



## KEY CAPABILITIES

- Automated and on-demand backups
- Quick and easy data restore and recover with granular search options, including historical snapshots
- Advanced administrative tools and control
- Complete data and status monitoring
- Internationally recognized compliance and security

## KEY BENEFITS

- Minimizes the risk of data loss in the cloud
- Assures 100% safe and reliable access to your data
- Meets audit requirements for backup and recovery with flexibility to select backup times and choice of AWS datacenter locations in the US, Canada, EU, or Australia
- Easy to use with simple, intuitive, non-technical interface to easily activate backups, restore, or export data
- Simple activation of backups to offload IT work by empowering any user to easily protect content and restore lost data

Microsoft 365 brings the power of Microsoft Office to the Cloud, and CloudAlly's cloud-to-cloud backup solution provides a simple, automated, and secure backup to protect your business from unwanted risk.

### Maintain Data Control and Protection in the Cloud

Has your business started using Microsoft 365 in pursuit of better collaboration and to reap the benefits of the cloud? That's great, but it doesn't mean your data is secure. One in 3 companies report losing SaaS data in the cloud, and of those companies, 64% admit to losing data due to user error. While Microsoft 365 is a powerful cloud-based tool, it lacks the essential ability to protect your critical data from loss due to user mistakes, malicious behavior, or sync errors.

To meet compliance requirements and ensure business continuity, it's your responsibility to protect your corporate data. Microsoft doesn't provide the ability to recover data that has been accidentally or maliciously deleted or corrupted, and while it provides a recycle bin, it's short-term solution. When data is deleted from Microsoft 365 Exchange, it is deleted forever. In short, Microsoft cannot protect your data from you.

That's where CloudAlly's cloud-to-cloud backup for Microsoft 365 can help.

### Microsoft 365 Exchange Online Data Protection and Recovery

With thousands of satisfied customers, CloudAlly offers the most reliable and trusted SaaS application data backup and recovery solution. CloudAlly enables automated daily and on-demand backups, using Amazon S3 secure storage, to ensure that all historical versions of your Exchange Online data—including emails, calendars, contacts, and tasks—are safely stored and easily recoverable, even if Microsoft Azure is temporarily unavailable. In just a few clicks, CloudAlly provides accurate, granular data restoration from any point in time.

Administrators can perform a non-destructive restore or export, reducing the risk of lost productivity and meeting even the fastest recovery time objectives. Plus, CloudAlly helps you comply with local storage regulations by

providing data centers in the United States, Canada, European Union, and Australia.

With CloudAlly cloud-to-cloud backup for Microsoft 365, you have full administrative control of your data with unparalleled transparency. It's been designed with a busy IT department in mind, allowing you and your end users to accurately restore data whenever and wherever needed. And don't worry about running out of storage space; customers receive unlimited storage and archive retention.

### Automated and On-demand Backups

CloudAlly performs automated daily backups—using Amazon S3 secure storage—of all Microsoft 365 data.

- **Automated Daily Backups:** Daily backups are performed at approximately 2:00 UTC, each day, but you can modify the backup time at any point.
- **Metadata Backups:** Backup and restore your data to its full, original state; includes shared mailboxes and public folders.
- **Pause Backups:** CloudAlly's pause function allows you to archive backups when off-boarding employees, keeping the data available for export or restore to another user.
- **Single Repository Backups:** Store your Microsoft 365 Exchange Online data in a single repository alongside all your other corporate information including SharePoint, OneDrive, Box, G Suite, and Salesforce.

## Fast and Safe Restore

Quickly locate and restore lost data with advanced search and recovery capabilities through CloudAlly.

- **Point-in-time Restores:** Access historical snapshots or versions of your mailbox, calendar, etc., and restore to any previous known state with 100% accuracy.
- **Search and Filter:** Use our powerful granular search—by date or keyword—to quickly locate and recover individual items.
- **Non-Destructive Restore:** With a single click, perform a non-destructive restore of data to the same user or to a different user if specified in the target field.
- **Archived Export:** Easily export archived data for local access in zip format, or directly to your own S3, Azure, Box or Dropbox storage. The exported data is in the original formats such as docx, ppt, pdf, etc.

## Advanced Usability

CloudAlly allows Microsoft 365 administrators to customize their cloud-to-cloud backup settings, so you are always in control of your domain.

- **Manage Users:** Manually add, delete, and manage your users and their data backup preferences.
- **Credential Storage:** Using OAuth for provisioning your backups eliminates the need to store your credentials.
- **Auto Activation:** CloudAlly automatically detects and starts backup tasks for new users and sites added to the system.
- **Complete Compatibility:** CloudAlly is compatible with all Microsoft 365 Exchange Online plans.
- **Datacenter Location:** Choose where to store your backups in AWS datacenters in the US, Canada, EU, or Australia, for compliance with local data privacy requirements.



## Complete Transparency

CloudAlly's Microsoft 365 backup service simplifies your data protection process with full visibility.

- **Activity Log:** All activity including login, backups, restores, etc., is logged and available on your CloudAlly account activity screen.
- **Daily Backup Summary:** You can receive an optional daily backup email summary including a .csv attachment with details of each backup task.

## Compliance and Security You Can Trust

Trust and transparency are critical to your cloud-to-cloud backup service. We know how critical data protection is to your business, so we've made it our top priority to provide a trustworthy product and service that is reliable, accurate, and transparent. Giving you meaningful insight into your data. Everything we do is focused on giving you piece of mind.

CloudAlly's Office backup is certified, and fully compliant, with internationally recognized accreditation for information security.

- Unlimited storage and unlimited retention of daily backups.
- Non-destructive restores to protect your live data.
- Optional auto-detect and backup of new sites for easy on-boarding.
- Archive backups when off-boarding while still eliminating the Microsoft 365 license.

- Secure Amazon S3 storage with AES-256 bit encryption.
- Client selected backup location in AWS US, Canada, EU, or Australia data-centers.
- ISO 27001 certified, GDPR and HIPAA compliant.
- Optional OAuth and Two-Factor Authentication.
- 99.9% Uptime / Availability SLA.



Founded in 2011 as one of the world's first cloud-to-cloud backup services for Microsoft 365

Google Apps and Salesforce, CloudAlly led the industry with the first commercially available Microsoft Office 365 cloud backup in 2014. ISO 27001 certified, GDPR and HIPAA compliant, CloudAlly adheres to industry standard best practices for information security management. CloudAlly is privately held and has customers and partners in over 40 countries.



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