

# Simplicity Link



	INTEGRATION 1 BASIC	INTEGRATION 1 ENHANCED	INTEGRATION 2 BASIC	INTEGRATION 2 ENHANCED	INTEGRATION 3
<b>WEBBASED (CHROME)</b>	✓	✓			✓
<b>CRM INTEGRATION</b>	Chrome based only	Chrome based only, Salesforce, Redtail	Outlook ( <a href="https://tinyurl.com/l2Basic">https://tinyurl.com/l2Basic</a> )	Outlook ( <a href="https://tinyurl.com/l2Enhanced">https://tinyurl.com/l2Enhanced</a> )	Salesforce, Microsoft Dynamics, SugarCRM, Zendesk, Netsuite, ServiceNow, Bullhorn
<b>HARDWARE COMPATIBILITY</b>	PC/Apple	PC/Apple	PC Only	PC Only	PC/Apple
<b>COST</b>	\$	\$\$	\$\$	\$\$\$	\$\$\$\$
<b>WEBPHONE/ MOBILE APP COMPATIBLE</b>	✓	✓	✓	✓	✓
<b>FEATURE/ FUNCTIONALITY</b>	Click-to-dial, screen pop, address book, call history, integrations	Click-to-dial, screen pop, address book, call history, call logging, integrations	Click-to-dial, screen pop, address book, call history, integrations	Click-to-dial, screen pop, address book, call history, call logging, integrations	Click-to-dial, screen pop, address book, call logging, integrations, analytics, client portal
<b>CUSTOMIZATION REQUIRED</b>		✓		✓	✓