

TO: All AgeCare Staff
FROM: Dr. Hasmukh Patel, AgeCare CEO & President
CC: Executive, Directors, and Walden Plaza Teams
DATE: December 23, 2020
SUBJECT: Update on COVID-19 Vaccine for AgeCare Staff

At AgeCare, we received the best holiday gift we could ask for. The initial phase of the COVID-19 vaccination is underway. We have received word that our communities will be notified and scheduled to have the staff vaccinated. This initial phase only includes staff vaccination as the vaccine cannot be transported to the site. **Once notification from Alberta Health Services (AHS) is received for your site, your site leadership will communicate this to you.**

Health Link will be calling staff who are eligible to receive the vaccination in this preliminary phase.

We understand that there is a delay of a few days between this announcement and AHS connecting with staff. Please be patient. Do not call Health Link until you have received their call. At this time, the call from Health Link will come up as *No Caller ID*. On the first call, they will leave a message with no call back number. We encourage you to answer these *No Caller ID calls*. They will call you back a second time and leave a direct line to call.

This vaccine will protect you, your family, your community, and your residents. It is an essential step in ending this devastating pandemic. While getting vaccinated is voluntary, we wish to stress the importance of this vaccine.

A Staff COVID-19 [Vaccine FAQs \(PDF\)](#) and a [One Minute of Learning \(PDF\)](#). These are both posted on our **Staff page** at www.agecare.ca/coronavirus.

