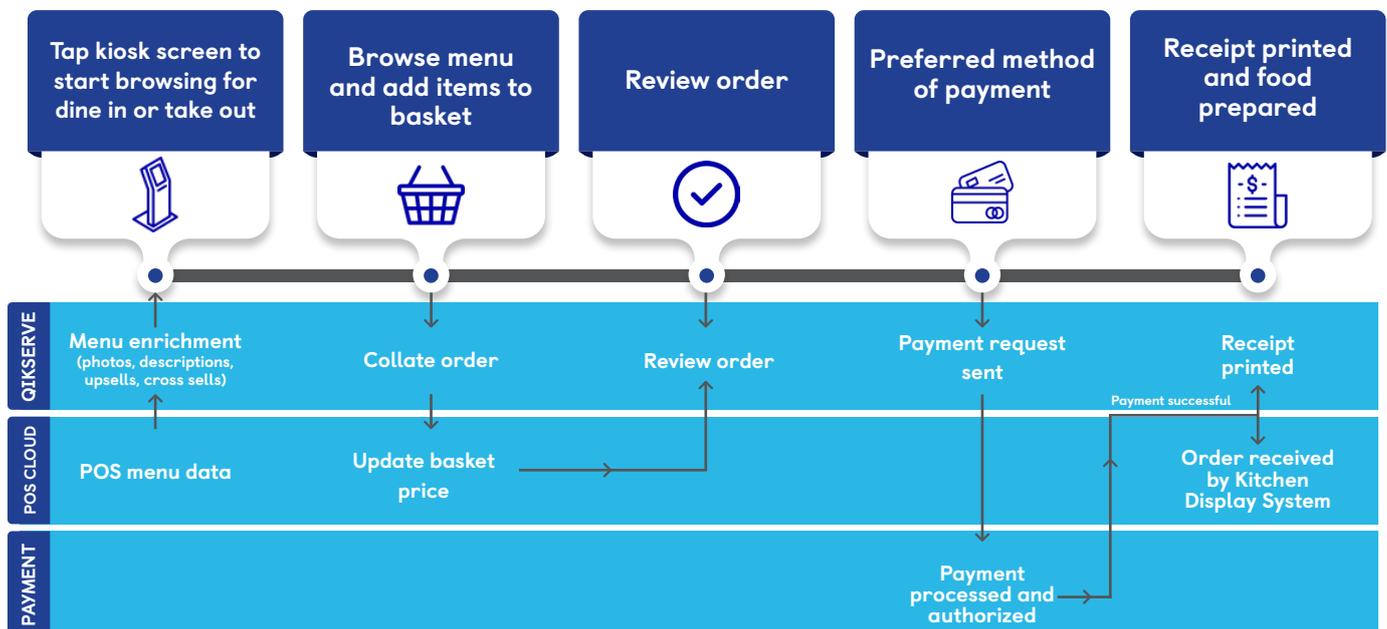# QikOrder
Kiosk

Bust lines, increase average transaction value (ATV), help maintain social distance and let your guests browse, order and pay using an interface that brings your menu and brand to life.

STREAMLINE OPERATIONS, BOOST REVENUE AND MAXIMIZE EXPERIENCE

Transform your customer experience, streamline operations, help maintain social distancing and reduce pressure on busy staff with an eye-catching, high definition, visually rich self-service experience. We provide the fastest way to roll out a highly scalable self-order and pay kiosk solution. Our expertise in user experience design incorporates powerful up sell and cross sell features that deliver real results.

The customer journey

Tap kiosk screen to start browsing for dine in or take out	Browse menu and add items to basket	Review order	Preferred method of payment	Receipt printed and food prepared

QIKSERVE	Menu enrichment (photos, descriptions, upsells, cross sells)	Collate order	Review order	Payment request sent	Receipt printed
					Payment successful
POS CLOUD	POS menu data	Update basket price			Order received by Kitchen Display System
PAYMENT				Payment processed and authorized	

More payment methods coming soon

Kiosk features & benefits

Features	Benefits
Menu User Interface (UI)/User Experience (UX) design expertise	Leverage our extensive UI development and UX expertise for digital self-service. Engaging design and intuitive flow mean decreased order time and a better experience for your guests resulting in increased average transaction value (ATV).
Upsell and cross-sell	Sell hard without the hard sell by suggesting relevant items to customers during the ordering process, driving ATV.
Modifiers	Let your guests have their meal exactly the way they want it with the ability to modify their order if it suits your operating model. Modifiers also help to increase ATV and eliminate incidents of staff error with complex, highly personalized orders.
Eat in or take out options	Let customers select whether their order is for eat in or take out allowing your staff to bag up or tray an order, keeping operations slick.
Loyalty and discounts	Drive loyalty and perceived customer value with the ability to scan coupons for discounts and end-to-end support of points collection and reward redemption via integration with our loyalty partners.
Landscape and portrait mode	Flexible screen orientations give you full control over the way your kiosk menu is presented to customers.
A range of printer options	Print receipts following successful payment. Supported printers include: Zebra KPU403, Epson TMT88V, ODP333.
Scanner agnostic	We can integrate with any scanner that operates as Human Input Device (HID) giving you the freedom choose scanners best suited to your needs and budget.
A range of PED options	Reduce cash handling at your stores which is costly and inefficient and give your customers a choice of payment options including NFC, Android/Apple Pay and Chip and Pin.
Rapid deployment	Our comprehensive out-of-the-box functionality and seamless integrations allow us to deliver enterprise-wide solutions in record-breaking time.
Highly scalable	Our technology is proven in high volume, multi-location businesses across the world meaning you can scale with stability and speed without concern.
Multi-language, multi-currancy	Remove the language barrier and currency confusion by offering a globalized solution for an increasingly globalized world. Currently, supported languages include English UK, English US, Dutch, Finnish, Chinese (simplified), Japanese, Spanish (US) and French Canadian.
Accessibility	Accessibility mode moves all interactive buttons to the bottom 50% of the kiosk screen meaning customers of all abilities are catered for.
Customer support	Maximize uptime with our helpful and friendly support team.

Integrations

Current integrations include:

POS

- ORACLE micros®
- D/NERWARE™ Intuitive Restaurant Software®

Payment

- FREEDOM.PAY
- adyen

Hardware

- Pan Oston® HEART OF STEEL / SENSE OF DESIGN
- evoke
- ZIVELO®
- iiko™
- acrelec
- imageHOLDERS
- EPSON®

Peripherals

- ZEBRA TECHNOLOGIES
- EPSON®

We support any scanner that operates as a Human Input Device (HID) via a USB connection

Don't see the intagration you need? QikServe is adding payment and POS partners all the time, contact us to discuss your integration requirements.