

Customer Case Study

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SAP SuccessFactors

Customer Case Study

Public Sector – Workers' Council and Cloud



- Encryption of PII data
- Secure & protected end-to-end human resource process



National Institution for Central Water Supply

Project

Encryption of PII Data and secure usage of SAP SuccessFactors



- 30% Faster applicant response
- 20% HR productivity increase

With the combined SAP
SuccessFactors and eperi solutions
in place, we have a protected and
efficient process to store and
process our applicant data in the
cloud.

Problem

As part of its cloud-first strategy, our customer wanted to move its end-to-end human resource management process based on **SAP SuccessFactors** to the cloud, including the hiring and recruiting functionalities. As applicants' PII data processing needs to be compliant with GDPR as well as public sector and internal compliance requirements, the candidates' restricted information like CVs, personal information **and attachments needed to be protected** before moving it into the cloud.

Solution

The **eperi Gateway** for SAP SuccessFactors has been tested intensively in a proof of concept phase by the customer to make sure that all applicant data is securely encrypted before moving it into the cloud. The implementation showed the benefits of securing recruiting data in the cloud while retaining all relevant human resource functionality in SAP SuccessFactors like searching, sorting and opening protected CV documents in the cloud.