

The **Contact Panel** provides Gravatar support, allows users to see recent messages as well as quickly call, video conference or chat, with internal and external contacts through the Simplicity portal.

The **Contact Panel** is available to any user that can log in to the Simplicity Portal. Benefits include:

- View internal contact presence
- Users can provide an availability status
- File share available via Chat
- Initiate a call, video conference, or chat
- Recent chats with internal contacts can be viewed with a click of a button
- Internal contact Gravatars are visible in the **Contact Panel**



Cost: No additional cost