

Text to Speech

The Text to Speech feature transforms typed text in the Portal into audible speech for callers to hear. Text to Speech is available anywhere in the Portal that one can currently record audio via a callback to a phone or by uploading audio from a pre-recorded file.

Text to Speech eliminates the need for users to record audio messages for auto attendants, voicemail greetings, intro greetings, and messages to queue agents.

Improves Client Experience

Multi language with voice and accent options

Unified audio voice that is consistent and professional

Create introduction greetings and messages for clients waiting in queue



Eases User Management

On demand text to speech

Provides default greetings and records names for new users

Create messages for agents answering a queue



Costs

No additional costs



Additional Features

Eliminates need for new users to record their names and greetings

Type automated attendant greetings and menu prompts versus recording

