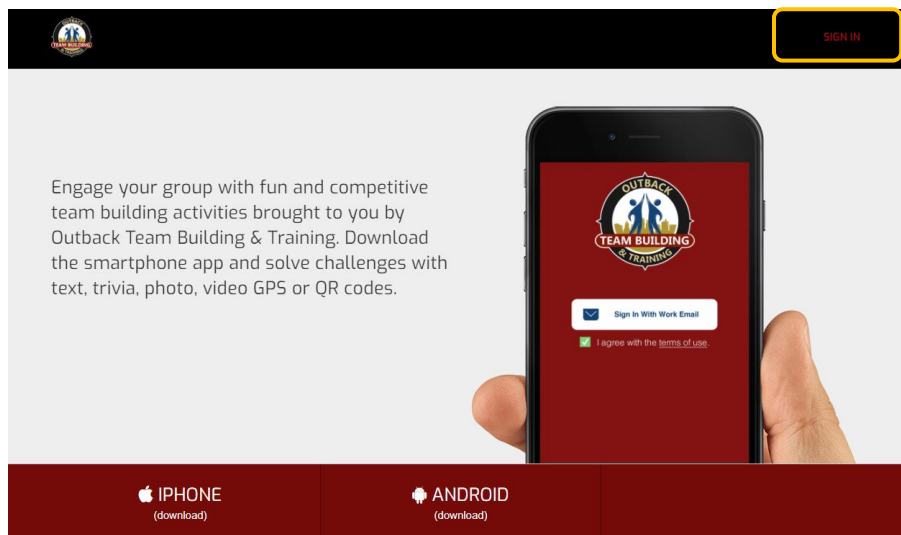# Media Download Instructions
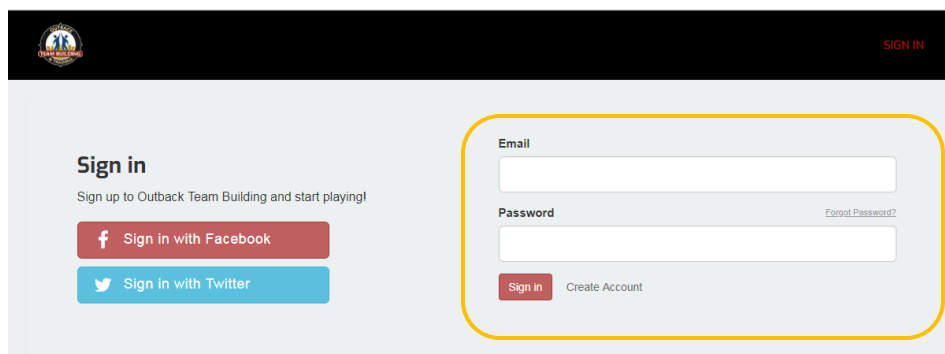
Downloading your photos and videos:

Following the activity, you can download all photo and video submissions submitted by participants. Only one participant, who accessed the activity by creating a team, will need to download the photos. All of the teams photos and videos, taken throughout the activity, will download into one combined file.

1. Visit app.outbackteambuilding.com on your computer web browser, and click "Sign In"

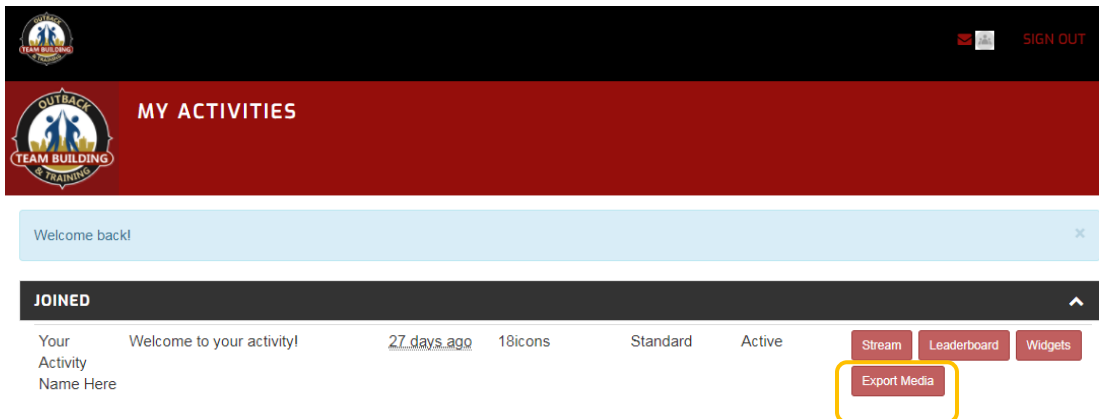2. Sign in using the same email address and password you used to log into the app

Please Note: If you have not already signed in on the app, you will need to download the app, sign in, and join your group's activity first. The **App Instructions** document provides step-by-step instructions on how to do this.

Option: You can also request that a team leader, who has already signed into the app, download the media for you.

3. Click on "Export Media"

4. Enter the email address where you want your media to be sent. Then click "Export."

5. After a few minutes, you will receive two emails with a link to download your media.
    a. The <u>first email's link will expire at midnight</u> the day you have requested
    b. The **second email's link will be available for 90 days** from your requesting date

6. Once you receive the email, click the link that says: "Download."

7. Once the .zip file has downloaded onto your computer, you can open and save the files. This download will contain all photos and videos submitted during your activity.

If you experience any difficulties when downloading the media, please contact your IT administrator to ensure there are no firewalls or gateways in place that prevent downloads of large multimedia on your network.