



Risk Control Services for the Higher Education Industry

PMA Risk Control is a leader in providing workers' compensation services for the post-secondary education industry. Serving nearly 100 colleges, universities and technical schools nationwide gives us the unique knowledge of the industry risk and what matters most to higher education institutions.

In partnership with our brokers, our Education Specialist Team provides risk management solutions to protect your staff and faculty, reduce loss and improve your overall cost of risk.



Core Services and Customized Solutions

We've found that nearly 50% of the total claim frequency and 75% of lost time claim costs in higher education originate from slips & falls and strains driven primarily from custodial and housekeeping operations. In consultation with our brokers, we assist clients in controlling these loss areas and other targeted exposures beginning with a collaborative Risk Management Assessment that includes:

- Analyzing your actual losses to uncover leading historical trends that could point to future losses and potential loss sources with serious severity implications
- Evaluating your current risk management practices, campus environment, health & safety programs, and training initiatives against industry best practices and compliance standards. We identify improvement opportunities in areas such as employee selection and hiring, orientation/ongoing safety training, accident reporting and investigation, effective safety committees, safety self-assessments and transitional duty.
- Providing onsite consultation and hazard assessments



6 OUT OF 8
IVY LEAGUE SCHOOLS
PMA CLIENTS



NEARLY 100
Higher Education
CLIENTS



17-YEAR - AVERAGE
CLIENT RETENTION
HIGHER EDUCATION

Discover Our Solutions

Contact Your Broker or
PMA Management Corp.
Representative
800.222.2749
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PMACOMPANIES.COM



Strategic Plan Development & Engagement

PMA Risk Control, through our hallmark consulting service model, collaborates with you and your broker to develop and implement a customized risk reduction plan that prioritizes historical loss drivers and serious risk exposures by:

- Engaging key stakeholders and implementing a plan with goals, performance metrics and accountability. The plan guides the improvement process with strategies to eliminate/mitigate hazards, protect employees, identify and promote safe work strategies and offers educational resources and solutions.
- Providing recommendations with targeted interventions to manage current losses and prevent future losses, all while developing a culture of safety. Our Risk Control consultants work with you to transform recommendations into actionable steps while helping monitor progress and adjust strategies as needed.

Examples of PMA's Strategic Approach

Below is a sampling of PMA Risk Control's strategies to reduce the total cost of risk:

- Risk management assessment (RMA): loss trending data analysis, program assessment and strategic onsite hazard assessment
- Identifying and implementing proven slip/fall and strain prevention controls
- Ergonomic assessments of office workstations and job tasks
- Business analytics reporting: uncovering loss trends and areas of opportunity and success; peer benchmarking to support communication with your key stakeholders

Our higher education clients historically realize impactful reductions in total claim frequency and loss rates and create sustainable best-in-class risk management programs. To learn more about your industry peers' successes through PMA's strategic approach, visit pmacompanies.com.



Educational Resources

PMA offers numerous safety and risk management educational resources for your needs, including:

- PMA Websource®, our online portal of safety and risk management resources designed by PMA Risk Control professionals with handouts, streaming videos, and safety program templates.
- The Organizational Safety Institute®, a virtual learning program offering existing and emerging best practices in safety. Both live and pre-recorded on-demand training sessions hosted by industry experts are available.

For additional information, please contact your PMA Representative,
call us today at **800-222-2749** or visit **PMACOMPANIES.COM**