

# Fair Use Policy

*Effective starting: April 10, 2015*

*Last updated: November 18, 2019 (replaced specific limits with Reasonable Use)*

This is a supplement to the [Digital Samba Customer Agreement](#) (the “**Agreement**”) and is thereby included in the Agreement. Any capitalized terms used but not defined below derive their meanings from the Agreement.

The Order, Order Form and Agreement impose certain restrictions and limitations on the Scope of Use for Hosted Services. Limitations or restrictions specified in the Order Form override conflicting terms in this Fair Use Policy.

## **Reasonable Use**

Digital Samba anticipates that Customer will use the Hosted Services in a reasonable manner given the business purpose.

As such, Digital Samba may restrict, suspend or terminate access if a Customer's use exceeds reasonable standards, based on service analytics and metrics derived from historic service usage, relating to meeting and recording durations, number of broadcasters, excessive calling patterns, amount of file space used and similar.

Digital Samba may first contact the Customer and discuss appropriate usage and suitable plans to support valid use of the Hosted Services.