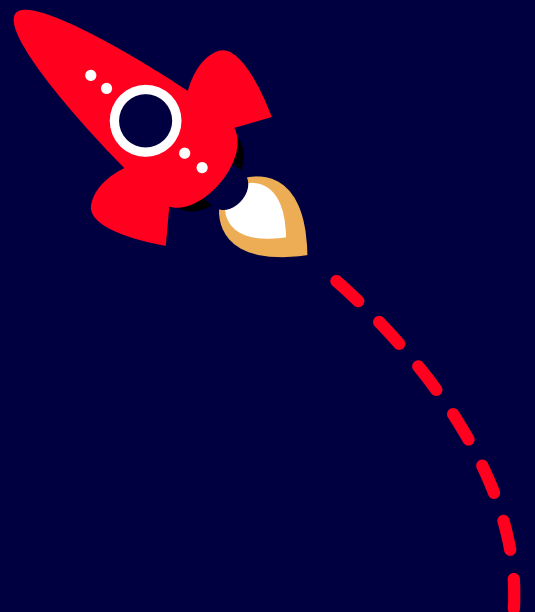access planit

# Royal Brompton & Harefield NHS Foundation Trust.

## Case Study

accessplanit ensure Trust maintain compliance and reduce risk.

Royal Brompton & Harefield NHS Foundation Trust make saving of £50K annually with accessplanit.

# Our Customer.

The largest specialist heart and lung centre in the UK and amongst one of the largest in Europe, the Royal Brompton & Harefield NHS Foundation Trust is known for highly skilled staff, many of whom are experts in their chosen fields. The trust employs over 2,500 staff across their two sites: Royal Brompton Hospital in Chelsea, West London and the Harefield Hospital near Uxbridge.

> I make no secret of the fact that I think accessplanit have the perfect system for this Trust, one that has a stable and reliable core built around compliance, a nationally mandated necessity, and beyond that has the flexibility to meet our requirements as an individual Trust.

# The Business Challenge.

Learning and Development is fundamental to the success of the Trust. Prior to the accessplanit system, the Trust managed over 15,000 training events using a standard system which was slow, inflexible and incredibly time consuming. There were several key drivers for change including an increasing demand from regulators for timely and accurate compliance reporting in respect of mandatory training.

The Trust's subsequent success in reaching the highest level of the NHS Litigation Authority's (NHSLA) risk management standards resulted in reduced insurance premiums as well as the assurance of staff competencies.

Course/event administration was complex, time consuming and difficult to co-ordinate as class bookings and eLearning courses were managed using separate systems. This also created issues with data accuracy which needed to be addressed, as training numbers is an important performance measure for the Trust. There was also a growing need to move course booking to self-service, giving attendees the flexibility to book on-line.

# Our Solution.

Following a rigorous supplier search, accessplanit was chosen by the Trust to provide a learning management software platform. The Trust was looking for a supplier with credibility in the market sector and with the ability to continue to meet their future needs.

**The accessplanit solution provides the Trust with automated course booking and administration for both classroom based and eLearning, hosted on one platform, with all the functionality required by the Trust including:**

### eLearning

With the ability to upload in-house and external courses.

### Online Surveys

Simple to use for completing course or trainer evaluation on-line. All forms can be automatically distributed by email, based on pre-defined criteria and filters applied for reporting.

### Report Writer

Producing an infinite number of standard or bespoke management reports on every aspect of the company's training and development, including intelligence to use for future planning.

### Online Booking

Providing real time information and accessed through the learning portal.

### Job Profiling

With the ability to define course requirement to specific roles.

> Our requirements are not, and never will be static – we need a system that can change with us.

# Customer Benefits.

## ROI

An estimated £50K savings can be attributed through the automation of training administration.

## Improved Efficiency

Time once spent chasing compliance and running reports can now be used for the development of new courses.

## Increased Compliance

Non-medical appraisal compliance has increased sevenfold since 2010 and the development team can automatically track learner targets, expiring awards, certificates and competencies.

## Improved Management Reporting

A report that previously took two and a half hours to produce now takes less than ten minutes.

## Goal Completion

The system was instrumental in assisting in the completion of mandatory training which was part of the Trust's successful application to reach the highest level of the NHS Litigation Authority's risk management standards.

## Control Over the Entire Training and Learning Process

Both classroom and eLearning are now centrally managed, producing benefits in time, accuracy and consistency.

## Course Development

Additional time gained through automation has enabled the team to develop the department as an Institute of Leadership and Management centre, offering qualifications at Levels 2, 3 and 5.

**Find out how accessplanit can help you:**

**Find Out More**

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" **The single greatest benefit to me and my department has been the time saved – time that we once spent chasing compliance and running reports (all now automated) can now be used for the development of new courses.**

Paul Mendes | Head of Learning and Development, The Royal Brompton & Harefield NHS Foundation Trust

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