

# M&G Group: Road to SAP RISE

VNSG Focus Online Presentation
10 November 2021







### **Agenda**



- 1. Introduction M&G Group
- 2. SAP Transformation Program background
- 3. Road to S/4HANA decisions
- 4. Migration to SAP RISE: S/4 HANA Private Cloud Edition
- 5. Lessons learned
- 6. Q&A





M&G group

# **INTRODUCTION**



### M&G group: Global leader in flue gas extraction

### Innovative partner in flue gas & ventilation solutions

M&G Group products are sold in Germany

COUNTRIES

CONTINENTS

Branches i Germany

Branches in the Netherlands, Belgium, France, Germany, United Kingdom, Italy and Turkey





>10,000 PRODUCTS AND SOLUTIONS Head office R&D and test facilities in Assen in Groningen





**NEW SITE TO BE OPENED JANUARY 2023** 



### M&G Group flue venting & ventilation solutions

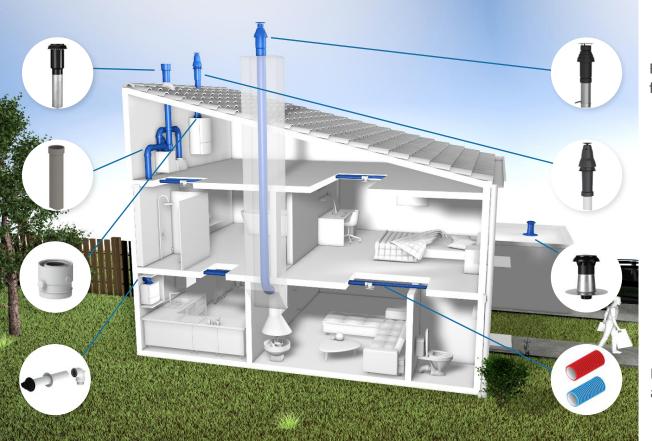


Insulated roof terminal

Insulated ventilation extension

Concentric flue system

Wall terminal



Roof terminal for fireplace

Skyline roof terminal

Flat roof air terminal

Flexible ventilation duct and grilles

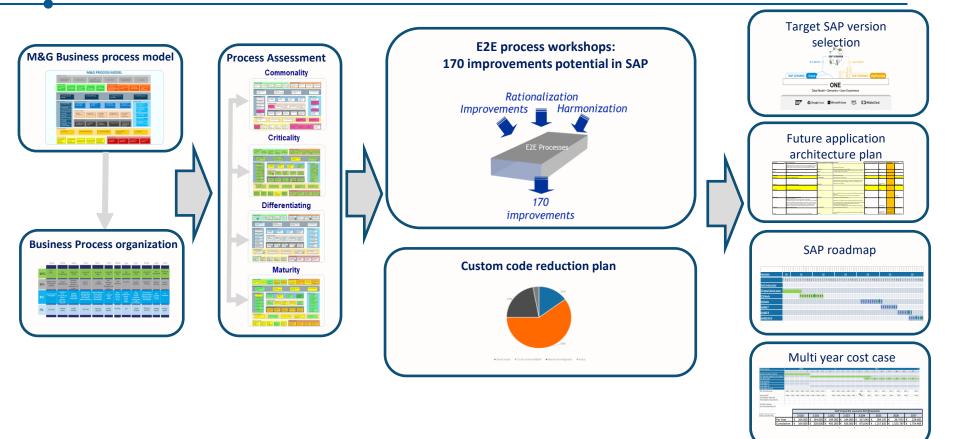


Road to S/4

# **PROGRAM BACKGROUND**

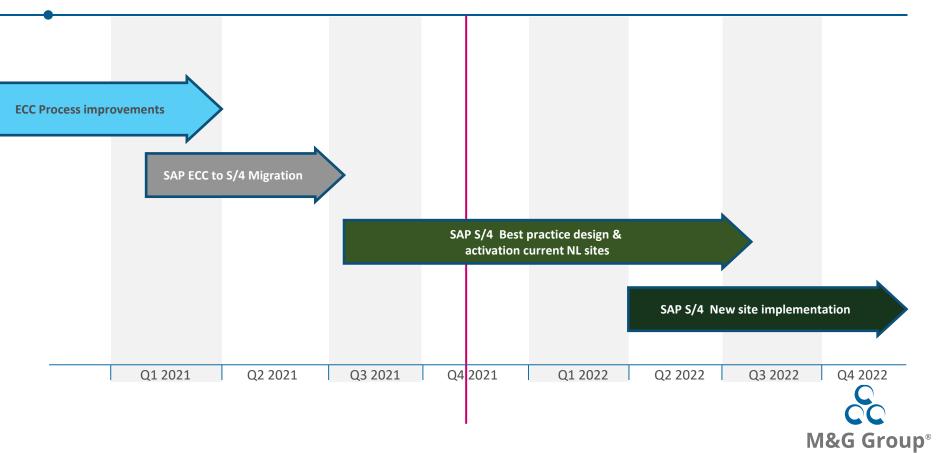
## **M&G** Road to SAP S/4 in 2020





# M&G Road to SAP S/4 in 2021/2022







Road to S/4

# **MAIN DECISIONS**

# Which S/4HANA deployment option to choose?







#### S/4HANA Cloud Essentials (ES)

#### S/4HANA Cloud Extended (EX)

#### S/4HANA Any Premise (AP)

Implementation	Greenfield with data migration	Greenfield with data and configuration migration	Greenfield or conversion of existing implementations
Functional Scope	Business configuration of standardized core ERP and select LOB processes	Full functional S/4HANA scope of core ERP and extended LOB and industry processes	Full functional S/4HANA scope of core ERP and extended LOB and industry processes
Industries Supported	In-depth support for professional services and component manufacturing; more industries on road map	All industries supported	All industries supported
Extensibility	S/4HANA Extensibility Framework and extensions via SCP, using whitelisted APIs	S/4HANA Extensibility Framework and extensions via SCP, with full extensibility option	Customization, modification, and extensibility possible
Innovation Cycle	Quarterly	2 upgrades a year, one mandatory within 12 month window of release	Annual; speed of adoption on customers' schedule
Deployment Benefits	Multi-tenant environment, Lowest TCO and fastest time to value	Single-tenant environment Low TCO and fast time to value	Customer controlled deployment and implementation efforts
Licensing	Subscription licensing	Subscription licensing	Perpetual licensing
Infrastructure	Shared public cloud	Dedicated system landscape on cloud infrastructure	Runs on customer preferred infrastructure

# Cloud Extended and Any Drom comparison



Cloud Exter	ided and Any Frem Compa	113011
Main Criteria		Cloud extended version (EX)

Functional scope

**Functional Fit** Custom developments

Customisation coverage Future proof Digital assesment (SAP Brand Guardian) input

Implementation costs: Roadmap estimate

**Hosting Server** 

Upgrade frequency Test cycles

Continuity/Security/Connectivity/Service levels

Total Cost of Ownership Run costs:

License/subscription Hosting Maintenance costs (Func. Appl. Maint.)

Impact on people/behavior Org. change management Impact on business process

implications

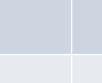
System consequences

Approach (fit to standard/must or can do) Implementation & Implementation options (green/brownfield, etc.) support consequences Enhancement and integration strategy Support (functional)



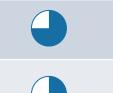


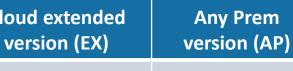








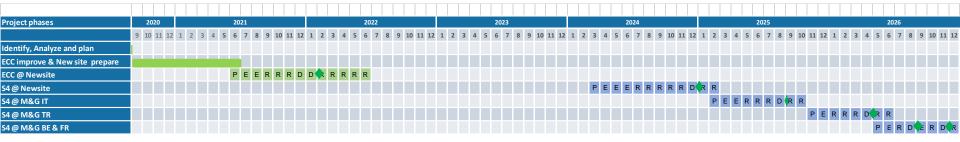








Initial plan before october 2020: Going Greenfield after move to New Site



Actual plan: Migrate ECC to S/4HANA before move to New Site

Project phases							202	1									20	022										20	23											2024					
	9 10	11 12	1 2	3	4	5	6	7 8	9	10	11	12	1	2 3	4	5	6	7	8	9	10	11 :	12	1 2	3	4	5	6	7	8	9	10	11 :	12	1	2	3	4	5 (	6	7 8	9	10	11	. 12
ECC improve projects & S4 prepare																																													
S4 Migration			P E	E	R	R I	R 💎																																						
S4 Best practice design & activation old sites					Р	Р	P I	ЕЕ	Е	Е	R	R	R	R R	R	R																													
S4 @ New factory																	R	R	R	D	D	S	s s	s s	S	S																			
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S4 @ M&G TR																																Р	Е	R	D	S	S								
S4 @ BE & FR																																				Р	Е	R	5	S					







M&G considerations	Greenfield	Migration
Time pressure New Site	•	•
Cost	•	
Fiori apps as a driver for change	•	•
Updated platform / ready for the future		•
Impact on organization	•	•







Migration approach & lessons learned

# **SAP RISE**

# Criteria(\*) for choosing between SAP RISE (Private Cloud Edition) and Any Prem (\*\*)



#### SLA

Considerations	S/4HANA PCE	<b>*</b>	S/4HANA Any Premise	
System flexibility	More rigid up and down scaling 256, 512, 1M etc. M&G will need 512Gb additional 52K/year	•	Scaling in smaller steps	•
System architecture	3 dedicated environments, so easier updates. PRD eq QAS. Copy PRD -> QAS @nocost, on demand. System sizing roomy.	•	QAS smaller than PRD	•
Disaster recovery	RPO: < 30 min. RTO: < 12 hrs (future plan to reduce to 4 hrs) near realtime, asynchrone replicatie, same method as on prem	•	A: RPO: 0 (private); 15 min (public) RTO: < 4 hours B: RPO: 0 min (is 15min max, RTO 1 uur (Gold+)	•
System availability	PRD: 99.7% (actual 99,97% according SAP) NON-PRD: 95.0%	•	A: PRD: 99.9% NON-PRD: 99,7% B: PRD 99,8%, non PRD-Niet gangbaar	•
Performance guarantees	No contractual guarantees. System sizing roomy 500GB, needed 350GB. Additional Appl. Server when required @nocost	•	B: condities: 95% binnen 2sec onder infra condities Max CPU util. <65% Max Paging/hrs < 20% van RAM Free capa file system DB >15%, Free capa DB >10% Util. datacom capacity < 60%	•
Service automation	SAP-hosting as a service. Benefit of growing nr of clients higher service automation levels	•	Hosting partner professionalisme is important. Less automation	•

### Support

Considerations	S/4HANA PCE	<b>V</b>	S/4HANA Any Premise	
Technical & Functional advice	By SAP. Direct contact on technical as functional advice. One stop shop. More SAP-minded advice	•	By partner. So more independent from SAP-products. Contract with another partner then hosting	•
Performance monitoring	By SAP so close to source (knowledge wise). Embedded monitoring tools	•	Dependent on partner expertise and tooling. Less insights	•
Technical support (OSS)	Close to SAP, Ticket system access by SAP	•	Via partner	1
Supplier Relationship	Governance model structured in different local and international roles: SAP NL mgt relationship, ECS client delivery mgr, ECS Technical Service mgr., ECS Project lead	•	Contact intimacy with simple governance, expected better approachable	•

#### Contracting

Considerations	S/4HANA PCE	V	S/4HANA Any Premise	
License model structure	Subscription model op basis van Full Use Equivalent (FUE). SAP indicates 54 FUE. One contract with SAP	•	Conversion of existing contract, New S/4HANA BoM with swapping of main part of existing license. One off fee plus 22% yearly. 2 contracts: SAP & Hosting	•
License model flexibility	Contract voor 3 of 5 jaar. Opschalen altijd mogelijk, afschalen mogelijk tot 10% van FUE over totale contract termijn	•	Aangeschafte licenties blijven aan jaarlijkse maintenancevergoeding onderhevig. Opschaling mogelijk, afschalen niet mogelijk	•
Cost	xxx per year, 5 year: xxx Euro. (based on 25% discount). Cost ramp up for year 1. Less FUE for 2023 onwards	•	xxxx Euro per year, 5 years: xxxx Euro Based on nonconfirmed 50% discount	1
ERP functional scope & extensibility	Full functionality and extensibility Additional @nocost: Ariba connection tools, Proces Itelligence, 5 learninghub		Full functionality and extensibility	•

#### Migration

Considerations	S/4HANA PCE	V	S/4HANA Any Premise	<b>V</b>
Proven concept	Tooling in place 14 years, ECC to S/4 with system move 4 years	•	Tooling in place 14 years, ECC to S/4 4 years	•
Migration experience	Same as any prem, except of system move option & SAP Azure cloud access	1	Done 15+ time	•
Migration complexity	Temporary UPG and export to Azure necessary (1 go live)	•	First ECC PRD move to Hosting then migration to S/4	•
Parties involved	SAP, A, B	1	A, B	•
SAP support commitment	Direct involvement with named person	•	Only via OSS tickets	1

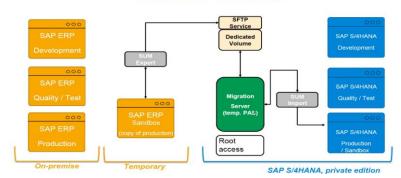


### Migration planning SAP Cloud S/4HANA



- Hosting move + S/4HANA migration
- Time pressure (6 months time window) strict deadline
- System move impact
- Detail Run book/Go Live planning
- Extensive testing
- Business involvement
- M&G Group project (NL, IT, TR, BE, FR)
- Functional changes (e.g. see next slide)

#### System Move Option - Parallel Mode - Data Transfer





# **ECC to S/4HANA: Main Changes**



Subject	Remark		
BP concept	New in S/4 is the Business Partner concept. Can be implemented in ECC already. Have to be done before. Not just master data change, Also numbering, BP maintenance transactions and procedures		
MRP area's  Is a must do. To be finalized before migration. Business implications are limited but materials need to be assigned to MRP are MD04 is changing			
Product versions	BOM's&Routingen need to have a product version. Can be done before migration or during migration		
IDOC version changes	IDOC's versions can go up. Sometimes changes in idoc structures. Can have middleware consequences		
Autorizations	Some autorizations profiles are changing. (this is regardless of SAP FIORI business role concept introduction)		
ITSM mobile for RF	ITSM mobile is only technology supported for RF in S/4. If you use others you need to change RF		
SAPSPRINT	SAPCups is not supported anymore in S/4. Changed to SAPSPRINT		
SAPGUI version change	Would be possible that newer SAPGUI version needs to be rolled out.		
SAP FIORI	IF you are going to use SAP FIORI from the start it need to be implemented (technically as functionally. New business role model and high impact on end users.		
Material number lenght	Matnr goes to 40 characters. Is not implemented everywere on same matter. Implications in Zabaps		
Secure connections	Move from HTTP to HTTPS and FTP to SFTP or FTPS.		
Z-abap optimization	Can be done after migration. Because of DB change some z-programs might need optimizing to get better performance.		
System Basis parameters Compare old with new and adapt some system parameters which are standard in HEC			

### **Lessons learned**



- Deep dive in <u>R&R</u> of SAP versus Customer
- <u>Technical concept</u> defined the rule of the game (SAP-hosting, technical conversions, etc.)
- # of parties involved makes project management key
- Xperience with migrations was prerequisite to achieve challenging planning
- All parties <u>drive for success</u>: Failure is not an option
- Getting used to difference on <u>Hosting services@SAP</u>
- SAP Rise customer <u>governance model</u> (Big organization, service requests, etc.)
- <u>Direct access</u> to SAP helps in trouble shooting







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- Hosting & License combined. 1 stop shop. 'Pay per use'.
- Advise & support close to the source.
- Combination of S/4HANA & Azure gives technical stability & compliance.
- Goodies in the bag (Learning Hub, Process Mining, BTP, etc.)
- International support (24/7 & global).
- Total cost of ownership@reasonable price

