

## Certifications – IT Configuration Guide

You may also reference our Knowledge base article: <https://knowledgebase.youscience.com/web-browsers>  
[Which web browsers and websites are compatible with the certification exams?](#)

### **Our certification exams are compatible with most web browsers.**

Nothing to install, update, or download. 100% Online Delivery System



#### **Google Chrome** (latest version)

- This is the required browser if using our [Remote Proctoring](#) solution



#### **Firefox** (latest version)



#### **Safari 11** (or higher)



#### **Internet Explorer 11** (or higher)

*Note: Certification exams are not compatible with **Microsoft Edge**. If you are using Microsoft Edge and images are not showing up, try logging out and switching to a new browser.*

### **Website whitelist for certification exams:**

- <https://web.precisionexams.com/eng/control/StudentTestLogin>
- <https://web.precisionexams.com/pe/control/ProctorLogin>
- <https://web.precisionexams.com/pe/control/AdminLogin>

### **Compatible devices and screen resolution:**

- Laptop / Desktop
- Chromebooks
- Windows PC / Apple MAC
- Tablets (iPad, etc)
  - Not compatible if using our [Remote Proctoring](#) solution
- Screen resolution of at least 1024 x 768 pixels

For additional help, contact our Customer Support Team via [Chat](#), Email [support@youscience.com](mailto:support@youscience.com), or Call [801-653-9356](tel:801-653-9356)