



We do this by delivering tech services, education, and training that help nonprofits and communities thrive.



### NONPROFIT TECH SERVICES:

- Managed IT Support
- Cloud Services
- Security & Compliance
- Data Support
- Strategic Consulting
- Machine Learning & Al
- Community Integrated Design



### NONPROFIT EDUCATION & TRAINING:

- Reports
- Consumer Guides
- Assessments
- Workbooks & Articles
- Online Training
- Free Webinars



### WORKFORCE DEVELOPMENT:

ITWorks & CXWorks: Free IT and Customer Experience training programs

PunchCode: 12-week immersive programming bootcamp





### **KAREN GRAHAM**

Director of Education & Outreach, Tech Impact

Pronouns: She/Her

I lead the Idealware team of researchers, presenters, and writers who create technology information resources designed to help nonprofit leaders put their vision into action.





### **ANDREA MILLS**

MBA, CPA, CCSA®, CGMA; Principal for Outsourcing, Fiscal Management Associates

Pronouns: she/her

Andrea has extensive experience helping nonprofits, individuals, and foundations make important fiscal decisions. With her support, organizations strengthen the effectiveness of their giving and receiving of contributions, implement powerful fiscal management tools, establish appropriate fiscal policies and procedures, and successfully assess strategic decisions.



#### **ANDY WOLBER**

Technology writer

Pronouns: He/Him

Andy (@awolber) is a contributing writer for TechRepublic, and has taught Nonprofit and Government Technology for Grand Valley State University. Prior staff roles include positions with Michigan Nonprofit Association, NPower Michigan, the Dallas Historical Society, and Dallas Black Dance Theatre. He holds an MBA/MA in Arts Administration from Southern Methodist University.

### **POLL**

What best describes your roll in your organization?

- ☐ Head of finance
- ☐ Finance or accounting staff
- ☐ Executive director
- ☐ Consultant or contractor
- □ Other





### **AGENDA**

1. Financial operations

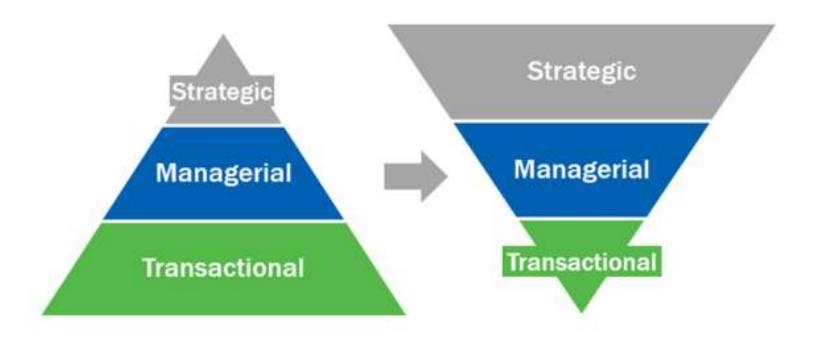
2. Solutions: Core + Store + More

3. Apps vs. Apps + Services

- All attendee lines will remain muted
- Please connect to audio by dialing in (toll) or by using your computer speakers (VoIP Toll Free).
- If you have dialed in by phone select Telephone and enter your audio PIN number in the audio panel
- If you lose audio, please exit out of the presentation and reconnect
- We are recording today's presentation and you will be sent a link to the webinar recording
- Please use the "Q&A" to ask us questions.



### **Changing Roles**



Adapted from the following sources:

Jeanne Bell and Elizabeth Schaffer, Financial Leadership for Nonprofit Executives: Guiding Your Organization to Long-term Success © 2005. Betty Ferreira, "Finance Digital Transformation for Not-for-Profits," ReStructure Consulting





What causes the most (accounting or financial management) pain?



## Revenue

Expenses

Earned + Contributed

Expenses

# Earned + Contributed

Billing

Ticketing

Point of Sale Systems

# Earned + Contributed

Individuals

Corporate Donors

Foundations

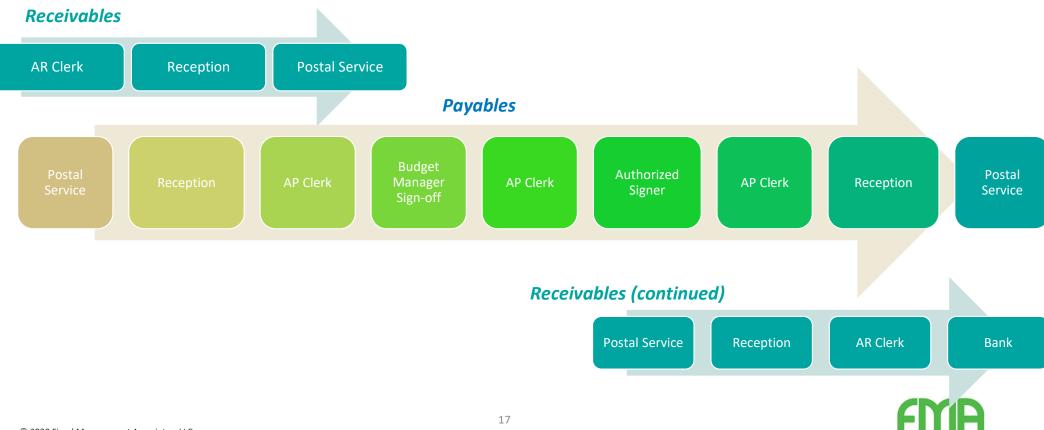
People

Other

# Expenses

### PRE-PAPERLESS WORKFLOW

How many hands touch a single invoice?



### FINANCIAL AUTOMATION

# Receivables System Generated Invoice released by AR Clerk

AP Clerk Reviews Inbox

**Payables** 

**Budget Manager Approves** 

**Authorized Payer Approves** 

Receivables (continued)

Payment sent directly to Bank



### **POLL**

- What is keeping you from fully automating?
- □ Perceived Cost
- ☐ Leadership Inertia
- □ Perceived Effort
- ☐ Security Concerns
- □ Control Concerns
- ☐ Staff Resistance, Readiness



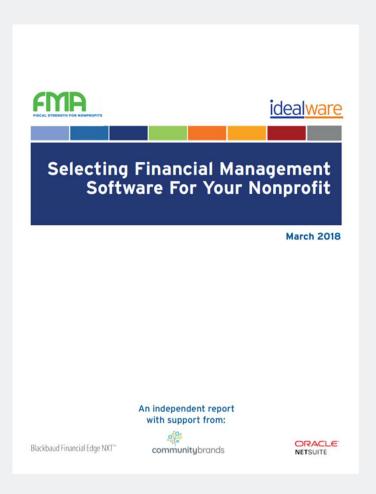


# SELECTING FINANCIAL MANAGEMENT SOFTWARE FOR YOUR NONPROFIT

- 1. Define the team
- 2. Identify your needs
- 3. Consider workflows
- 4. Identify potential solutions
- 5. List your concerns
- 6. Ask questions
- 7. Choose a solution
- 8. Plan the transition

Download the free guide at

https://offers.techimpact.org/reports/nptechpolicyworkbook/





### **ACCOUNTING APPS**

QuickBooks Abila MIP Fund FinancialForce

Accounting FundE-Z

AccuFund Microsoft Dynamics

Aplos 365 Business

Araize FastFund Central

Accounting Oracle NetSuite

Denali Fund Sage Intacct

Financial Edge NXT Xero

(Blackbaud) Zoho Books

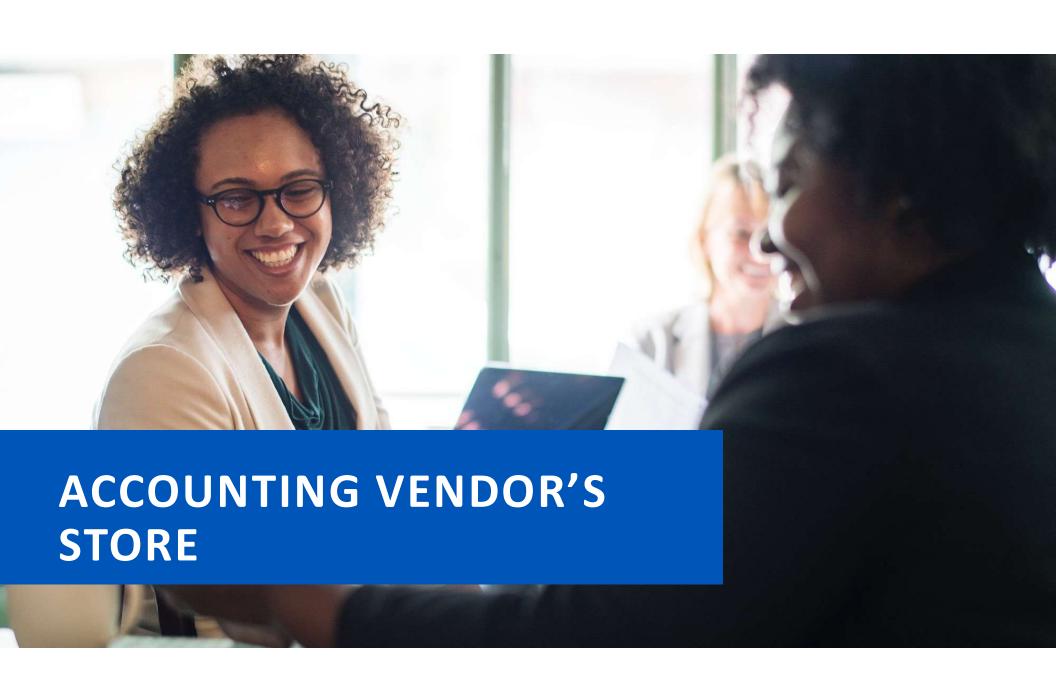


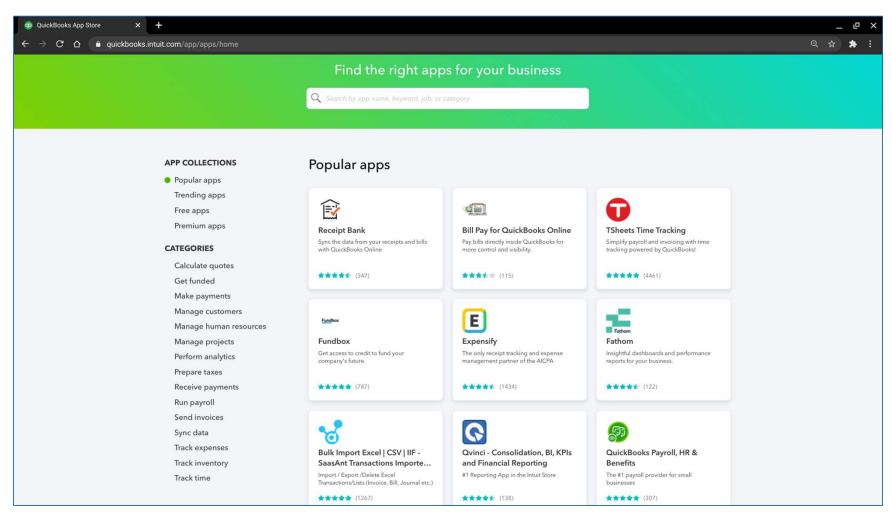
**ON-SITE** 

CLOUD

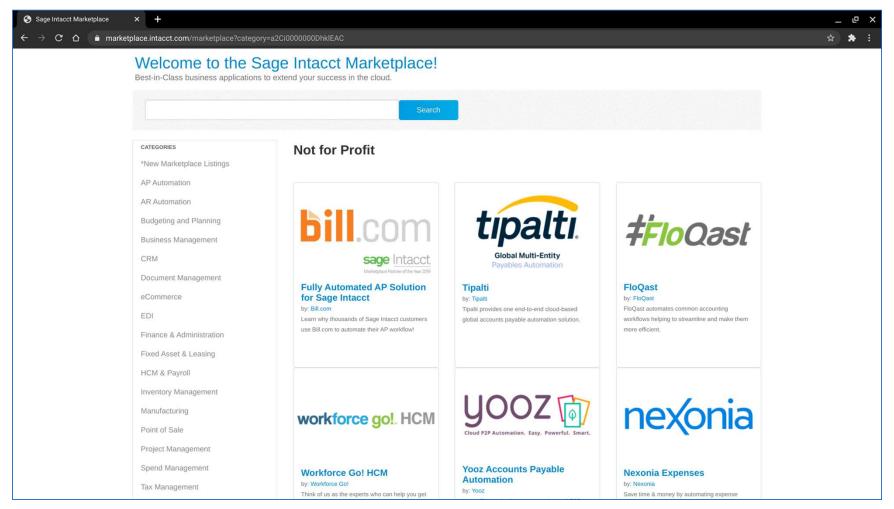




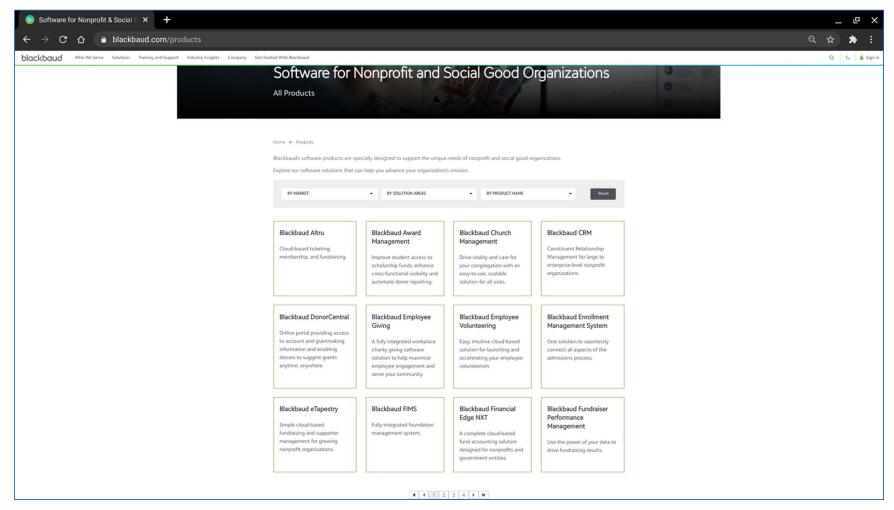




**QuickBooks** 



Sage Intacct



**BlackBaud** 

# Strength of Integration?

### **TRUST**

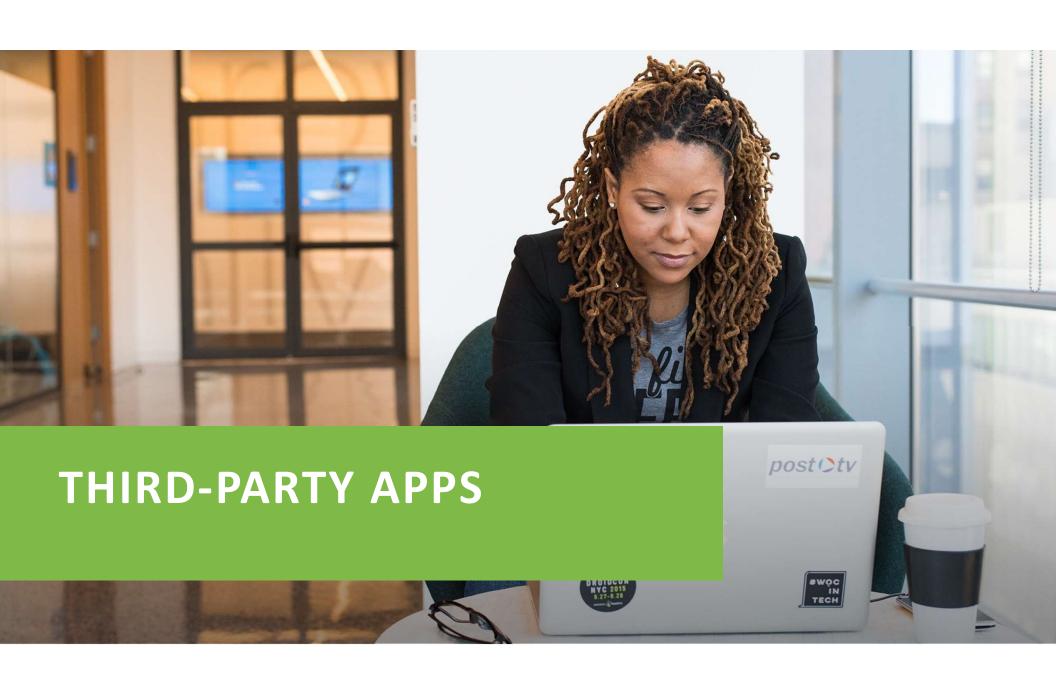


Public dashboard status? Certifications?

### **SECURITY**



Single Sign On?
Multi-factor authentication?
Audits?



### **THIRD-PARTY APPS**

Payroll: Other examples: <u>TechSoup.org</u>:

ADP Bill.com ADP

<u>PayChex</u> <u>Expensify</u> ClickTime

(example: MNA) Square DocuSign

<u>Stripe</u> Paya

PayAnywhere



### **POLL**

What category of app are you most interested in exploring?

- Payroll
- Bill pay
- Expenses
- Billing
- Time tracking
- Other

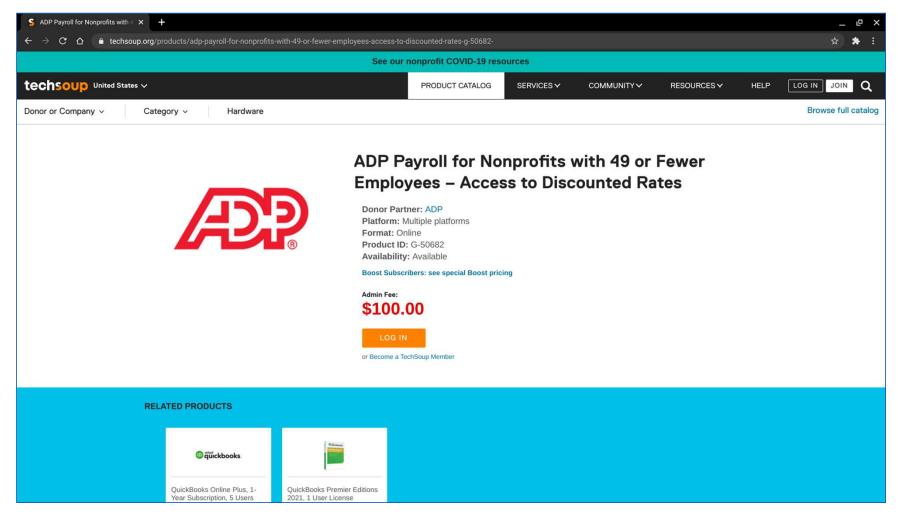


### **POLL**

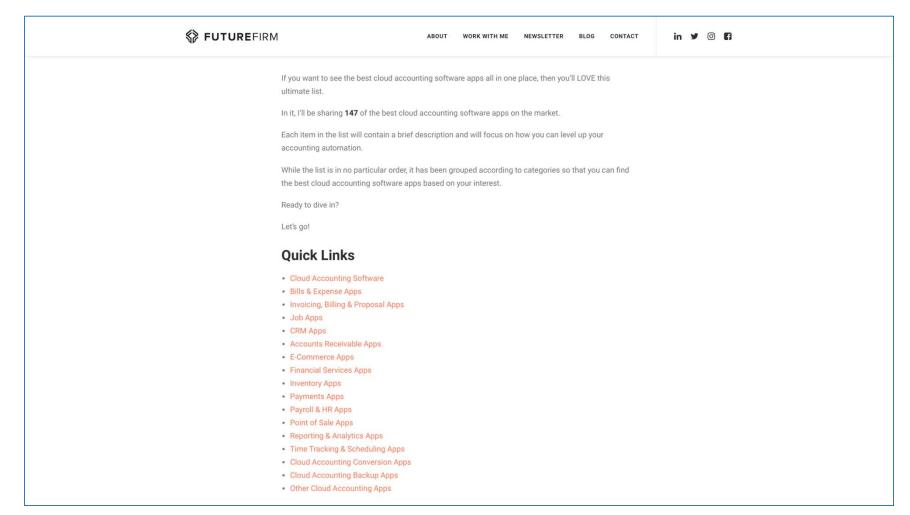
What category of app are you most interested in exploring?

- ☐ Payroll
- ☐ Bill Pay
- □ Expenses
- □ Billing
- ☐ Time Tracking
- Budgeting
- ☐ Grants Management
- Data Visualization
- ☐ Other





ADP at TechSoup.org



Cloud accounting list by FutureFirm

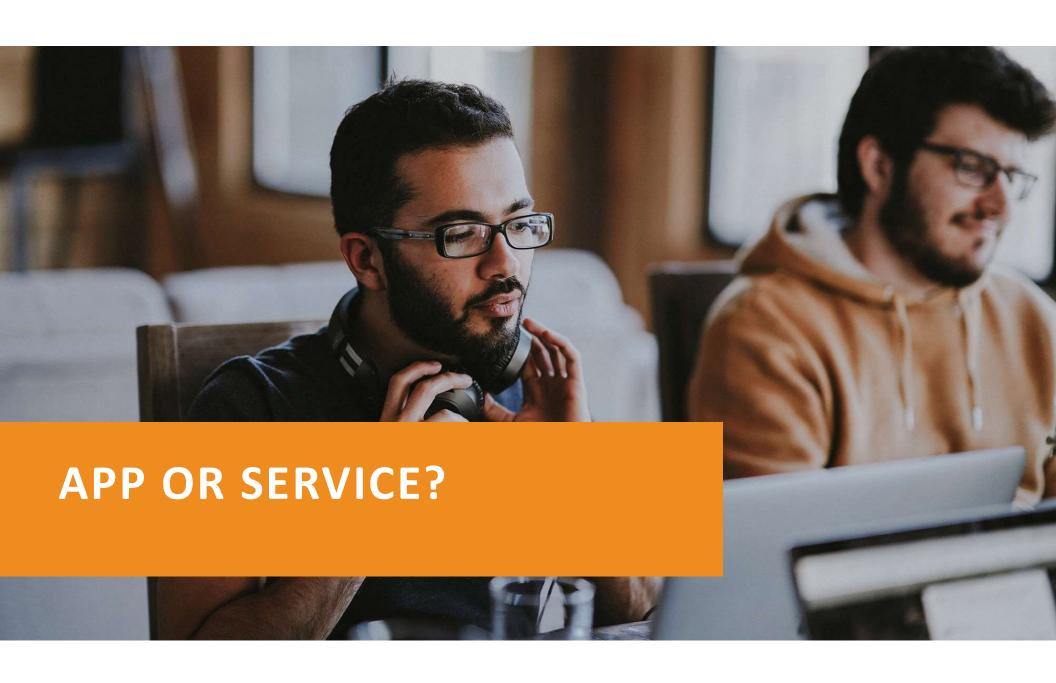
# EXPORT/IMPORT

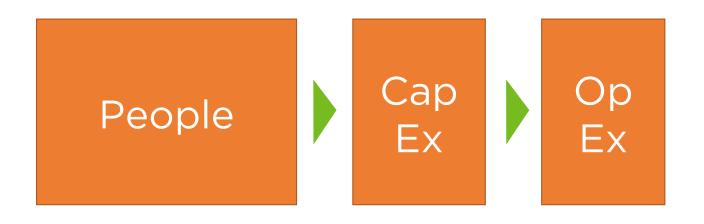






Application programming interface





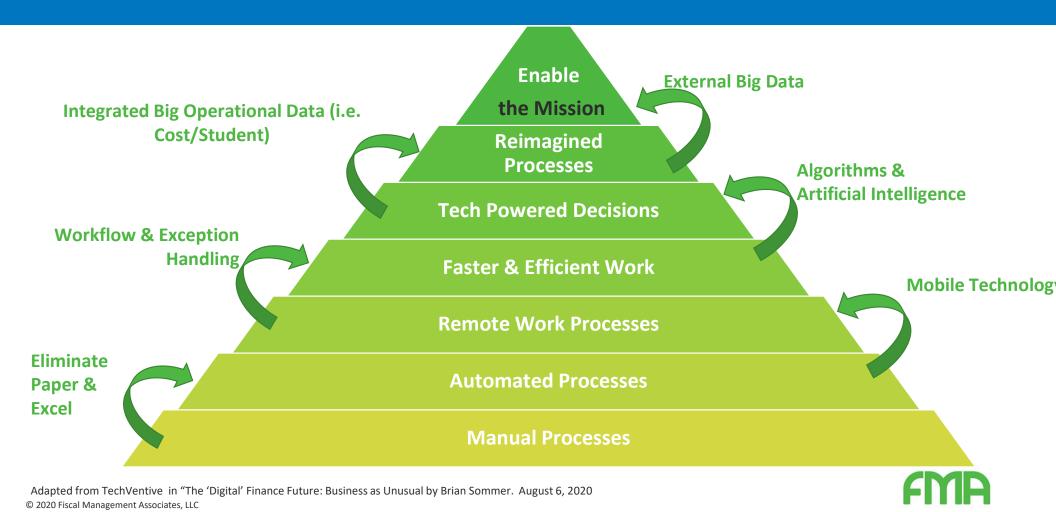




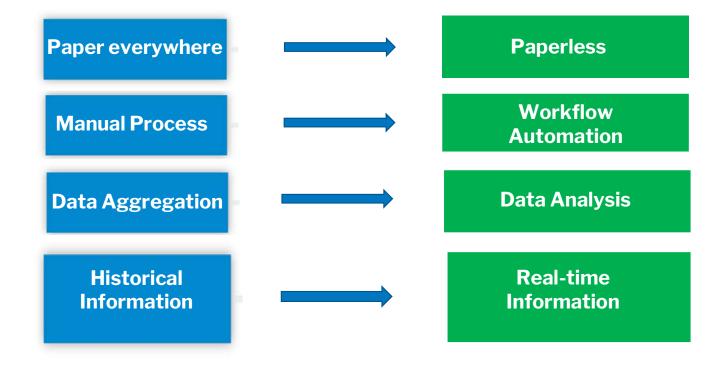
Finance/ Accounting-As-A-Service



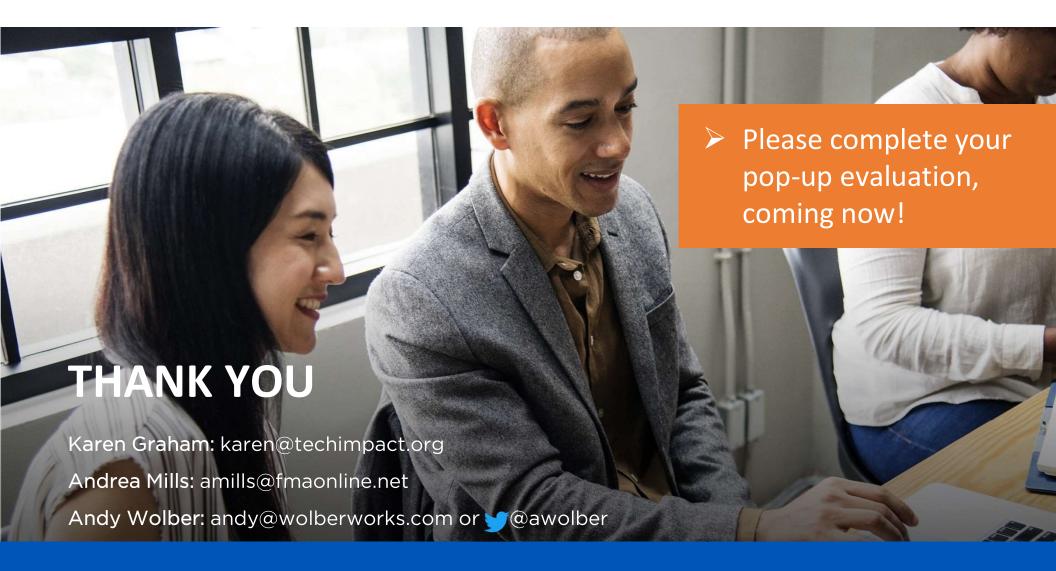
### **EVOLUTION OF FINANCE**



### **NOW V FUTURE**







**TECHIMPACT.ORG** 



Thanks to the following who contributed to the development of this curriculum:

Karen Graham

Andrea Mills

Andy Wolber

Jeanne Bell



