Style Audit

Prospect: _____

	Style 1	Style 2	Style 3	Style 4
In general, they are:	Direct, straight forward	Friendly, outgoing	Accommodating, warm	Reserved
Their virtual body language includes:	Direct eye contact	Expressive gestures, smiles	□ Relaxed, small hand gestures	Controlled, arms folded
They are most oriented toward:	□ Results	□ People	□ Security	□ Information
They respond:	□ Impatiently	□ Quickly	□ Receptively	□ Analytically
Their attention span is:	□ Short	□ Wavering	□ Respectful	Focused, may appear aloof
Their speaking mode is:	□ Results-driven	□ Interpersonal	□ Task-driven	☐ Fact-driven
Their view of others is:	They need to be led	They need to be motivated	They need to be accepted	They need to be part of systems
Their approach to decision- making is:	Quick, decisive	People-driven	Focused on security	☐ Fact-driven



	Style 1	Style 2	Style 3	Style 4
They manage their time by being:	Aggressively structured	□ Unstructured	□ Relaxed	□ Precise
Their verbal tone is:	□ Straight forward, direct	□ Outgoing, enthusiastic	□ Warm, calming	□ Cool, distant
Their email/text communication is:	One or two word responses	Dpens with a friendly salutation	Personable and lengthy	Precise and references data
Their virtual style and dress are:	□ Commanding	□ Trendy	□ Conservative	□ Functional
Their overall demeanor is:	□ Controlling	□ Outgoing	□ Accommodating	□ Assessing
They frequently talk about:	□ Results	□ People	□ Process	Data
Total				

Highest Total Style:	2nd Highest Total Style:
This is your prospect's primary dominant style.	This is your prospect's secondary dominant style.



General Characteristics of Each Style:

Improve Communication with This Prospect:

Style 1	 Fast-paced speech Strong personality Impatient; makes decisions quickly Direct Tries to control the situation Buys new and unique products Loves change Drives fast and is always in a hurry 	 Office: status conscious, big desk, designed for efficiency Dresses formally to convey status Has many goals, usually high risk and not written down Posture: forward leaning, hand in pocket Walk: fast and always going somewhere 	 Minimize features- maximize benefits Help them with details LISTEN Ask specific questions Keep the pace fast enough Give them the "bottom line" Stress fast and efficient, new and innovative Give direct answers 	Dominance
Style 2	 Friendly and talkative Impulsive Uses many hand gestures while speaking Shows much emotion Imprecise about use of time Buys trendy or showy products impulsively May not notice change Drives visually, looking around, with radio on Office is decorated with memorabilia of experiences 	 Dress is contemporary and stylish Not good at goal setting; good intentions but fails to plan Posture: feet apart, both hands in pockets Walk: meandering, easily distracted to other destinations 	 Be friendly, not dominating Ask for their ideas and opinions Use testimonials Explain how others will benefit Control your impatience Use emotion Don't dwell on details Provide chances for them to verbalize Use gestures and body language 	Influence
Style 3	 Patient and easy-going Unemotional voice Reserved Deliberate and methodical Buys traditional products and is a slow decision maker Does not like change Drives at a relaxed pace; no hurry 	 Office: family snapshots, homey atmosphere, team photos Dresses casually in comfortable, old favorites Sets short-term, low-risk goals Posture: leans back with hands in pockets Walk: steady, easy pace 	 Listen patiently Take time to explain Develop more empathy and patience Exhibit friendly attitudes Slow down Control body language Speak with sincere tone of voice Give direct answers Present in logical order 	Steadiness
Style 4	 Speaks slowly Asks many questions about facts and data Deliberates Uses few hand gestures Skeptical Suspicious Buys proven products; very slow decision maker Concerned about the effects of change 	 Drives carefully, following rules Office: graphs, charts, functional information Dresses meticulously Good at setting goals in many areas Posture: arms folded, one hand on chin Walk: in a straight line 	 Be diplomatic and courteous Avoid criticism of their work Give assurances of correct answers Don't ask too many personal questions Avoid sudden, abrupt changes Slow down and LISTEN Explain details Answer questions precisely Minimize risks Be conservative in assertions Be sincere Lower your tone of voice 	Compliance

