 FAQs for Participants and Beneficiaries</u>, the DOL indicated that the loss of a COBRA subsidy from a former employer is a Marketplace special enrollment event. Clients may wish to discuss this with legal counsel before offering COBRA subsidies, but it appears the federal agencies intend to disregard the HHS regulations and treat the loss of a COBRA subsidy as a Marketplace special enrollment event. Certain state-run health insurance marketplaces (e.g., New York) have offered enrollment opportunities during the COVID-19 crisis without requiring a special enrollment right. Other state-run exchanges might also adopt this practice or relax their special enrollment rules to provide relief from this potential problem.

#### **Paying for Benefits**

Employers frequently treat employees as eligible active employees when on certain forms of paid leave. Depending on the source of the paid leave benefits, these employees may also be able to continue their pre-tax payroll deductions for benefits or by paying via check or electronically. The DOL indicates that employees are entitled to continue their coverage while on FFCRA leave on the same terms as active employees.<sup>55</sup>

The FMLA provides for 3 payment options, but payment must be consistent with the employer's approach for other unpaid leave unless impermissible under FMLA:

- 1. Pay-as-you-go while on leave;
- 2. Catch-up, recouping contributions upon return from leave; and
- 3. Pre-payment before the leave begins.<sup>56</sup>

These payment approaches also apply if an individual's FFCRA leave benefits are not enough to cover the required contributions. The FMLA's consistency rule means that the payment option(s) used for other forms of unpaid leave – assuming the employee remains benefits eligible while on other unpaid leave – and the FMLA must match. Employers typically use the same approach when employees are required to pay for contributions that are in excess of an employee's paid leave benefits.

If an employee loses eligibility for employer-provided group health coverage during an unpaid leave, the employee experiences a COBRA qualifying event due to a reduction in hours. An employer may choose to subsidize COBRA coverage, although that could adversely affect the individual's ability to enroll in other group health coverage (such as through a spouse's employer). The special enrollment window for a loss of employer-provided group health coverage closes when an individual elects COBRA, but please see

 $<sup>^{\</sup>rm 56}\,\rm We$  believe pay-as-you-go and catch-up are the most common approaches.





<sup>&</sup>lt;sup>55</sup> Please see the DOL's FAQs on FFCRA, Q/A #30.

<u>COBRA Subsidies and the Public Health Insurance Marketplace</u> for a discussion of special enrollment rights when a COBRA subsidy is lost. An employee who loses coverage for non-payment during an unpaid leave does not experience a special enrollment event. COBRA participants also have temporary relief for non-payment during the Outbreak Period. Please see <u>Agencies Provide Limited Relief</u> for more information.

#### Updating Leave Policies and Plan Eligibility Rules

If affected by FFCRA, an employer should communicate the availability of EPSL and EFMLEA to its employees. Employers should also update their leave policies to account for any other changes including whether employees will remain eligible to participate in benefits while on leave and how contributions will be paid.

### The Affordable Care Act and the Employer Mandate

Placing employees on extended unpaid leaves of absence can have implications for an employer under the ACA's employer mandate and its IRS Form 1094/1095 reporting requirements based on the ACA's rules for determining full-time employee (FTE) status.

#### **Employer Uses Monthly Measurement Method**

Under the monthly measurement method, employees on unpaid leaves of absence – including an unpaid furlough – lose their ACA FTE status for any month in which they do not have at least 130 hours of service. This means most furloughed employees will lose their FTE status immediately and pose little risk of triggering employer mandate penalties if the employer does not offer affordable, minimum value coverage or even no coverage at all.

#### Employer Uses Look-Back Measurement Method

By contrast, employees on unpaid leaves of absence generally do not lose their ACA FTE status immediately when an employer is using the look-back measurement method. Employees that are protected FTEs during a stability period do not lose that FTE status while still employed, even when on an unpaid leave. A lesser-known fact is that other FTEs do not generally lose their ACA FTE status for at least three full calendar months after the month of their status change while still employed.<sup>57</sup>

**Note:** Depending upon the medical plan's eligibility rules, employees who are ACA FTEs may remain eligible for active coverage if still employed during a leave of absence.

#### Offers of Coverage

An offer of coverage, even COBRA coverage, to an individual who remains employed while on leave still qualifies as an offer of coverage for the purposes of avoiding <u>the Section 4980H(a)</u> "no offer" penalty. This offer of coverage may not be affordable, particularly if the employee must pay for the full cost, potentially exposing an employer to <u>the Section 4980H(b)</u> "inadequate offer" penalty should one or more ACA FTEs

<sup>&</sup>lt;sup>57</sup> Treasury Regulation Section 54.4980H-3(f)(2)(i).





obtain subsidized coverage in the public health insurance marketplace. Employers using the Form W-2 or rate of pay (salaried) affordability safe harbors may still face affordability issues when coverage remains offered at the active contribution rates for unpaid employees. The risk is low for relatively short leaves of absence of a month or less due to the time it takes to enroll in the marketplace and for coverage to begin. Employers may wish to consider terminating employees furloughed for more than a month to six weeks if the offers of coverage are unaffordable to avoid potential employer mandate penalties.

#### **New Hire Waiting Periods**

The ACA limits waiting periods for eligible employees to 90 calendar days. Under HIPAA's nondiscrimination rules, health plans cannot use "actively at work" provisions for coverage to become effective when the absence is due to health reasons. If an employee is hired and placed on unpaid leave for health reasons (such as due to COVID-19) while still employed, the rules indicate the employee continues to satisfy the waiting period.

#### **Rehires/Continuing Employees**

Remember that employees who return to work after a break in service of less than 13 weeks – 26 weeks in the case of educational organizations – are continuing employees for ACA purposes and should not be treated as new hires.<sup>58</sup> Among other things, this means they should not be subjected to a new waiting period before medical coverage is effective.

### The WARN Act

<u>The WARN Act</u> requires employers to provide written notice at least 60 calendar days in advance of a plant closing (WARN's term for a work location) or mass layoff at a work location. The notice is intended to ensure that assistance can be provided to affected workers and their families through a <u>State Rapid</u> <u>Response Dislocated Worker Unit</u>, and it also allows workers and their families transition time to seek alternative jobs or enter skills training programs.

At a high level, the WARN Act applies to private employers (both for profit and non-profit) with at least 100 employees who will lay off at least 50 employees at a single work location within a 30-day period. For this purpose, a layoff means an actual termination of employment (even if only temporary) or a 50% or greater reduction in hours for 6 months. An employer can exclude employees who have worked for less than 6 months and/or who work less than 20 hours per week for the purposes of determining if the employer has 100 or more employees.

If WARN applies, the employer is generally required to provide written notice of the layoff at least 60 calendar days in advance. The notice has to include certain information such as whether the layoff is expected to be temporary or permanent, the expected date the layoff will begin, and contact information for questions. If an employer gives less than 60-days' advance notice, it must generally continue pay and benefits for the affected employees for the gap period. For example, if WARN applies and an employer

<sup>&</sup>lt;sup>58</sup> A shorter period of time might apply if an employer is using the ACA's "rule of parity" for break-in-service purposes.





only provided 10 days' advance notice, it would generally have to continue pay and benefits for another 50 days.

There are three exceptions to the 60-day advance WARN notice requirement. An employer claiming an exception must still provide the notice as soon as it is reasonably practical to do so and must state the reason for the shortened notice period.

- Faltering company This can apply when a company is actively seeking financing or business and reasonably believes in good faith that advance notice would harm its ability to get financing or business, and this new financing or business would allow the employer to avoid or postpone a shutdown for a reasonable period.
- 2. <u>Unforeseeable business circumstances</u> This can apply when the closing or mass layoff is caused by business circumstances that were not reasonably foreseeable at the time that 60-day notice would have been required.
- 3. <u>Natural disaster</u> This can apply when a closing or mass layoff is the direct result of a natural disaster such as a flood, earthquake, drought, storm, tidal wave, or similar effects of nature. In this case, notice may be given after the event.

A mass layoff due to COVID-19 may qualify as an unforeseeable business circumstance. We encourage employers discuss the implications of the WARN Act with their labor & employment counsel.

## **Additional Resources**

For additional information and resources to assist in managing the effects of COVID-19 on your company and employees, please see our <u>Coronavirus Resource Page</u>.





# About the Authors



**Christopher Beinecke, J.D., LL.M.** is the Employee Health & Benefits National Compliance Leader for Marsh & McLennan Agency.



**Dawn Kramer, J.D.** is a Compliance Consultant in the Employee Health & Benefits Compliance Center of Excellence for Marsh & McLennan Agency.



**Jennifer Stanley, J.D.** is a Compliance Consultant in the Employee Health & Benefits Compliance Center of Excellence for Marsh & McLennan Agency.



**Andie Schieler, J.D., CEBS** is a Compliance Consultant in the Employee Health & Benefits Compliance Center of Excellence for Marsh & McLennan Agency.

The information contained herein is for general informational purposes only and does not constitute legal or tax advice regarding any specific situation. Any statements made are based solely on our experience as consultants. Marsh & McLennan Agency LLC shall have no obligation to update this publication and shall have no liability to you or any other party arising out of this publication or any matter contained herein. The information provided in this alert is not intended to be, and shall not be construed to be, either the provision of legal advice or an offer to provide legal services, nor does it necessarily reflect the opinions of the agency, our lawyers or our clients. This is not legal advice. No client-lawyer relationship between you and our lawyers is or may be created by your use of this information. Rather, the content is intended as a general overview of the subject matter covered. This agency is not obligated to provide updates on the information presented herein. Those reading this alert are encouraged to seek direct counsel on legal questions. © 2020 Marsh & McLennan Agency LLC. All Rights Reserved.





## Sample Emergency Paid Sick Leave and Emergency Family and Medical Leave Request Form

Employee Name				
Title	Employee ID Number			
Department	Manager			
Regular Work Schedule	Ability to Work Remotely			
Full Time     Part Time	🗆 Yes 🗌 No			
□ Salaried □ Hourly □	<b>Note:</b> If you are actually able to work remotely, you are not eligible for this leave.			
Requested Leave				
Emergency Paid Sick Leave				
Emergency Family and Medical Leave (Public He	alth Emergency Leave)			
Requested Leave Date(s)	1			
From: To:	Total Hours Requested:			
Qualifying Reason for Leave Related to CO	VID-19			
I CERTIFY THAT I AM UNABLE TO WORK DUE TO TH	IE FOLLOWING QUALIFYING REASON:			
🗌 I am subject to a federal, state, or local governi	ment or agency quarantine or isolation order			
Copy of order attached, <b>or</b>				
Name of governmental entity issuing order and brief description:				
A health care provider has advised me to self-q				
Copy of health care provider's recommendation attached, or Name of health care provider issuing recommendation:				
□ I am experiencing COVID-19 symptoms and am seeking a medical diagnosis				

## Sample Emergency Paid Sick Leave and Emergency Family and Medical Leave Request Form

I am caring for	[insert name and relationship to employee], who:
(1) is subject to a fe	deral, state, or local government or agency quarantine or isolation order
Copy of order	attached, <b>or</b>
Name of govern	nental entity issuing order and brief description:
	or
(2) has been advise	d by a health care provider to self-quarantine
Copy of healt	a care provider's recommendation attached, <b>or</b>
Name of health	are provider issuing recommendation:
Note: An individu	
	al must be an immediate family member, regularly reside in your home, or b der for you to qualify.
a roommate in or	
a roommate in or I am caring for my care provider	der for you to qualify.
a roommate in or I am caring for my care provider Name and ag	der for you to qualify. hild(ren) due to a school or day care closure or the unavailability of a child
a roommate in or I am caring for my care provider Name and ag Name of school, Special circumst	der for you to qualify. hild(ren) due to a school or day care closure or the unavailability of a child as of affected child(ren):
a roommate in or I am caring for my care provider Name and ag Name of school, Special circumst hours:	der for you to qualify.         hild(ren) due to a school or day care closure or the unavailability of a child         as of affected child(ren):         day care, child care provider or summer camp:         day care, child care provider or summer camp:         inces requiring me to care for a child older than 14 during daylight
a roommate in or I am caring for my care provider Name and age Name of school, Special circumst hours:	der for you to qualify. hild(ren) due to a school or day care closure or the unavailability of a child s of affected child(ren):

I certify that the above information is truthful and understand that misrepresenting my need for leave is grounds for discipline, up to and including termination.

\_, 2020

**Employee Signature** 

Γ

Date

## Sample Emergency Paid Sick Leave and Emergency Family and Medical Leave Request Form

FOR OFFICIAL USE ONLY

Requested Leave	
Approved	
Approved with modification (see below)	
Denied (see below)	
Reason(s) for Approving Leave with Modification or Denial of Leave	
	_, 2020

Ву

Date

Title

## Sample Emergency Paid Sick Leave and Emergency Family and Medical Return-to-Work Form

Employee Name	
Title	Employee ID Number
Department	Manager
Leave Date(s)	
Leave Begin Date: Leave End Dat	te:

### **Returning from Leave Related to COVID-19**

I WAS ON A LEAVE OF ABSENCE FOR THE FOLLOWING REASON:

□ I was diagnosed with and/or tested positive for COVID-19 or experienced COVID-19 symptoms and sought a medical diagnosis or treatment

□ I was subject to a federal, state, or local government or agency quarantine or isolation order

	A health	care	provider	advised	me to	self-quara	ntine
--	----------	------	----------	---------	-------	------------	-------

- □ I took care of an individual who was diagnosed with and/or tested positive for COVID-19, was subject to a federal, state, or local government or agency quarantine or isolation order, or who was advised to self-quarantine by a health care provider
- □ I cared for my child(ren) due to a school or day care closure or the unavailability of a child care provider
- □ Another approved reason for leave related to COVID-19

Sample Emergency Paid Sick Leave and Emergency Family and Medical Return-to-Work Form

Employee Self-Certification
I CERTIFY THAT ON MY RETURN-TO-WORK DATE:
I have recovered from COVID-19 or other illness, do not have any symptoms, and have been cleared by my health care provider to return to work
The federal, state, or local government or agency quarantine or isolation order I was subject to has ended, and I never had any COVID-19 or flu-like symptoms or have not had any symptoms for at least 14 continuous days
I have completed 14 continuous days of quarantine or self-isolation and have not experienced any COVID-19 or flu-like symptoms
My need to care for another individual has ended, and I never had any COVID-19 or flu-like symptoms or have not had any symptoms for at least 14 continuous days

I certify that the above information is truthful and understand that misrepresenting my need for leave is grounds for discipline, up to and including termination.

**Employee Signature** 

Date

\_\_, 2020

### FOR OFFICIAL USE ONLY

Return to Work	
Approved	
□ Approved with Accommodation (see below)	
Denied (see below)	
Reason(s) for Approving Return with Accommodation or Denial	
	, 2020

Ву

Date

Title