

Chat & SMS

This feature allows users to have text conversations, send attachments and use emojis through the Simplicity platform and applications. Chat and SMS can be with a single individual or a group using extensions, 10-digit numbers, or a combination of both. Attachments can be documents, photos, videos, and audio clips up to 5mb.

Improves Client Experience

Allows clients the option to communicate based on preferences

Group message allows for multiple participants

Media file enriches interactions



Improves Collaboration

Enhances communication and information exchange - alternative to emails and calls

Group chats can be established and used repeatedly by department or project

Share multimedia files

Easily launch collaboration sessions with specific group in portal, webphone, and mobile app



Costs

No additional costs



Media Files

Supports images, audio, and video up to 5mb

MMS file storage available

