

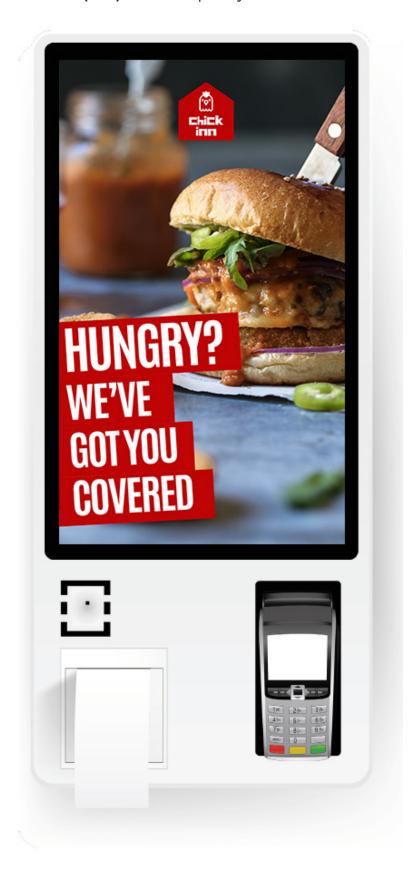
QikOrder: Kiosk

Customer journey walkthrough

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Screen 1: Attract screen

Kiosk displays multiple rolling screens to attract guests and promote deals such as limited time offers (LTO). Guest taps any screen to start.



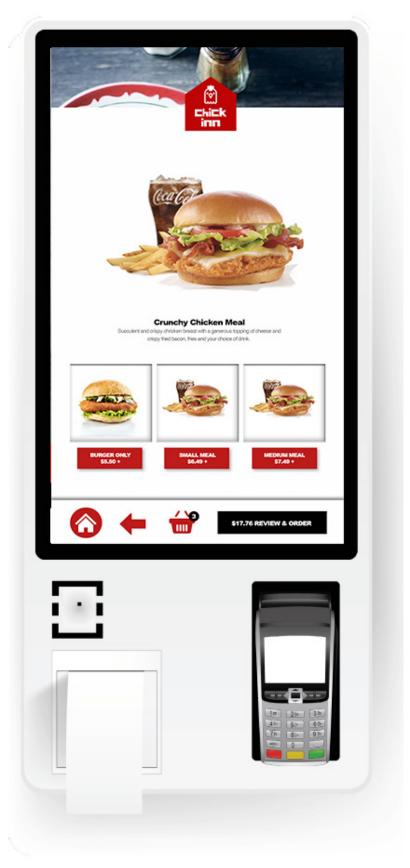
Screen 2: Menu home

Guest views the main categories from the menu.



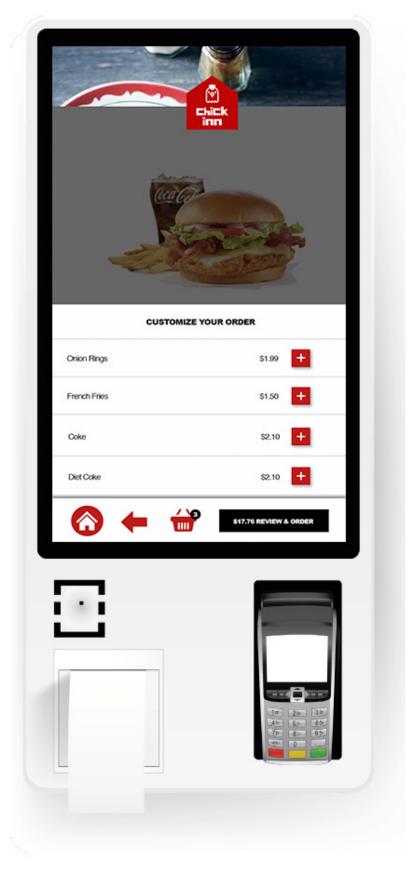
Screen 3: Menu item

Once a category is selected, the guest is taken to the menu item page for that category.



Screen 4: Upsell

The guest is prompted to cutomize their order by picking from a list of relevent upsells.



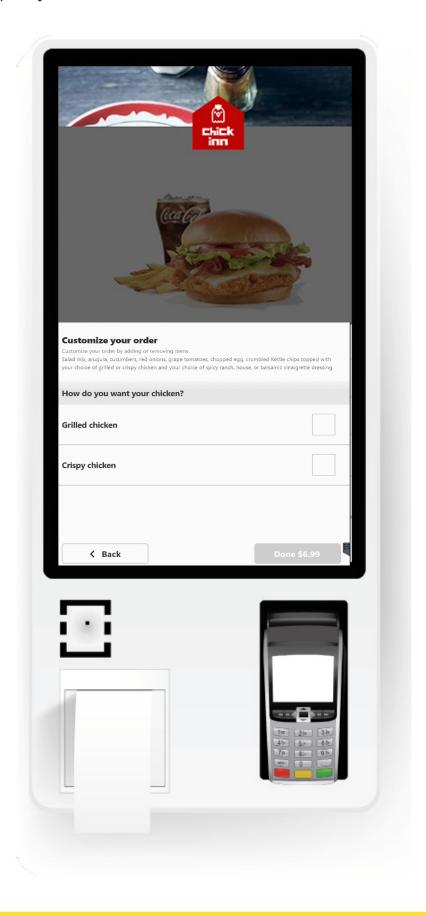
Screen 6: Complex menu items

The guest can specify preferences for items that require additional information.



Screen 7: Modifiers

The guest can specify modifiers to customize their meal.



Screen 8: Review order

Guest checks their order and can either add to it or check out.



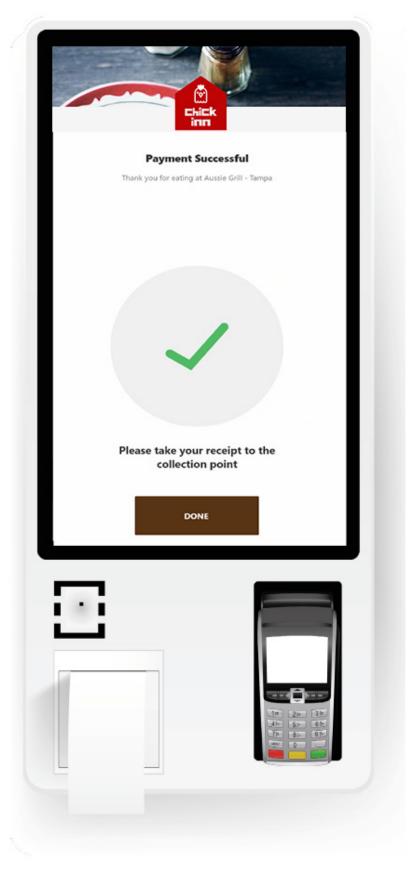
Screen 9: Payment

Guests pay using their preferred payment method.



Screen 10: Confirmation

Guest is show confirmation page where a receipt is printed and instructions are given to collect their order.



Order Ready Board

Guests can see at a glance what status their meal is at with order ready boards located near the collection counter.

