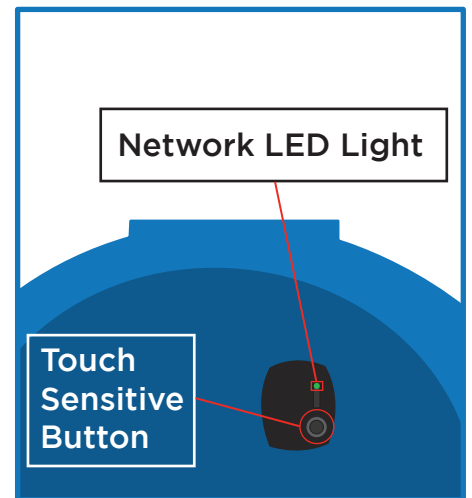
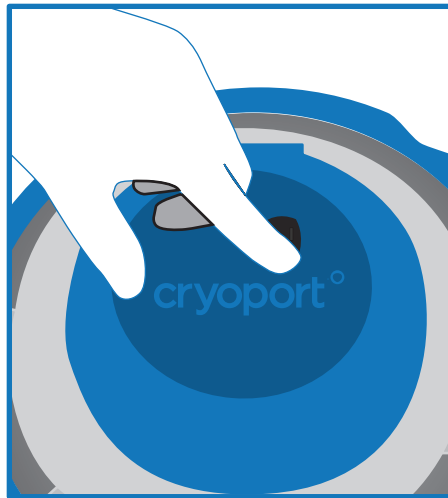
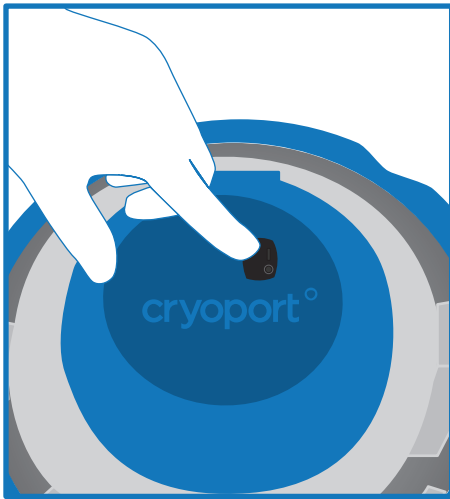


SMARTPAK II® COMMUNICATION RESET INSTRUCTIONS

Default configuration of the Smartpak II® is to record and transmit sensor data at 5-minute and 60-minute intervals, respectively when it is connected to a stable cellular network. The Smartpak II® device can be effectively reset per the instructions below.

STEP 1

Continuously tap and release the touch sensitive button at the frequency of one tap per 3 seconds until the Network LED light turns on — regardless of what the color is (Red or Green). It should take approximately 5 taps for the Network LED light to turn on.



STEP 2

Wait to see a **solid Green LED light**. After 5 minutes, refresh your Live View™ link. The queued-up data should fully be displayed up to the timestamp you executed in Step 1.

PLEASE NOTE: The Network LED light may be “blinking” RED. The blinking could last up to one minute (depending on the cellular coverage condition) before it changes to a solid Green.

IF THE DRY SHIPPER DOES NOT EMIT VAPOR WHEN PLUG IS REMOVED
PLEASE CONTACT CUSTOMER SERVICE IMMEDIATELY, BY CALLING (949) 470-2305 OR EMAIL CS@CRYOPORT.COM