



Smarter Al with Analytical Graph Databases



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Gaurav Deshpande VP, Marketing TigerGraph "Graph analysis is possibly the single most effective competitive differentiator for organizations pursuing data-driven operations and decisions after the design of data capture."





AGENDA

- What is a Graph Database?
 What is an Analytical Graph Database?
- Why Graph + AI?
- Three Basic Approaches for Graph + AI, with Use-Case Examples

- Unsupervised Learning
- Feature Enrichment from Graph Features
 - In-Database Learning



Types of Graph Databases

Semantic (RDF) Knowledge Graph:

- Collection of facts (RDF triples)
- Ontology to model concepts & rules
- Pattern matching
- Logical inference
- Standards-based



Property Graphs:

- Node and Edge objects
- Higher performance for queries, transactions, and advanced analytics
- Pattern matching
- Schema-free or Schemabased
- Schemas allows application-specific tuning



TigerGraph is a High-Performance and Scalable Property Graph, for both Analytics & Transactions.

Why Graph? Why Graph + AI?



Richer, Smarter Data

- Connections-as-data
- Connects different datasets, breaks down silos

Deeper, Smarter Questions

- Look for semantic patterns of relationship
- Search far & wide more easily & faster than other DBs

More Computational Options

- Graph algorithms
- Graph-enhanced machine learning

Explainable Results

- Semantic data model, queries, and answers
- Visual exploration and results

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Real World Better Outcomes from Graph+Al

Healthcare: Real-time recommendations



- 1.3TB graph brain
- Real-time care recommendations
- Improving healthcare, lowering cost

Industrial Supply Chain: Analytics for decisions



- Analytics: weeks \rightarrow minutes
- Reveal opportunities, optimize tactical & strategic decisions
- Saving \$25M+/yr

Financial Services: Real-time fraud detection



- Integrates multiple tools
- "Magical" real-time visual results for investigators
- Scalable for growth



Case 1: Analytical Queries & Graph

Algorithms

Types of Graph Algorithms

- Path Finding
- Clustering / Community Detection
 - Lenient clustering connected component: one connection
 - Strict clustering clique detection: every possible connection
 - **Relative density** more connections in-group than between-group

Ranking and Centrality

- PageRank, HITS
- SimRank, RoleSim
- Closeness, Betweenness
- Similarity
- Frequent Pattern Discovery

BOLD indicates more complex tasks, with iterative algorithms, which can be considered **unsupervised learning**







Finding the Most Influential Health Care Providers in a Community

- Who is the **most influential** provider in each region for a particular medical condition?
 - ⇒ Use **PageRank** to rank each provider based on the relative importance of their referrals
- Who is influenced by these leaders (e.g. other doctors, chiropractors, physical therapists, facilities)?

⇒ **Use Community Detection** to find the groups surrounding Influencers



Graph with Patients, Providers, and Service Claims



Finding Similar Cases to deliver better healthcare

- Seamlessly integrate multiple sources of data to provide unified and comprehensive view for each journey among 50M Medicare members
- Find similar members with a click of a button in real-time
- Deliver care path recommendations for similar members



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Graph-Based Structural Similarity

Use a vertex's neighbors as its feature set

• **Cosine**: Use edge weights to each neighboring vertex



A's weighted neighbors = $\{4,1,2,0\}$ B's weighted neighbors = $\{0,2,3,1\}$

$$Cos(A,B) = 8 / [\sqrt{21}\sqrt{14}] = 0.4666$$



W,X,Y,Z represent feature vertices, different vertex types than A,B

Entity Resolution using Similarity Scores





Entity Resolution using Similarity Scores

Apply a scoring system for comparing entities:

- Similar attribute values (e.g. name)
- Similar relationships (school, work, activities, ...)





Entity Resolution using Similarity Scores





Case 2: Graph Feature Extraction

Customer: China Mobile



Challenge

Find and report fraudsters among billions of calls per week.

Solution

- **Build graph**: Real-time operational graph with 600M phone nodes & 15B call detail records.
- Get features and labels: Domain experts write GSQL queries to extract 118 features/phone. Some past calls are labeled for 3 types of unwanted calls.
- **Train**: Feed machine learning with training data for fraud detection with 118 features/phone for 30M calls.
- **Deploy**: For each incoming call, extract the current 118 features (subsecond) and apply model for real-time answer.

Results

- If unwanted call is predict, display alert on recipient's phone
- Process 2000+ calls/sec
- Improved customer satisfaction

Case 2: Graph Feature Extraction



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Powering Explainable AI with Graph Database

Graph Powers Explainable AI Task Training Data Training Data Training Process Task Training Process

Graph based feature computation

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Explainable model with graph based visualization, exploration and features



Human Readable Interface

Dr. UptoNoGood does not see patients for a common group of healthcare conditions despite being a general practitioner

Average cost of care for treating opioid addiction for this prescriber and their referral network is 180% of the average for the area

Dr. UptoNoGood shares an address with the owner & administrator of "New Day" opioid treatment facility

Case 3: In-Graph Database Machine Learning



- Training: flow-control, accumulator, pattern match
- Model validation

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In-Database ML for Movie Recommendation

	All Critics Top Cr	itics All Audience	TigerGraph C L O U D			
VENGERS	Users	Ratings	Low-Rank Approximation Machine Learning v3			
MARVEL'S THE AVENGERS	Danny D	How many movies did it take to come up with this mundane plot ?				
Action & Adventure , Science Fiction & Fantasy Directed By: Joss Whedon In Theaters: May 4, 2012 Wide On DVD: Sep 25, 2012 Walt Disney Pictures	Benjamin C	 Goals: Predict users' ratings for movies based on previous ratings 	, TigerGraph GraphGurus			
1 minute 55 seconds Added: Apr 24, 2018 The Avengers: Trailer 2 2 minutes 22 seconds Added: Apr 24, 2018	Martyn K	 Recommend movies to users based on rating prediction 	EPISODE 28 An In-Database Machine Learning Solution For Real-Time Recommendations			
Movie features DATASCIENCE SALON VIRTUAL	j					

User—Rates—Movie Graph



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MovieLens dataset

https://grouplens.org/datasets/movielens/

- 100K ratings and 40K tags that 1K users gave to 17K movies
- Ratings are from 0 to 5 stars

Recommendation Approaches

- Collaborative filtering
- Content based method
- K-nearest neighbors
- Latent factor (model-based)
- Hybrid method

...



Movie Rating Prediction (Latent factor model)

_		$\theta^{(1)} = [5, 0]$	romance			
	Movie	Alice	Bob	Carol	Dave	action
$x^{(1)} = [0.9, 0]$	Love at last	5 <mark>4.5</mark>	5	0	0	
$x^{(2)} = [1, 0.1]$	Romance forever	5 <mark>5.0</mark>	-	-	0	
$x^{(3)} = [0.9, 0]$	Cute puppies of love	- 4.5	4	0	-	Fach movie has a latent
$x^{(4)} = [0.1, 1]$	Toy story	- 0.5	-	-	5	factor vector: $\theta^{(j)}$
$x^{(5)} = [0.1, 1]$	Sword vs. karate	0 0.5	0	5	- •	Each user has a latent factor vector: x (i)
$x^{(6)} = [0, 0.9]$	Nonstop car chases	0 0.0	0	5	4	Predict the user j's rating to
						movie i by: $(\theta^{(j)})^{T} x^{(i)}$





Fig. 2: Network Embedding v.s. Graph Neural Networks.



https://medium.com/@terngoodod/a-comprehensive-survey-on-graph-neural-networks-part-1-types-of-graph-neural-network-1dd93b823c70

Basic Neural Network





Hidden Layer H1 = Activation_Function(X*P), Hidden Layer H2 = Activation_Function(H1*P)

Graph Convolutional Neural Network

Deep Learning Neural Network





A = Adjacency Matrix (Graph Edges)

Hidden Layer H1 = Activation_Function(A*X*P), Hidden Layer H2 = Activation_Function(A*H1*P)

The TigerGraph Difference

Feature	Design Difference	Benefit		
Real-Time Deep-Link Querying 5 to 10+ hops	 Native Graph design C++ engine for high performance Storage Architecture 	 Uncovers hard-to-find patterns Operational, real-time HTAP: Transactions+Analytics 		
Handling Massive Scale	 Distributed DB architecture Massively parallel processing Compressed storage reduces footprint and messaging 	 Integrates all your data Automatic partitioning Elastic scaling of resource usage 		
In-Database Analytics & Machine Learning	 GSQL: High-level yet Turing- complete language User-extensible graph algorithm library, runs in-DB ACID (OLTP) & Accumulators (OLAP) 	 Avoids transferring data Richer graph context Graph-based feature extraction for supervised machine learning In-DB machine learning training 		
DATASCIENCE SALON	 No-code migration from RDBMS No-code Visual Query Builder 	 Democratize self-service analytics Derive new-insights from legacy/external data stores 		

Summary for "Why Graph for ML/AI"?

- Natural Data Model Graph is how we think
- **Richer Data** connections between entities, graph-based features
- Graphs have always had a **natural role in machine learning**:
 - Unsupervised learning through graph algorithms, frequent pattern mining
 - **Graph features** provide richer training data
 - Learning through **graph neural networks** and deep learning
- Graph data models are uniquely qualified to provide **explanatory AI**.

Native Graphs with Massively Parallel Processing like TigerGraph enable large
 DATASCIENGECALE feature extraction and in-graph analytics
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Starter Kits and Developer Portal for Graph+ML



- 1. Content-based movie recommendation: *similarity*, k-nearest neighbor + latent factor
- 2. Entity resolution: Link & merge similar entities, based on *similar* properties and neighbors
- 3. Low-rank approximation of graph relationships
- 4. Graph feature engineering for anti-fraud ML

Select a Starter Kit *

Pick a Starter Kit with sample graph data schema, dataset, and queries (e.g. Fraud Detection, Recommendation Engine, Supply Chain Analysis, etc.).

Additional information including overview video at <u>tigergraph.com/starterkits</u>





In-Database Machine Learning

Recommendation



dev.tigergraph.com

Learn > Machine Learning

- 1. Unsupervised Learning with Graph Algorithms
- 2. Feature Set Extraction for Machine Learning
- 3. ML Enrichment with Graph Features
- 4. Graph Enrichment with Machine Learning
- 5. In-database ML Techniques for Graphs



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tigergraph.com/cloud/



