

Field Services Overview

Appticity Field Services product line brings a new level of efficiency to your organization's management of mobile assets, inventory, field service, and warehouse operations. By streamlining and automating end-to-end management, Appticity Field Services saves your company both time and money.

Summary

Field Services tracks all service vehicles and fleet assets while monitoring maintenance and repair operations, staff assignments, outsourced work orders, and more. In addition, improved equipment availability, reliability, and longevity help maximize your fleet lifecycle. Due to its full over-arching inclusion of Appticity Asset, Work Order, and Inventory, you can be ensured to never lose track of your assets.

Track and Monitor Your Entire Fleet

Appticity Field Services is flexible and easy to use, allowing you to customize asset and maintenance tracking, and manage your fleet from any location. You can locate and track all field assets with greater precision and update information directly from your mobile device, utilizing GPS integration.

Built-in reporting gives you visibility into your operations and related expenses, while fleet personnel from across your enterprise receive the tools and data to efficiently manage daily maintenance activities, as well as the long-term, strategic goals of your organization.



Appticity®

Innovative Solutions
Across the Enterprise



Field Services also tracks maintenance schedules. It alerts supervisors when preventative care is required, enabling you to reduce operating costs while improving efficiencies to keep fleet assets in top working condition. If you manage your own garage, our Inventory module can help you ensure that parts and supplies are always available.

Convenient features such as work order generation, warranty management and invoice management help simplify the use of external resources.



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Enjoy Real-Time Asset Management

Appticity Asset within the Field Services package enables you to update your assets, inventory, and work orders as work is performed. Due to this unique integration, you never have to make decisions with outdated information.

Upgrade to Our Unique CSV (Connected Service Vehicle)

Combining our easy-to-use Field Services software with RFID tags, sensors and GPS, Connected Service Vehicle (CSV) provides 360-degree, real-time visibility and accountability. We offer it as an add-on to your existing vehicle fleet or as a complete connected vehicle solution. CSV reduces field shortages and stock-piling, as well as misdirected and misplaced assets and inventory. Track every activity of the team, in each vehicle, including the complete custodial history of all assets and inventory.

With a track record of successfully delivering read-accuracy of greater than 99% in fleet service vehicles, Appticity's RFID tags ensure your deployment will work time, and time again.

Take a closer look at how organizations like yours are leveraging automated Field Services to get ahead of their competitors, make more informed decisions and improve their ROI. Schedule a demo today by calling (800) 693-2193.

For more information, please visit:

www.appticity.com

Global: +1 214.596.0601

USA: +1 800.693.2193

Streamline Tracking from Start to Finish

- Ensure that vehicles are properly stocked
- Specify smaller and more accurate service windows
- Increase customer satisfaction
- Communicate with customers via integrated text messaging, email and phone
- Create new and updated work orders, with detailed information
- Synchronize information using wireless technologies
- With 360° visibility, provide dispatchers with up-to-the-minute truck rolls
- Quickly respond to changes in customer service and delivery requirements
- Improve asset tracking, usage and accountability
- Eliminate clerical errors and costly data-entry time

Use Existing Equipment

Field Service runs on any tablet or smartphone using iOS®, Android® or Windows Phone® mobile platforms. On-demand synchronization ensures that field technicians are productive even when Internet connectivity is not available.

TOTAL INTEGRATION WITH YOUR SYSTEMS

Our software integrates with any Enterprise Resource Planning (ERP) system, including Oracle, SAP, Microsoft, Banner, PeopleSoft, Lawson, Epicor, Sage and QuickBooks. We also will quickly develop custom interfaces for your other systems, including AP. Our Agile implementation lets us stand-up your system on-site or via SaaS — incredibly rapidly.