



Leverage the interoperability mandates to achieve more than just regulatory compliance.

The Centers for Medicare & Medicaid Services (CMS) will require healthcare stakeholders to meet certain interoperability mandates to continue offering Medicare & Medicaid. The CMS Interoperability and Patient Access rule establishes policies that enable better patient access to their health information, improve interoperability and unleash innovation, while reducing burden on payers and providers.

A portion of the mandates take effect starting January 1, 2021, while further requirements will not be enforced until July 1, 2021.

While these policies represent a major step forward for healthcare interoperability and patient experience, healthcare companies are strained to meet compliance initiatives in a timely fashion.

WHAT WE DO

Concord can help healthcare organizations understand the impacts of the CMS mandates, recognize the gaps in compliance, and execute on meeting the interoperability mandates.

Beyond just meeting compliance requirements, these interoperability initiatives enable technology that will solve problems in a unique way, including the following opportunities:

PATIENT OUTCOMES

- > Access to chart in novel and modern ways
- > Ability to shop for care
- > Increased privacy and security

PROVIDER OUTCOMES

- > Manage responses to patient data requests more easily and cheaply
- > Allow choice of EMRs
- > Improve patient safety and outcomes

IT OUTCOMES

- > API standardization will allow for faster innovation and development
- > Improved forecasting to simulate the impact of vital business decisions
- > Uniform rules for consuming and accessing data and IP licensing standards

HOW WE DO IT

As an execution company born from an integration background, this is our bread and butter. We help you ingest data, publish in a standard-based HL7 FHIR model, and provide access to that data through CMS-compliant APIs.

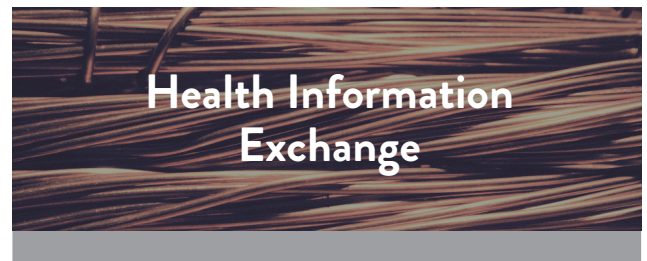
Concord has helped many clients successfully complete modernization efforts through cloud-first data hub platforms that bring legacy systems to modern service frameworks and improve enterprise IT agility. Likewise, we are helping clients build FHIR integration services and translating complex data structures into FHIR integration standards for consumption and sharing – a key component of the CMS mandates.

SUCCESS STORIES



Concord engaged with a major health insurance payer on a complex data access program, where the overarching goal is to achieve requirements for several compliance mandates, including MA/ACA program stand-up and in-sourcing mandated CMS interoperability.

Concord's team worked with stakeholders to develop requirements for the implementation, align data needs across the business, and is in the final stages of execution for data ingestion, publishing in HL7 FHIR models, and providing access through compliant APIs.



Concord helped a state health information exchange organization to successfully implement six Fast Healthcare Interoperability Resources (FHIR) APIs in addition to foundational architecture for MuleSoft.

Concord's team engaged in discovery and requirements gathering by meeting with the organization's product and technical teams to recommend best practices. The team ultimately designed and built APIs to accelerate their MuleSoft usage across the organization and increase standardized consumption and sharing of data.