# the Susinessolver VIES



## This is YOUR year. Own it.

No doubt, the past year has challenged most of us in ways that none of us was prepared for. We want to celebrate overcoming those challenges with our Vision event this year, and particularly with our first-ever "Solvie" Awards.

We had scores of nominations, both from colleagues of the nominees and from Businessolver employees, recognizing those in our client family who exemplify our four pillar values: Perform, Engage, Innovate, and Give Back.

In addition to honoring them during Vision 2021 at our Solvies Award show, we created this "awards program" to highlight their achievements and show you how these exemplary individuals OWN IT.

Please take a few moments to recognize and congratulate our 2021 Solvie Award winners.

Sincerely, Jon Shanahan CEO, Businessolver











at the top of our game

solvie



Engage

with heart & soul



**Innovate** 

to benefit others



**Give Back** 

in attitude & actions



Own It

exemplify our Vision Theme







**PERFORM** 

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These winners
PERFORM
at the top of
their game.







## Jenni Lee

Amway: Manager, US
Benefits/Global Programs

Jenni is a leader, colleague, and partner who consistently inspires her team and partners to engage, innovate, and provide the best experience possible for Amway employees. She leads by example, supports and encourages others to shine and do their best, pushes her team to takes risks and look for new paths, and this woman loves benefits! She is always engaged, positive, inclusive and collaborative. She deserves an award for being a trusted partner in the industry, a great partner to collaborate with on projects, and a leader who you can always count on.









Jessica Roeder

#### Sinclair Broadcast Group, Inc.: Senior Benefits Specialist

Jessica is known internally for her deep knowledge of navigating the Benefitsolver system, she is so good she could easily be mistaken for a team member on the Answer Bar. Reports, she runs them. Cases, she closes them. 1095s, she approves them. She is does it all and with a smile. Her curiosity of the website even has her exploring new ways to improve the system offerings for all with suggestions on Pitch! She is a wealth of information and shares that experience with our national HR contacts on a quarterly training so they can have even more benefit experts to help guide their employees. Without Jessica the benefits team at Sinclair would truly be lost!









Melissa Donahue

#### EMD Millipore: Head of North America Benefits

Melissa consistently goes above and beyond in supporting the benefits strategy for MilliporeSigma/Serono/EMD Electronics. She is incredibly knowledgeable in the benefits area and is always willing to assist those around her. She has incredible energy and makes a difference for all employees! Melissa is a true benefits geek. She lives the benefits life. Always open to learning, she challenges her team to be better HR professionals each day!









These winners ENGAGE with heart and soul.









#### **Brooke Brown**

## Sierra View Medical Center: HR Manager

Brooke has been instrumental in the development of practices and protocols over the last year due to the pandemic to ensure the safety of Sierra View staff. Her role has been essential in making sure that employees were provided with the benefit resources they need and that their many questions and concerns related to benefits were addressed timely. She remains engaged with the ever-changing laws and regulations, and takes action immediately to ensure plans were set in place to comply with new laws. Brooke engaged with other leaders throughout the hospital to ensure their needs were met and always does so with a positive attitude and outlook. She always makes sure employees' benefit issues are followed through timely and reaching a resolution is her up-most important priority. Brooke's leadership here at Sierra View has made a positive impact and a significant difference in how Sierra View cares for its employees and their benefit needs.









#### **ENGAGE AWARD**

## Jenny Tour

Bob Evans Restaurants: Sr. Director Compensation, Benefits, HRIS and Workers Comp

While Jenny could easily fall into each one of these categories, her "ENGAGE" abilities separate her from the rest. She is passionate about her company and employees which is constantly pushing Businessolver to be at our best. Jenny is a fantastic partner to work with and recognizes Businessolver service/product when deserved...and challenges her team when she feels they have areas of opportunity.









### **Michelle Cotton**

Envision Healthcare: Director of Employee Benefits

Michelle is a terrific Manager. She works hard and never misses a beat. She is very engaged with her team, and you can tell she cares about doing what's best for Envision and its employees. She deserves to be recognized because she hold her team together and keeps them accountable.









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These winners
INNOVATE
to benefit
others.







**Christin Deacon** 

State of New Jersey:
Director of Employee Benefits &
Policy and Planning

Christin has challenged the status quo in every facet of the business. She is transforming her employee benefits department into a trend setting government agency. Christin pushes people to innovate and think differently and will not simply settle for "no" in any circumstance.









## **INNOVATE AWARD**

## **Debi Burnette**

CEBCO: Eligibility and Billing Specialist

Debi consistently strives for excellence. Just good is not good enough - it has to be great! Debi looks at the big picture and makes sure that every "i" is dotted and every "t" is crossed! If Debi discovers that someone made an error - it's okay, everyone makes mistakes. But she follows up with them, explains what was wrong and usually tells them how to fix it!









#### **INNOVATE AWARD**

## **Laura Collins**

LoanDepot: Vice President of Benefits

Laura is an outstanding leader taking on many responsibilities as the VP of Benefits at a fast-growing company. Just as her mentors, she is deeply engaged with the morale and culture of her team and the organization. She looks at cutting edge programs including interest in employer student loan repayment programs. What is most evident is her empathy and engaged leadership style the promotes growth within her team and throughout the organization.



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These winners
GIVE BACK
in attitude and
actions.







## **Kelly Wittich**

Wespath Benefits and Investments: Health Plan Director

Kelly is always the person you can count on to give back. She supports and is vocal about causes near and dear to her heart.

In addition to being active in the nonprofit community, Kelly always has time to listen to others, hear them out, and find ways to help make difficult situations a bit better. While this nomination sounds like many others, the differentiator for Kelly is that her attitude and actions in the area of helping causes important to her and others is a consistent way of life for her, not simply a few singular actions. Her nominator said, "If I could have a fraction of the positive energy Kelly gives off, I'd be more bubbly than an overflowing washing machine that has too much soap in it!"









## GIVE BACK AWARD

## **Matt Duprey**

Domino's: Benefits Manager

Matt is the consummate professional, a pleasure to work with, and an ambassador for the Businessolver brand. He continuously offers his insights into the best way to solve the problem at hand or approach a larger conversation. The team appreciates the way he gives back and supports his internal and external partners.









## **GIVE BACK AWARD**

#### **Trish Wettlaufer**

## Hartford Healthcare: Director of Health and Welfare

Trish is the most amazing, understanding manager.

Trish is a true inspiration to her entire

team. It is nearly impossible to explain how much
being under her supervision means to her
team. Success starts from the top and she allows
them to flourish in many ways. The team has
learned so much being under her leadership,
and continues to grow. She is honest, direct, and to
the point. Very easy to talk to and is always willing to
listen. One team member refuses to retire because
of Trish. That says a lot in itself. Not too many
people are willing to hold up their retirement for one
single person.









## Paul Glauser

National Director of Benefits, CRH Americas











#### **OWN IT AWARD**

#### **Paul Glauser**

Paul could represent each of these categories. He strives to do the right thing for the CRH employees, seeks opportunities to stay a step ahead of the rest, continues to improve processes and procedures, and does the right thing. He is someone who makes a difference each day.

He continues to control costs and offer a better benefit offering for employees. He goes above and beyond.







## OWN IT AWARD

# Christina Beam

Benefits Manager, Battelle





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#### **Christina Beam**

Christina Beam is a quiet, unsung hero of Battelle's benefits group. She has the historical knowledge and in-depth understanding of the organization's very complex benefits programs for numerous different divisions and groups. She can think "big picture" but help work through detailed tactics as well. Her breadth of knowledge spans from legislative/regulatory to systems intricacies to communicating with employees. Christina always thinks things through and is ready to offer realistic ideas and solutions to fix situations or improve them. She prioritizes employees yet strikes the right balance in offering valuable help without over-extending herself or her group's capacity. She keeps a realistic, grounded approach to employee relations and is good at helping people learn about their benefits in a basic, understandable way. Plus, she's fun! She makes generating awareness of available benefits and helping employees utilize and engage with them a rewarding experience.







## OWN IT AWARD

## Sherri Collier

Benefits Analyst, WastePro









#### **Sherri Collier**

Sherri is always driving results by staying up to date with all system enhancements and does not hesitate to OWN them! She always delivers on any request the Businessolver team has and helps drives the success of annual enrollment by actively participating on the process.

Sherri tackled the role of ben admin starting in 2018 coming from a Payroll background. Her attention to detail and dedication to excellence goes above and beyond even high performing employees. She has transformed the marketing communications and tirelessly strives for perfection. Sherri's insight to how our benefit plans impact employee engagement has helped guide our decisions on design changes and/or new carriers. Sherri is the third person to hold her current role within our company since 2015 and has most definitely transformed the benefit dept from being reactive to proactive like a TRUE Waste PRO!! She is fully deserving of this recognition.





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