



Friday, December 17, 2021

Dear Residents and Families,

We remain committed to providing updates to our residents, families, and staff at AgeCare. As such, we are providing weekly updates to keep you all informed on what is happening at our communities and organization-wide.

1. [Holiday Greetings](#) from all of us, to all of you.
2. [WOW – Tickets are Rolling In!](#) - Give the 'gift of a lift' to those you appreciate at AgeCare.
3. [Visitor Guide](#) – Everything you need to know for a safe visit.
4. [The Importance of Being Immunized](#) – Protecting yourself and others against influenza.
5. [Recreation Calendars](#) – Staying active, intellectually stimulated, and socially connected.
6. [We're Hiring](#) – Did you know AgeCare is hiring? Great opportunities for caring people.

We hope these weekly updates are helpful. Thank you all for your continued support.

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## Holiday Greetings

Greetings to you all - our cherished friends, residents and family members. As the holiday season blankets us in bright lights and shiny decor, may each of you know the true meaning of love and joy, and may you uncover new and precious moments to fortify your spirit for days ahead.

Whatever you wish for, whatever makes your eyes twinkle and your heart sing, this is what we wish for you this holiday season.

From all of us, to all of you, Oh Happy Holidays!





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## WOW – Tickets are Rolling In!

Thank you for WOWing us with your incredible praise and appreciation! You have no idea what a lift it gives staff when people take the time to share the positive impacts they make on a daily basis! It is truly heartwarming for us all. Here are just a couple of the many awesome comments we have received:

*“This Team performs duties and responsibilities for me as I can no longer look after my husband's care. I feel secure knowing that this team tries their best to keep my husband comfortable and feel cared for. It isn't always easy for the Staff to be perfect, but they come pretty close! I can sleep at night knowing he is looked after. Thank you, each and every one who have contact with my husband. Because of you I have enjoyed a few extra years of life. May God's blessings be upon each and every one of you according to your ability to receive,” – Delena*

*“The wonderful staff have made the transition into a more assisted lifestyle very comfortable. They are kind and supportive and always ready with a smile and greeting. We love the feeling of belonging and appreciate everyone going above and beyond to ensure a safe and happy environment. Thank you so much you are greatly appreciated!” – David and family*

Please remember, you are invited to WOW us whenever the spirit moves you and as often as you like throughout the year. For those who are new to AgeCare’s WOW Ticket concept, here is all you need to know to give the ‘gift of a lift’ to those you appreciate at AgeCare:

- Fill out a [WOW ticket online today](#)

**OR**

- Look for our **WOW tickets** next to the nomination box in your community.
- Fill in the **WOW ticket** by naming your recipient and sharing what they mean to you.
- Give your ‘special recipient’ the coloured copy and put the yellow copy in the nomination box.
- Enjoy the feeling that you have made someone’s day, and you are helping spread the AgeCare ‘LOV.’ (\*Living Our Values)



## Visitor Guide

[Visitation guidelines](#) are in effect requiring all eligible persons over the age of 12 to be fully vaccinated. There are visiting hours in effect to allow for screening.

Please familiarize yourself with these guidelines should you choose to visit.

[Download the Visitor Guide \(PDF\) -->](#)

Care starts at the door, so please be kind when our greeters ask you to check-in. If you have any questions or concerns regarding our visitor guidelines, please contact your General Manager or Administrator directly.





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### The Importance of Being Immunized: Influenza

As the COVID-19 pandemic continues to be a serious concern, we are also preparing for the increased spread of another virus: influenza, more commonly known as the flu.

Flu cases were low last year because we were in a province-wide lockdown. This year, however, more people are socializing in-person, commuting to work, travelling, and being out and about in the community. This means we will likely see an increase of all viruses compared to last year, including COVID-19 and the flu.

To help protect our residents, who are most at risk of experiencing serious complications due to the influenza virus, we hosted flu clinics at all of our sites. We encourage you and your families to help keep yourselves and our residents safe and healthy by booking your free flu shot this year.

Visit [immunizebc.ca/influenza](https://immunizebc.ca/influenza) to learn more and book your flu shot.

### Recreation Calendars

Our recreation team works hard to create engaging activities that enrich the mind, body and spirit. We are continuously looking for ways to reduce the risk of transmission while having the least impact on resident well-being.

At this time, visitors are not permitted to attend indoor recreations programming, including concerts. We appreciate your understanding.

#### View the Recreation Calendars for your AgeCare Community:

<a href="#">Harmony Court Care Centre</a>	<a href="#">Brandt's Creek Mews</a>	<a href="#">Cariboo Place</a>
<a href="#">Harmony Court Estate</a>	<a href="#">Monashee Mews</a>	<a href="#">Mount Ida Mews</a>

Please note that communities with an exposure or on outbreak may have different recreation restrictions in effect. Contact your community or [sign up for email updates](#) to stay informed on the latest information.

### We're Hiring

Did you know AgeCare is hiring? Great opportunities for caring people. From health care aides to food services to recreation to administration and more, we are looking for dedicated and caring individuals.

If you or someone you know is looking for an exciting new opportunity, check out our careers page at [www.agecare.ca/hiring](http://www.agecare.ca/hiring)



**WE'RE HIRING!**  
Great Opportunities for Caring People