

Virtual Visit GUIDELINES

Virtual Visits

- AgeCare will continue to support with scheduled virtual visits, including Skype, Apple FaceTime, email, or social media, and phone calls.

Time

- To ensure everyone has the opportunity to schedule virtual visits with their loved ones, these sessions are still limited to 15-30 minutes once a week.
- Virtual visits must be booked in advance by contacting your AgeCare Community.
- When booking, please provide all of the following information:
 - ✓ Date requested for virtual visit
 - ✓ Time requested for virtual visit
 - ✓ Resident's full name
 - ✓ Resident's neighbourhood
 - ✓ Your full name
 - ✓ Your phone number
 - ✓ Type of virtual visit you'd like to book (Skype, Apple Facetime, email, phone call, other)
 - ✓ Contact information to connect for virtual visit

Using Technology to Connect With Your Loved Ones

- For information on how to use technology to connect with loved ones, please reference our [virtual visits poster](#).