

# INDUSTRY 4.0 PANEL DISCUSSION



**Wim Evenhuis**

**- Voorzitter VNSG focusgroep industry 4.0**

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**- Secretaris VNSG focusgroep industry 4.0**

# INDUSTRY 4.0 - TECHNOLOGY



1

2

3

4



Mechanization  
Steam engines  
Water/steam power  
New manufacturing  
Iron production  
Textile industry  
Mining and metallurgy  
Machine tools  
Steam factories



Technological Electrification  
Production line  
Mass production  
Globalization  
Engines/turbines  
Broad adoption of telegraph, gas, water supply



Computer /Internet  
Digital manufacturing  
PLC/Robotics  
IT and OT  
Digitization  
Automation  
Electronic/digital Networks  
Digital machines

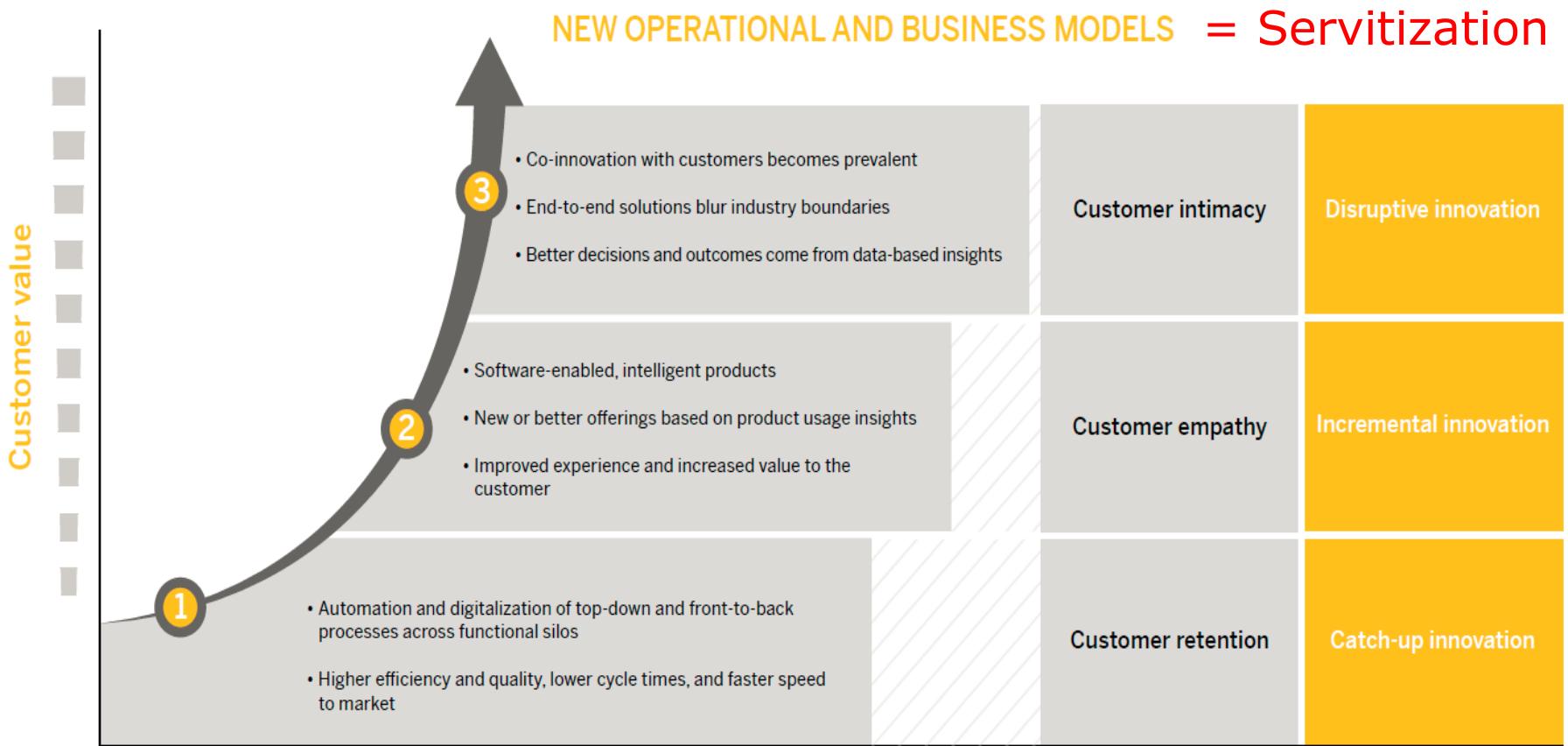


Convergence IT /OT  
Autonomous machine  
Advanced robotics  
Big Data/Analytics  
Internet of Things  
Digital ubiquity/Cloud  
Smart factory  
Machine learning & AI  
Cyber Physical

# INDUSTRY 4.0 – BUSINESS VALUE ? ( SAP WHITEPAPER)



Figure 2: A Model For Going Beyond Industry 4.0



# INDUSTRY 4.0 STRATEGIC OBJECTIVES



## Strategic Business Objectives

### **Customer centricity**

Rethink the business model from the customers perspective

### **Servitization**

Provide value added and operational services with usage based billing

### **Serving the segment of 'One'**

Provide **configurable**, adaptable and personalized product offerings

### **Digital SMART products**

Transform products into intelligent and data generating platforms

### **SMART Factory and Digital supply chain**

Flexible reaction to changes in demand, supply chain and resources

## Process capabilities

1. Customer co-innovation
2. Product innovation based on usage
3. Designs based on partner input

1. Data platforms offer AI services
2. Usage based billing
3. Asset info shared with partners

1. Modular product concepts
2. Parts similar across products
3. ETO available during configuration

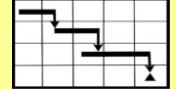
1. Integrated product engineering
2. IoT data distribution & **digital twin**
3. AI analytics & communication

1. Aligned manufacturing & design
2. Product data & configuration quality
3. Integrated MRP & MES planning

# IMPACT INDUSTRY 4.0 THEMA'S OP DE BEDRIJSFS PROCESSEN



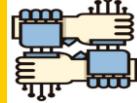
Business model → TOM supported - project portfolio



Industrial platform services



Smart partnership collaboration



Forecast to demand



Smart Channel collaboration



Industrial business services



Supplier

Spend Analysis (SSA)  
by Product category



Source to pay



Smart 3D printing



Intellectual assets

Design to operate



Smart factory



Digital twin

Market to cash



Smart configurators



Servitization

Customer

Live Time Value (CLTV)  
by Customer segment



Risks &  
Security services



Accounting to profitability



Pay per use



Application  
Integration services

BI	BOM	BPM
EDW	PPM	APM
DATA	ITSM	API

Enterprise architecture → ITSM supported - application portfolio



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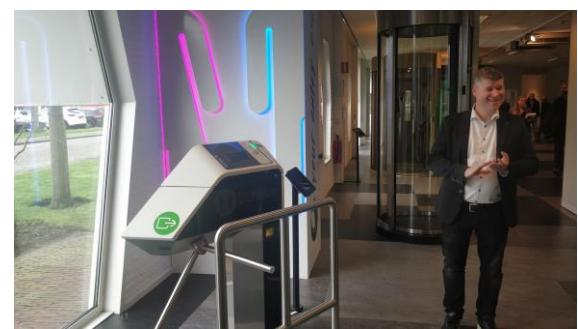
# VNSG INDUSTRY 4.0 MEETINGS



3D printing bij RDM



Smart factory bij VOPAK



2theloo poortjes bij Boon Edam



VNSG on-line



Digital twin bij ASML



Servitization bij Miele

VERBINDT. VERSTERKT.

# VNSG INDUSTRY 4.NOW WEBINARS;



- Intelligent assets and digital twin - Shell
- Digital manufacturing cloud platform - Signify
- De financiële functie van de toekomst - NS
- Journey to the intelligent enterprise - Miele
- Smart asset management - ERIKS
- How edge services enable industry 4.0 - SAP

# ELK BEDRIJF HEEFT ANDERE INDUSTRY 4.0 THEMA'S



Business model → TOM supported - project portfolio

Smart partnership collaboration

Forecast to demand



Industrial platform services

Smart Channel collaboration

Industrial business services



Integrated business planning

Supplier

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Source to pay



Smart 3D printing

Intellectual assets

Design to operate



Smart factory



Digital twin

Market to cash



Smart configurators



Servitization

Customer

Live Time Value (CLTV)  
by Customer segment



Risks &  
Security services

BI	BOM	BPM
EDW	PPM	APM
DATA	ITSM	API



Accounting to profitability



Pay per use



Application  
Integration services

Enterprise architecture → ITSM supported - application portfolio

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# 1 Welke industry 4.0 thema's zijn relevant voor uw bedrijf ?



## **Market to Cash**

- 1 Smart channel collaboration (C4)
- 2 Smart variant configurator (VC)
- 3 Servitization
- 4 Pay per use (BRIM)

## **Source to pay**

- 5 Smart Partner collaboration(ARIBA)
- 6 Smart 3D printing
- 7 Smart entitlement management (EMS)
- 8 Blockchain

## **Design to operate**

- 9 Smart Integrated business planning
- 10 Smart Factory
- 11 Digital twin
- 12 Smart profitability analysis

## **ECO-system platforms**

- 13 Business network services (AIN)
- 14- Industrial Edge services (IoT)
- 15- Cloud Application services (BTP)
- 16- Risk & security services (SOS)

## **Enterprise architecture**

- 17 Industry 4.0 servitization business model
- 18 Industry 4.0 project portfolio
- 19 Industry 4.0 servitization architecture
- 20 Industry 4.0 application portfolio

## 2 WAT IS DE STATUS VAN DEZE THEMA'S BINNEN UW BEDRIJF ?



- A. er is een Industry 4.0 visie waarin alle thema's zijn genalyseerd en een Industry 4.0 roadmap is beschikbaar
- B. Meedere industry 4.0 thema's zijn gestart en een program manager zorgt voor de afstemming tussen de thema's
- C. Enkele Industry 4.0 thema's zijn gestart en worden geleid door verschillende project managers
- D. Industry 4.0 thema's worden onderzocht maar er zijn nog geen projecten gestart
- E. andere te weten .....

### 3. WAT ZIJN DE UITDAGINGEN OM INDUSTRY 4.0 THEMA'S TOT EEN SUCCESS TE MAKEN ?



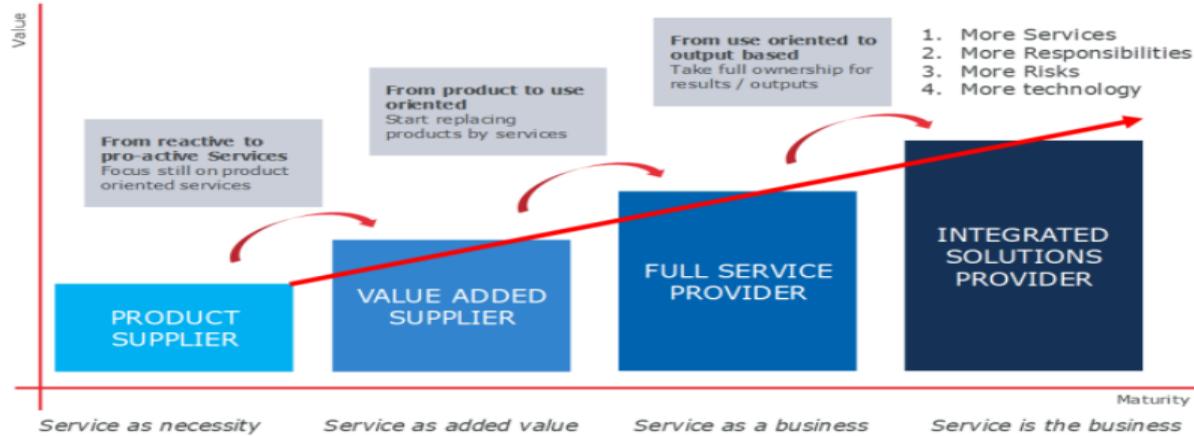
Meerdere antwoorden mogelijk;

- A Stakeholder & change management
- B Management urgency to resolve business issues
- C Onvoldoende maturity van het huidige applicatie landschap (S/4)
- D Geen goede ROI case te maken
- E Andere te weten .....

# SERVITIZATION MATURITY CHECK & YEARLY ROUNDTABLE



*Servitization maturity model*



VNSG Servitization round-table; Companies are struggling with their servitization roadmap

Frank Luyckx on LinkedIn



**Strukton**



**PHILIPS**

**ASML**

**Lamb Weston**   
 SEEING POSSIBILITIES IN POTATOES

VERBINDET. VERSTERKT.

September 2020

Usage based billing – pay per use

Maart 2021

SAP ECO platforms & business networks

Juni 2021

Servitization roundtable (deelname nog mogelijk)

# VRAGEN ?

