

# How to Solve the Biggest HR Tech Problems

Wednesday, June 24, 2020



# Today's Presenters

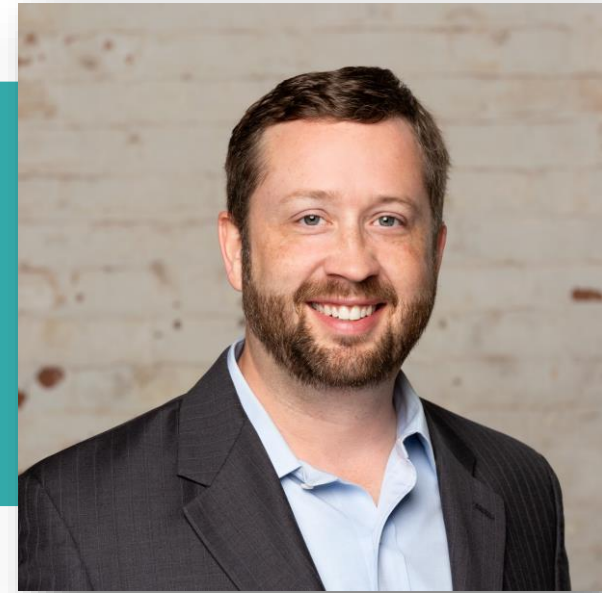


**Corrina Nation**

Manager of Strategic Initiative,  
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*Washington DC*

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**Josh Hoover**

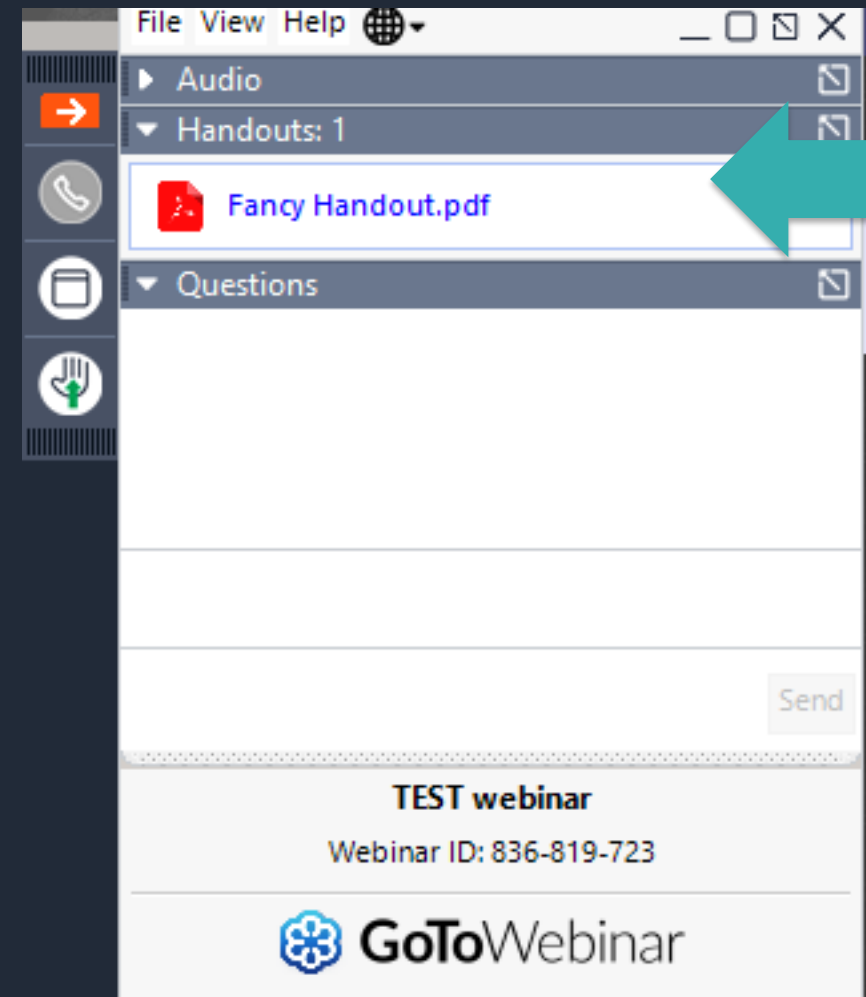
Director of Strategic Initiatives,  
Vendor Relations

*Dallas, TX*

[@josh\\_HCMguru](#)

All attendees are on mute.

Please use the Questions box in your GoToWebinar panel.



# Who is BTR?



Founded in 2008



One of the largest US HR Tech consulting firms with 60+ FTEs



Extensive, in-depth expertise in HR Tech procurement & delivery:

- HCM
- Talent
- Time
- Benefits Administration



# Implementation Woes



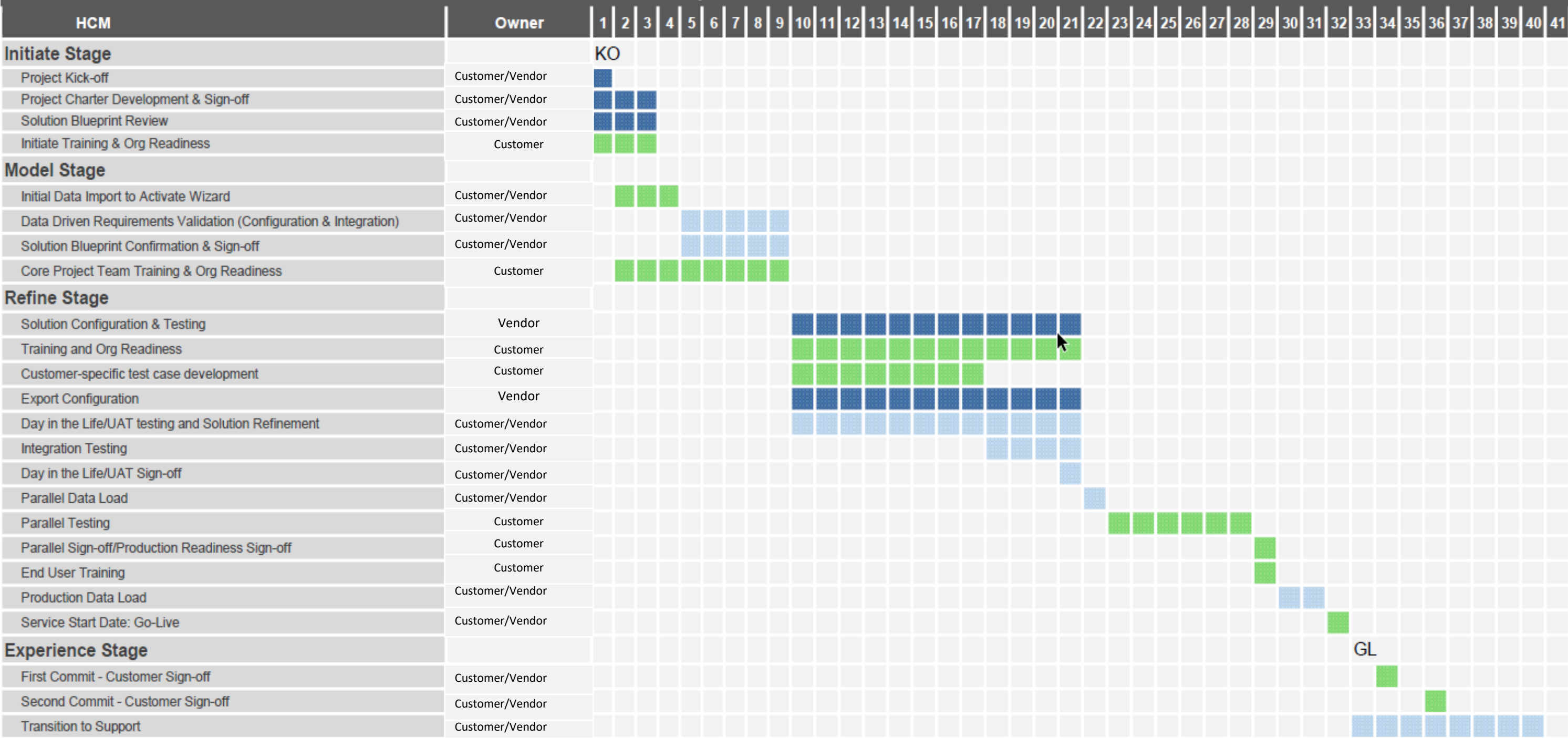
# Implementation Woes

- Sales didn't translate the information to implementation team
- Clearly defined expectations
- Preparation





# HCM Activate Implementation Timeline - Weeks from Kick-Off



NOTE: This is stri



# Bad Service or Support





# Bad Service or Support

- System training
- Expectations vs. reality



# Data Integrations



# Data Integrations

- Education is power
- Bad data hurts
- Two to tango



# No HR Tech Strategy



# No HR Tech Strategy

- **What business outcomes are you trying to solve for?**
- **And why?**



# Connect with us.

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