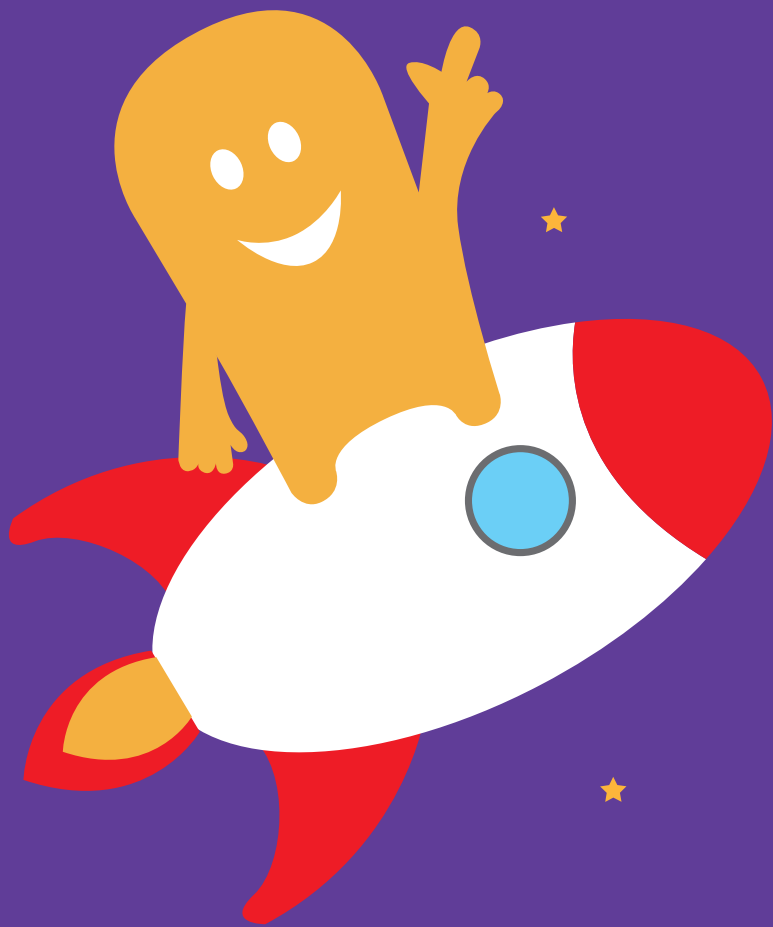




Fully-managed live chat



engage. convert. grow

Fully-managed live chat enables your business to be open 24 hours a day, 7 days a week...

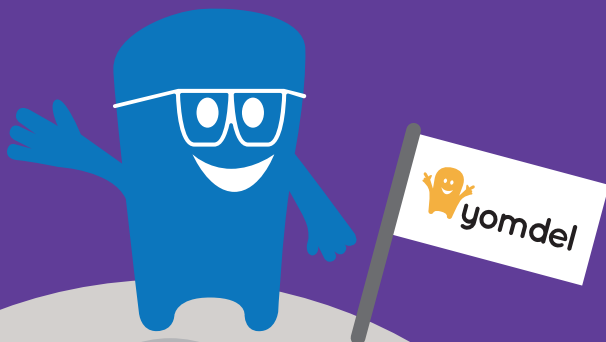
We were the first to launch managed live chat in the UK and we're now handling around one million chats a year on behalf of thousands of businesses across the UK, US and Australia.

The **companies we support come in all shapes and sizes** and work across a variety of industries, including property, finance, automotive, retail and medical.

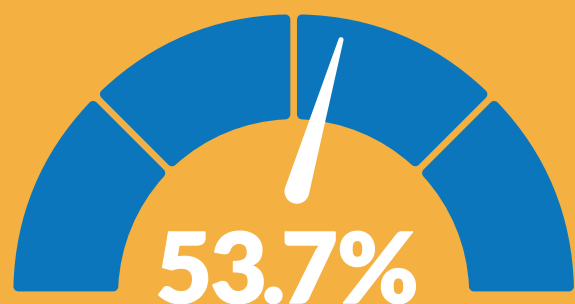
The huge number of chats that we handle means **we have an incredible insight** – probably better than anyone else in the UK – into people's buying behaviour: how they prefer to do things, what questions they're asking, how they think, and what they expect.

So, you see, **by partnering with Yomdel you get much more than a dedicated team** of intelligent, human operators engaging with, and nurturing, your online leads 24/7.

You get knowledge, expertise and insights that **give you a huge advantage** over your competitors.

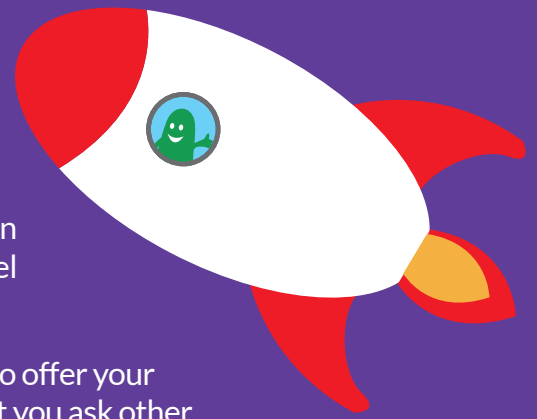


We handle over 70,000 chats each month and...




of them come outside of standard business hours.

Still not sure?



We know this is a big decision and that as a serious business person you want to do your homework before you decide whether Yomdel live chat is for you. And that's ok – we're not here to pressure you!

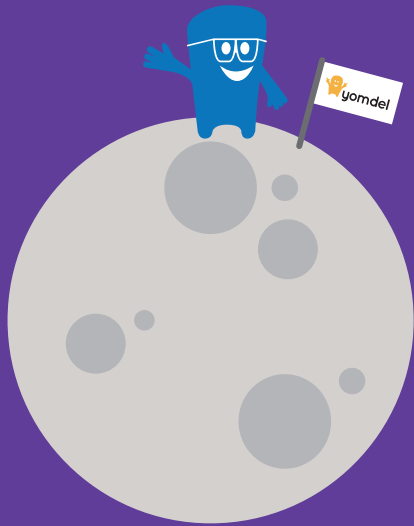
Instead, here's a list of things that we believe are vital if you want to offer your customers an online experience that's second to none. We suggest you ask other providers if they can offer the same level of service before you decide...

	 yomdel	Live chat provider 1	Live chat provider 2
Fully-managed service (where operators handle the chats on your behalf and supply detailed leads to you)	✓		
24/7 service as standard (i.e. not at an additional cost)	✓		
Pre-qualification of leads	✓		
Carefully structured engagement script to nurture leads through the buying cycle	✓		
A range of complementary services, such as diary management, chat-to-phone transfer and SMS follow-up	✓		
Industry-leading response time of 15 seconds	✓		
Globally-leading satisfaction scores of +95%	✓		
Outstanding customer service	✓		
Dedicated Account Manager	✓		

“It ain't what you do, it's the way that you do it. And that's what gets results.”

Talk to us today and see how we can change your business

Call: **+44 (0) 20 8088 0751** or email: **info@yomdel.com**



Parbrook House, Natts Lane, Billingshurst,
West Sussex, RH14 9EZ