

The **SpeechDirect** feature allows for mid-call speech detection. When reaching an Auto Attendant or company directory, callers can speak, rather than select digits from a phone pad, routing calls based on key words.

**SpeechDirect** offers a hands free experience for your callers, allowing them an expedient connection to the department or person they are trying to reach.

Benefits of **SpeechDirect** include:

- No need for callers to press digits to route calls
- Allows callers to search an Auto Attendant or company directory using audio prompts
- Easy to configure and modify
- Key word customization



**Cost:** \$19.99 per auto attendant/month