



# ANAB 2020 Credentialing Conference

As the competence of credentialing professionals become increasingly demanding in a rapidly changing work setting, the [ANSI National Accreditation Board](#) (ANAB) will host a first-of-its-kind event, the **ANAB 2020 Credential Conference**. The first day of the conference, September 22, ANAB will host its annual Client Day meeting for all organizations accredited by ANAB under ISO/IEC 17024, ASTM E2659, and CFP standards.

Following the Client Day, ANAB will host three technical workshops on September 23-25, 2020. The three workshops provide attendees an opportunity to gain an in-depth understanding of technical requirements related to ISO/IEC 17024 and ANSI/ASTM E2659 standards, which are the building blocks for a high-quality certification and certificate programs. These three events are open to all interested parties including applicant and accredited organizations, consultants, people that support certification and certificate programs through testing, marketing, IT, and other services.

Please direct all comments and questions to:

**Evelyn Nash**

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## Client Day Meeting 2020

Client Day is only open to representatives of accredited bodies under ISO/IEC 17024, ASTM E2659, and CFP standards.

<b>September 22, 2020 12:00pm-4:15pm ET</b>	
<b>Time</b>	<b>Topics</b>
<b>12:00-12:15</b>	<b>Opening Keynote - How ANAB is Responding to the Current Challenges</b> Keith Greenaway, COO, ANAB
<b>12:15-12:30</b>	<b>Update on Legislations and Regulations Impacting Credentialing Organizations</b> Mary Saunders, VP of Government Affairs and Public Policy, ANSI
<b>12:30-12:50</b>	<b>Top Issues Impacting Credentialing Organizations</b> Thomas Adams, Chair, Personnel Certification Accreditation Committee Michael Lawrence, Chair, Certificate Accreditation Program Accreditation Committee
<b>12:50-1:50</b>	<b>Guidance Regarding Maintaining Accreditation During COVID-19</b>



	<p>Dr. Vijay Krishna, Sr. Director Credentialing Accreditation Programs</p> <p><i>This session addresses the current challenges with conducting operations/activities during the COVID-19 public health emergency by providing guidance on how organizations can continue to maintain their accreditations with certain safeguards are in place.</i></p>
<b>1:50-2:00</b>	<b>BREAK</b>
<b>2:00- 4:00</b>	<p><b>Top Issues Relating to Online/Remote Proctoring</b>          Jim Dilanni, ANAB Lead Assessor- Certification Program          Dr. Lynn Webb, ANAB Lead Assessor- Certification Program          Mickie Rops, ANAB Lead Assessor- Certification Program          Dr. Adrienne Cadle, ANAB Lead Assessor- Certification Program          Dr. Vijay Krishna (Moderator)</p> <p><i>This session provides insights by a panel of expert ANAB assessors who have assessed and witnessed different online proctoring platforms. These assessors will share their experiences and discuss top issues facing remote proctoring.</i></p>
<b>4:00-4:10</b>	<p><b>Update on ANSI Membership</b>          Kelley Cox, Director, Business and Membership Development</p>
<b>4:10-4:15pm</b>	<p><b>Closing Remarks</b>          Dr. Vijay Krishna, Sr. Director Credentialing Accreditation Programs</p>

## Technical Workshop - Psychometrics

This technical workshop is open to the general public, not just representatives of accredited bodies.

Session Facilitators:

Dr. Lynn Webb, ANAB Lead Assessor and Psychometrician

Dr. Will Dardick, Associate Professor, The George Washington University

Dr. Vijay Krishna, Sr. Director, Credentialing Accreditation Programs

<p><b>September 23, 2020</b>  <b>11:00am-4:00pm ET</b></p>	
<b>Time</b>	<b>Topics</b>
<b>11:00- 11:15</b>	<p><b>Opening Keynote</b>          Lane Hallenbeck, Executive Director, ANAB</p>
<b>11:15-11:30</b>	<b>“Fair, Valid, and Reliable”-Foundations of a Certification Program</b>



	Dr. Vijay Krishna, Sr. Director Credentiaing Accreditation Programs
<b>11:30- 1:00 pm</b>	<p><b>Psychometrics for Credentiaing Professionals</b> This session with our experts provides a deep dive into developing and maintaining an exam that meets under ISO/IEC 17024 and ASTM 2659.</p> <p>The session includes the following topics:</p> <ul style="list-style-type: none"> <li>• Certification scheme development as per clause 8 of ISO/IEC 17024</li> <li>• Fundamentals of a job/practice analyses</li> <li>• Introduction to measurement theories</li> <li>• Standard-setting process (criterion vs. norm-referenced testing)</li> </ul>
<b>1:00- 1:30</b>	<b>LUNCH BREAK</b>
<b>1:30-4:00</b>	<p><b>Psychometrics for Credentiaing Professionals (Continued)</b> The session includes the following topics:</p> <ul style="list-style-type: none"> <li>• Elements of a legally defensible examination</li> <li>• Validity, Reliability, and Fairness</li> <li>• A lifecycle approach to test security</li> </ul> <p><i>*A short, 10 minute break will be included in this session</i></p>

## Technical Workshop – Management Systems

This technical workshop is open to the general public, not just representatives of accredited bodies.

### Session Facilitators

Mickie Rops, ANAB Lead Assessor- Certification Program

Dr. Donald Ford, ANAB Lead Assessor- Certificate Program

Dr. Vijay Krishna, Sr. Director, Credentiaing Accreditation Programs

<b>September 24, 2020</b> <b>11:00am-4:00pm ET</b>	
<b>Time</b>	<b>Topic</b>
<b>11:00-11:15</b>	<p><b>Importance of a Value-Added Management System</b> Dr. Vijay Krishna, Sr. Director Credentiaing Accreditation Programs</p>
<b>11:15-1:00</b>	<p><b>How to be an Internal Auditor for ISO/IEC 17024 and ASTM E2659</b> This session with our experts will help you understand a quality management system and how to audit a system for compliance under 17024 and 2659.</p>



	<p>The session includes the following topics:</p> <ul style="list-style-type: none"> <li>• Quality management system concepts, principles and purpose</li> <li>• Roles and responsibilities of an internal auditor</li> <li>• Auditing techniques</li> <li>• Collecting and documenting auditing evidence</li> </ul>
<b>1:00- 1:30</b>	<b>LUNCH BREAK</b>
<b>1:30-4:00</b>	<p><b>How to be an Internal Auditor for ISO/IEC 17024 and ASTM E2659 (Continued)</b></p> <ul style="list-style-type: none"> <li>• Conduct all phases of an internal audit adopting a risk-based approach</li> <li>• Understand the requirements of ISO/IEC 17024 and ASTM E2659 relating to internal audits</li> <li>• Preparing an internal audit report</li> </ul>

## Technical Workshop – Topics in Certificate Programs

This technical workshop is open to the general public, not just representatives of accredited bodies.

Session Facilitators:

Eric Vincent, ANAB Lead Assessor- Certificate Program

Dr. Donald Ford, ANAB Lead Assessor- Certificate Program

Dr. Turan Ayvaz, Director, Certificate Accreditation Program

<b>September 25, 2020</b> <b>11:00am -3:30pm ET</b>	
<b>Time</b>	<b>Topic</b>
<b>11:00-11:15</b>	<p><b>Introduction – Alignment of Learning, Assessment, and Management Systems in Training and Education Programs</b> Dr. Turan Ayvaz, Director, ANAB Certificate Accreditation Program</p> <p>This session provides additional information on the impact of the current COVID-19 pandemic. Once more, it is understood that an education/training program is not composed of a single component. While COVID-19 has forced many education and training institutions to re-structure their offerings. The</p>



	alignment of multiple interdependent systems is what makes a program produce the intended learning outcomes.
<b>11:15-12:30</b>	<p><b>Learning System</b> Dr. Donald Ford, ANAB Lead Assessor- Certificate Program</p> <p>This session provides insights into how the learning system compose aligned activities.</p> <p>The session includes the following topics:</p> <ol style="list-style-type: none"> <li>1. Systematic Models of Instructional Design</li> <li>2. Analysis of Learners and their Learning Needs</li> <li>3. Defining Intended Learning Outcomes</li> <li>4. Design of Certificate Programs</li> <li>5. Development of Learning Materials and Courseware</li> <li>6. Delivery Systems for Learning</li> </ol>
<b>12:30-1:00</b>	<b>Lunch Break</b>
<b>1:00-2:15</b>	<p><b>Assessment System</b> Eric Vincent, ANAB Lead Assessor- Certificate Program</p> <p>This session explores how the assessment and evaluation system is aligned with the program. The session includes the following topics:</p> <ol style="list-style-type: none"> <li>1. Select Learning Assessment Methods that Measure Learning Outcomes</li> <li>2. Assessment of Knowledge and Performance-Based Certificate Program Assessment Plans</li> <li>3. Effective Standard Setting Methods</li> <li>4. Design of Scoring and Reporting</li> <li>5. Design of Evaluation Methods</li> </ol>
<b>2:15-2:30</b>	<b>BREAK</b>
<b>2:30- 3:30</b>	<p><b>Management Systems</b> This session provides insights on how the management systems of a training and education program matters in achieving intended learning outcomes.</p> <p>Topics covered</p> <ul style="list-style-type: none"> <li>• Operational System as a part of Management Systems</li> <li>• Management Review of Management Systems</li> <li>• From Continues Improvement to Organizational Learning</li> </ul>