



## SPOTLIGHT ON SUCCESS

### Villanova University

*Villanova's holistic risk management approach reduces injuries & safeguards employees*

**V**illanova University has long been a great place to work—an institution that cares for its employees as well as its students. In recent years, Villanova's Insurance and Risk Management, Environmental Health & Safety, and Human Resources teams partnered with PMA to do even more to safeguard employees. Year over year, they jointly implemented a risk control service plan, which targeted leading loss drivers, reoriented the safety committee, enhanced employee training, and spawned a culture of safety that now permeates the entire campus. ★

**Villanova University** is a Roman Catholic institution of higher learning founded by the Order of Saint Augustine in 1842. Within this suburban campus close to Philadelphia, Villanova provides a comprehensive education rooted in the liberal arts; a shared commitment to the Augustinian ideals of truth, unity and love; and a community dedicated to service to others.



#### 2019 PMA Risk Management Excellence Award Winner

Villanova University earned a 2019 PMA Risk Management Excellence Award for their strong stewardship and commitment to workplace safety resulting in impactful reductions in Workers' Compensation Total Claim Frequency and Lost-Time Frequency Rates between the 2016 and 2018 policy years.



#### PARTNERSHIP RESULTS

- 53% reduction in slip/fall frequency (loss leader) & 38% reduction in total non-\$0 claim frequency rate\*
- Over \$3 million in medical bill savings
- 92% average PPN utilization rate
- Launched orientation and annual training for slip/fall & strain prevention in loss-driver departments
- Formalized existing Return-to-Work Program and expanded it to include all loss-driver departments

\*Data is valued as of 8/31/23

“PMA has been a trusted partner of Villanova since 1995. We work closely with PMA to understand our loss drivers, offer employees training to specifically address those loss drivers, and actively manage workers' compensation claims to minimize costs.”

**Ashlie Docktor**

*Director of Insurance & Risk Management, Villanova University*

“Villanova University's strong organizational commitment to workplace safety is the bedrock of their first-rate workers' compensation program. PMA values our long-standing partnership with Villanova in risk management excellence.”

**Heather Smith, ARM**

*Senior Strategic Risk Control Consultant, PMA Companies*

For additional information, please contact your PMA Representative, call us today at **800.222.2749** or visit **PMACOMPANIES.COM**

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