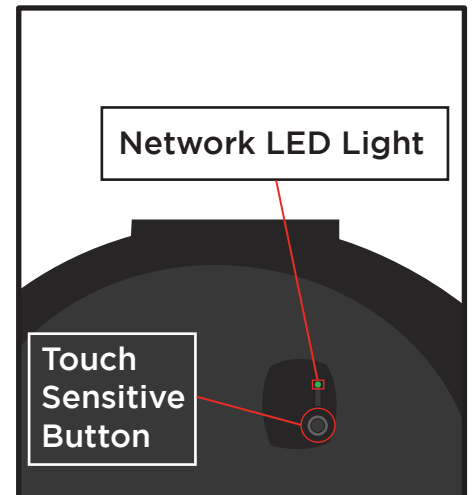
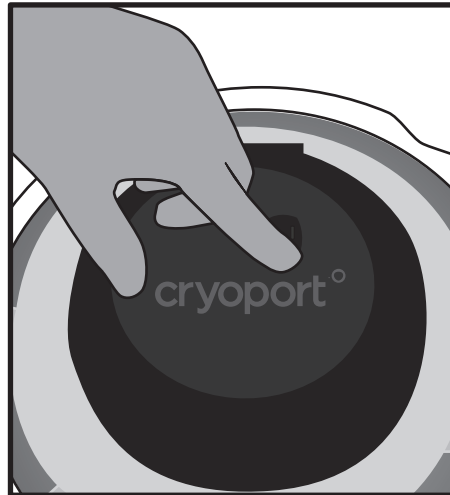
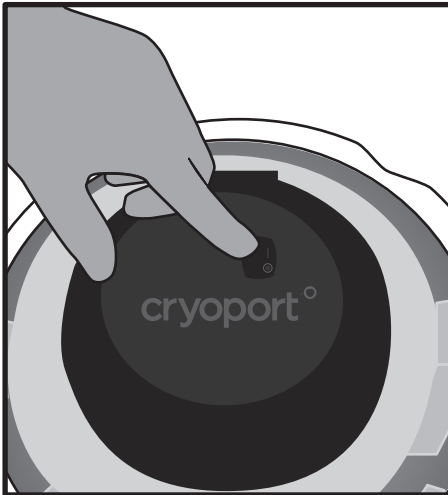


## SMARTPAK II® COMMUNICATION RESET INSTRUCTIONS

Default configuration of the Smartpak II® is to record and transmit sensor data at 5-minute and 60-minute intervals, respectively when it is connected to a stable cellular network. The Smartpak II® device can be effectively reset per the instructions below.

### STEP 1

Tap and release the touch sensitive button. The Network LED light will turn on (red or green light) within approximately 5 seconds. If a Network LED light does not turn on after 5 seconds, tap and release the touch sensitive button again. Repeat until a Network LED light turns on.



### STEP 2

Wait to see a **solid Green LED light**. After 5 minutes, refresh your Live View™ link. The queued-up data should fully be displayed up to the timestamp you executed Step 1.

**PLEASE NOTE:** The Network LED light may be “blinking” RED. The blinking could last up to one minute (depending on the cellular coverage condition) before it changes to a solid Green.

**IF THE DRY SHIPPER DOES NOT EMIT VAPOR WHEN PLUG IS REMOVED**  
PLEASE CONTACT CUSTOMER SERVICE IMMEDIATELY, BY CALLING (949) 470-2305 OR EMAIL CS@CRYOPORT.COM