

## QA Specialist (Remote)

Great technology is built by people with a true passion for excellence. Do you love building software testing plans, enjoy the thrill of tracking down a bug, and relish the chance to apply new methodologies and tools to deliver world-class SaaS products? If the answer is yes, read on!

### Responsibilities

- Work as a team to deliver best in class Consumer Insights Technology by ensuring high quality releases of new features and product enhancements.
- Collaborate with product, development, operations and customer success teams to understand product requirements and develop comprehensive testing scenarios.
- Conduct regression testing and user acceptance testing and provide feedback on software usability and functionality.
- Coordinate both internal and external user testing to ensure high quality customer experiences.
- Research issues reported by users. Report, track and escalate bugs and hotfixes as needed.
- Participate in production releases and test feature delivery via post-production validation.
- Assist in improving QA processes and applying new technology to improve the release process.

### Qualifications

- Demonstrated skills in software testing.
- Experience in technical problem-solving and decomposing requirements into test cases.
- Ability to understand the big picture, look forward, anticipate problems, and assess risk
- Strong attention to detail and customer-centric thinking
- Skilled in communicating with business stakeholders and development teams to clarify software requirements, provide feedback, and communicate test failures.
- Thrive in a highly interactive, team-oriented environment.
- Enthusiastic about learning and taking on new challenges.
- Familiarity with HTML, CSS, and Javascript. Ruby on Rails a plus.
- Some experience with UX design and research a plus

### Requirements

- BS in Computer Science or related field.
- 3+ years of experience testing complex software applications in an agile environment.
- Working knowledge of JIRA, or any other Application Lifecycle Management Tool.
- Experience in marketing, research or analytics technology a plus.
- Available M-F from 8:30am-5pm CT. High speed internet and ability to participate in video calls.

### About Digsite:

Digsite is a Madison WI based technology company that helps consumer brands like Sub-Zero, American Family Insurance, and T-Mobile get consumer feedback as they build new products, customer experiences or marketing programs. We're growing fast, and seeking smart, energetic and results-oriented people to join us on the journey.