



FLOW TECHNOLOGY

Regulation F

Collect the right amount from the right consumer and honor their communication preferences

THE RIGHT AMOUNT

Reduce risk and PCI compliance scope – consumers verify payment amount and enter all private financial information.

THE RIGHT CONSUMER

Use recipient-side authentication to ensure your sensitive communications (documents, payment requests, esignature requests) can only be accessed by the intended person verifying right party contact.

Documented audit trail provides proof of verified identity and completion of your business transactions.

HONOR COMMUNICATION PREFERENCES

Consumers can opt-out from texts and/or emails.

Consumers can opt-out from texts by responding to a FLOW SMS text with STOP.

PDCflow software honors opt-outs and won't send another text to that number unless the recipient opts-in again.

Validate a phone number's opt-out status to update consumers' communication preferences.

Consumers can opt-out of FLOW emails and an email opt-out report is available.

COLLECT MORE PAYMENTS MEET COMPLIANCE

✓ Administrators can set up and lock down workflows to meet your specific business and compliance needs.

✓ Engage consumers through secure text and email as they review and sign documents, submit payments, and more.

✓ Know with certainty if an email or text was received and opened, and monitor each step of the process with event tracking on every FLOW.

✓ Eliminate friction for your customers – no need to log into a payment portal.

✓ Directly integrate FLOW delivery solutions into your ARM system.

GET RESULTS

96% FLOW delivery rate

64% FLOW open rate

70% FLOW click through rate