



## Control Measures

MightyKidz is dedicated to constantly evaluate our practices to evolve with the most up to date information regarding COVID19. Our aim is to keep our families and staff as safe and healthy as possible while continuing to provide services to our families in need. Please read thoroughly as we are asking for our entire MightyKidz

community to assist us in maintaining the overall health of everyone.

### Reduced Hours of Operation

- We will be open to families from 7:00 a.m. – 4:45 p.m. Monday through Friday. We will dedicate the last hour and fifteen minutes of each day to a thorough sanitizing and disinfecting of toys, classrooms, and common areas. We appreciate your promptness in picking up your child(ren) on time, so our teachers can be diligent with their new cleaning routine.
- Parent temperatures will be taken and recorded at pick-up and drop-off. If the reading is 100.4 or above, your child will not be permitted to come to MightyKidz until the family member is symptom free without medication for 7 consecutive days.
- Child(ren) temperature(s) will be taken at drop off, as well as periodically during the day. If your child has a reading of 100.4 or higher, your child will not be permitted to come to MightyKidz until he/she is symptom free for 7 consecutive days. This adheres to siblings and all family members – if a family member is exhibiting symptoms and/or fever, then all family members must stay home.
- Staff temperatures will be recorded daily: symptomatic staff members will not return until he/she is symptom free without medication for 7 days.
- Staff, Parents, and children to use hand sanitizer upon entry.

### Within the Classroom & Center

- Cancellation of Tours & Enrichment activities to reduce visitors within each center
- Outdoor exploration at on-site playground, walks restricted outside of MightyKidz
- Consistent Communication: Signs posted, brightwheel and email updates
- At LQA, the basket of pm snacks has been removed from front desk
- Only teachers to serve family style meals (older children do not participate in serving selves)
- Jackets to be left at the center – MightyKidz will launder and return to cubby
- Children's water bottles washed every day
- Removal of soft toys in classroom, only hard toys/surfaces will remain
- Eliminate sensory bins, play dough, and play slime in the classrooms
- Elimination of soft toys coming from home every day
- Children will be advised and reminded to not touch faces
- Increased handwashing in the classroom
- Requesting travel information from parents on a weekly basis: The Travel Advisory lists areas of the world that are heavily affected (Level 3), which will require those who have traveled to these locations and members of their household to refrain from entering school for 14 days upon return. This applies to our children, families, and staff members. The list is being regularly updated.

- Staff members assigned to hourly disinfection of high-touch areas within center including but not limited to:
  - Door handles
  - Cabinet handles
  - Handle bar on ramps
  - Classroom door, windows
  - Light switches
  - Keypads
  - Bathroom sinks
  - Toilet handles
  - Baby gates
- Staff sign children in/out – removal of kiosks for sign in/out
- Rotation of open classrooms to allow for intense disinfecting and cleaning of rooms can happen
- Strollers disinfected daily
- Additional deep cleaning in kitchen
- Amazon packages to be disinfected before entering center
- Regular disinfecting of playground toys

#### **Social Distancing**

- Reduce group sizes: max of 10 in each room
- At pick up and drop off, please limit to two families in the classroom at a time. If there are already two families in the classroom, please wait in the hallway until a family exits the room
- Split group activities whenever possible to keep children physically separated and distanced
- Increase the space between kids at a table: stagger meal times/activities within the classroom
- Parent traffic to be monitored/staggered pick up and drop off



## Frequently Asked Questions

### General Questions

#### **Why is MightyKidz still open?**

We realize that now, more than ever, families need our help. We are an essential service for hardworking families, and we welcome their children to join our center as long as they

have not been exposed, are symptom-free and there are no restrictions from the health department. Our staff are following a series of health and safety guidelines to ensure we keep our centers as safe and clean as possible and ensure the health and safety of children in our care. We're also working closely with the CDC, Peggy King our Health Nurse and state and local health departments to respond as quickly as possible to the latest guidance and direction.

#### **How does MightyKidz make decisions regarding coronavirus?**

We're working closely with the CDC, Our Health Nurse Peggy King and state and local health departments to respond as quickly as possible to the latest guidance and direction.

#### **How does coronavirus spread?**

The CDC is a good resource for the latest information on how coronavirus spreads. Coronavirus (also known as COVID-19) is a new disease and we continue to learn about how it spreads and the severity of illness it causes.

#### **Can someone spread the virus without being sick?**

Because coronavirus is a new disease and we continue to learn about it, the CDC is a good resource for the latest information.

#### **Am I at risk for coronavirus?**

This is a rapidly evolving situation and the CDC risk assessment may change daily. The latest updates are available on CDC's website.

#### **What is your criteria for closing MightyKidz?**

We continue to closely follow the guidance of the local health department. Any decision to close would be made in partnership with local health departments. If a case of coronavirus is found at any MightyKidz location, we would follow direction of public health officials. We'll be sure to communicate with you quickly so you are informed about all actions we take.

#### **How likely is it that MightyKidz would close?**

Due to the many unknown factors and the continued changes, we cannot determine the likelihood of a closure. We continue to closely follow the guidance of the local health department. Any decision to close would be made in partnership with our local health department.

#### **What if you don't have enough teachers because they are all out due to concern of coronavirus in the community?**

We're hard at work to ensure that MightyKidz stays open to support our communities.

#### **How would we be notified about closures and reopening?**

We will communicate with you via email and through brightwheel, as well as post communications in the centers.

### **Will you continue to enroll families during this outbreak?**

Absolutely. We welcome all families to join our center as long as they have not been exposed, are symptom-free and there are no restrictions from the health department.

### **Do I get charged tuition if I don't bring my child to the center due coronavirus concerns?**

You will not be charged tuition if you decide to withdraw your child from MightyKidz. In the event of a prolonged closure (longer than 2 weeks), MightyKidz will determine an agreeable tuition amount to cover overhead costs. We are committed to taking care of our teachers should we need to close MightyKidz.

### **Do you reserve spots for families that have been isolated based on recommendation of the Health Department?**

If the absence from the center is a recommendation or requirement from the health department, we will work with families to hold their spots as long as possible.

## **Keeping our Children and Staff Safe and Healthy**

### **How are you keeping children safe and healthy in your centers?**

We're partnering with local health departments, our Health Nurse Peggy Kin and closely monitoring the latest updates from the CDC and WHO to ensure we're following their guidance on the most up-to-date recommendations. In our centers, we're practicing the following actions:

- Diligently following our hygiene and cleaning procedures, including disinfecting high-touch surfaces like door handles and sanitizing more frequently.
- While our teachers will do their best to meet you at the entryway to the classroom for pick-up and drop-off, when you are in the classroom, we're asking for your help to keep your visit as brief as possible, not join in activities and be careful not to touch too many surfaces in the room.
- Continuing to emphasize the importance of hand washing that is aligned with the CDC recommended 20-second hand washing techniques and reinforcing this action with children multiple times throughout the day.
- Asking for your partnership to help us keep our sites free of illness. If your child has had a fever or trouble breathing, we ask that they stay home until they have been symptom-free for at least 7 consecutive days. To ensure the safety and wellbeing of everyone in our community, we're being vigilant about enforcing our existing policy of excluding sick children and employees. While we realize this may be a burden, staying home when sick is one of the best ways to keep illness from spreading.

### **How does coronavirus affect children?**

The CDC has the most up to date and reliable information on coronavirus's impact on children.

### **What if a child or teacher shows symptoms associated with coronavirus while they are at the center?**

If a child or teacher begins to show symptoms of coronavirus or any other illness, we'll follow our exclusion for illness policy (currently, the exclusion period is 7 consecutive days) . In that case, the child or teacher would be asked to return home, see a doctor and partner with the local health department to obtain a recommendation on how to proceed. We'll continue to be diligent about enforcing our existing policy of excluding sick children and employees. While we understand the additional burden this may cause, staying home when sick is one of the best ways to stop illness from spreading.

### **What can I do with my child to help prevent transmission?**

We see our centers as safe and clean sanctuaries for children to learn and grow, and we need your partnership. If your child is symptomatic, we ask that they stay home until they've been symptom free without medication for at least 7 consecutive days. If you choose to keep your child at home, please call your center and let us know. While we understand the additional burden this may cause, staying home when sick is one of the best ways to stop illness from spreading. When you are in the classroom, we're asking for your help to keep your visit as brief as possible, not join in activities and be careful not to touch too many surfaces in the room. As part of our daily curriculum, we continue to emphasize the importance of hand washing and align with recommended 20-second hand-washing techniques. We're reinforcing this action with children at least every hour throughout the day. You can do the same at home!

**Is MightyKidz doing what's necessary to procure the necessary cleaning supplies?**

Yes, we have all of the necessary supplies available in all of our centers. If you have any concerns, please contact your center director.

**Are you hiring a professional vendor to clean the center? Are you going to do a deep clean?**

We're diligently cleaning and disinfecting the center throughout the day, as well as regularly practicing the handwashing and respiratory etiquette. Our professional cleaners will maintain their schedule at each center. These are the most effective methods outlined by the CDC in the prevention of spreading illness. We're working closely with local health departments to determine if and when a deep clean is recommended. In the event an individual in the center has confirmed direct exposure to a confirmed case, is being tested for or has been confirmed having coronavirus, we would ensure a deep clean takes place prior to the return of any employee, child or family.

## **Supporting our Teachers and Staff**

**How is MightyKidz taking care of employees that are impacted by coronavirus?**

Nothing is more important than the health and safety of our employees and the children and families we serve every day. We support our teachers' decision around their and their families' health and safety. Teachers and staff are always a top priority at MightyKidz. All teachers who choose to work during this time will be given additional hourly bonus pay for their commitment to MightyKidz.

**What happens if a teacher or staff member believes they had direct exposure or close contact with a confirmed case in the community?**

In this instance, we'd work with the teacher or staff member to gather details and then would work with the local health department on guidance. Until we have that specific guidance, we ask that teacher to stay at home. If the employee confirms they've had close contact exposure to a confirmed case, we follow CDC guidance and ask them to stay home in self isolation for a period of 14 days. We'll welcome them back to our center at the end of 14 days if they haven't experienced any symptoms. If there were symptoms, they'll need to notify us and get medical clearance before coming back.