



QikConnect brings integrations together, giving you complete control over your technology stack



# Futureproof your technology stack

When ordering technology ecosystems become increasingly complex, QikConnect makes things simple. The secure, managed integration layer adds value to your brand's digital transformation journey, bringing legacy systems in line with the new breed of digital ordering and payment solutions.

Orchestrating and coordinating data flow giving. QikConnect helps you allocate resources and monitor operations while allowing the tech team to quickly recover from error conditions.

Historically operators have had to manage and reconcile their technology integrations. With QikConnect, the pressure is off. A scalable solution, develops in line with your needs, the result is a robust, modular technology stack that can be relied upon by the world's leading enterprises.





### An integration interface that orchestrates and coordinates

### An integration solution

- 🕗 Common interface layer
- Legacy system modernisation
- Orchestrates and coordinates data flow
- Order consolidation, routing to a single order screen
- Unrivalled breadth of integration options
- Integration options include (not limited to) loyalty, epos, KMS, delivery management

### Capture everything in one place

- View aggregated metrics and events in management dashboard
- 🕑 End-to-end visibility of user experience
- Monitor and optimise the performance of integrated solutions
- Understand performance and apply meaningful tags
  - Receive alerts on critical issues, capture and share with your team





## An unrivalled breadth of integrations

Every company uses a different combination of products to power its business – a different POS, a different loyalty product, a different kitchen management solution and a range of ordering platforms.

It becomes yet more complex as market consolidation causes brands to take on a disparate spread of legacy systems; no two integrations are the same.

#### Integrations supported include:



EPOS



Allergen management



Aggregator and ownbrand ordering



Delivery management



Kitchen management



Loyalty



## Trusted technology that grows with you

With a clear, uncomplicated interface, QikConnect helps teams communicate more effectively.

Cloud-based monitoring provides brands with the metrics and visualisations they need to ensure every element of their technology stack is performing to standard. Simple, colour coded alerts ensure IT teams can maintain productivity and output, troubleshooting issues before they can result in errors and unplanned downtime

#### Use QikConnect's monitoring tools to:

- See performance overviews and business metrics side by side
- Get system-wide visualisation and alerting
- Track store-by-store performance
- View order productivity and pin-point areas for improvement
- Gain insight into your applications' frontend performance





### About QikServe

QikServe is the enterprise platform for guest self-service in hospitality. Using any channel from kiosks and tablets to web and mobile apps, hospitality operators can provide powerful in-store and off-premise solutions from ordering to payment, giving guests the convenience to order and pay for their food and drinks whenever and however they want.

www.qikserve.com