

**SUCCESS STORY**

# Matter Information Technology Services

Matter IT uses CloudAlly Microsoft 365 Backup  
Solution to Prevent and Protect SaaS Data Loss.



## Matter Information Technology Services

**Matter IT** provides total technology solutions for small and medium businesses. Office tools, cloud servers, disaster recovery, backup, server and workstation management, user support, training, software development, end-user support and more.

They are a Microsoft Partner and Microsoft Cloud Solution Provider. They not only sell Microsoft Cloud products, they provide solutions for using the Microsoft Cloud. Matter IT helps small and medium businesses become more productive, mobile, secure and responsive with Office 365 solutions. They work with you to assess your business goals, identify an Office 365 solution that meets your business needs and help your business become more agile and efficient. Also can help you take full advantage of Microsoft Office 365, opening a wide array of new opportunities for you to grow your business. Once they identify the Office 365 solution, after implementing that solution in a staged approach, introducing the available tools to the organization in a logical way, teaching the users the why and how of each tool. Matter IT proactively monitors and services your Office 365 tenant to ensure there are no breaches, security issues or data leakage.

Matter Information Technology Services is a computer software company based out of the United States.

### Challenge

Jim Matter, Information Systems & Technology Consultant at Matter Information Technology Services went in search of a Microsoft backup solution that would give him data protection peace of mind to offer to his clients. He needed the solution to be simple to implement and easy to monitor and manage, and to provide a reasonable, ongoing profit margin that would allow it to link to ongoing customers who protect information and prevent any incidents in the future.

### Solution

*"CloudAllly is quick and simple to set up, secure, with easy monitoring via daily reports, backups are fast and provides compliance for our HIPAA customers. Tremendous time saver from our previous offering. It just works."*

**Jim Matter, Matter IT**

After some research, Jim found CloudAllly Microsoft 365 Backup & Restore Solution and quickly started to partner with CloudAllly to facilitate all of its Microsoft 365 cloud backups.

CloudAllly comprehensively backs up Microsoft 365 including Mail, Calendar, Contacts and Tasks, Groups/Teams, OneDrive, and SharePoint. What's more, with unlimited data retention and unlimited storage included at no extra cost, you can recover data from any point in time.

### Results

Jim appreciates the incremental backup that CloudAllly for Microsoft 365 Backup provides. Rather than having to continually worry about his backup program, he can, instead, leave CloudAllly alone – assured that the software is performing its function each day.



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|---------------|---|
| Industry:     | <b>MSP</b>  |
| Organization: | <b>Matter Information Technology Services</b>                             |
| Company size: | <b>2 - 10 employees</b>   |
| Solution:     | <b>Microsoft 365 Backup &amp; Recovery</b>                                |
| Web:          | <a href="https://matteritservices.com/">https://matteritservices.com/</a> |

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#### Jim Matter

Information Systems & Technology Consultant  
Matter Information Technology Services



Founded in 2011 as one of the world's first cloud-to-cloud backup service for G Suite, Office 365, Salesforce, etc. CloudAllly led the industry with the first commercially available Microsoft Office 365 cloud backup in Q1 2014. ISO 27001 certified, HIPAA and GDPR compliant, CloudAllly adheres to industry standard best practices for information security management. CloudAllly is privately held and has customers and partners in over 40 countries. Learn more:

[www.CloudAllly.com](http://www.CloudAllly.com)