



all for one.

FULL NAME
ADDRESS 1
ADDRESS 2
CITY STATE ZIP

Monday, June 21, 2021

Hello <First Name>!

We are excited for you and your fellow AE Goetze Employees Credit Union members to join our First Alliance Credit Union family. We have important information to share with you about how your accounts and loans will function starting July 1, 2021.

IMPORTANT DATES:

- Monday, June 28 - Merger Vote Meeting at 5:30pm via Zoom
- Wednesday, June 30 - AE Goetze branch will be CLOSED. This means there will be no access to your accounts and loans on this day.
- Thursday, July 1 - This is the official merger date. Throughout the day your account information will be transferred from AE Goetze to First Alliance. The Lake City branch will be open for service from 2:00pm to 4:30pm.
- Monday, July 5 - All First Alliance branches (including Lake City), will be CLOSED in observance of the Independence Day holiday.

UPDATED ACCOUNT NUMBERS:

Your updated First Alliance account number will be similar to your current AE Goetze account number. It will be six digits long, will start with a seven and may include leading zeros before your current AE Goetze number.

New Account Number Examples:

<i>If your current AE Goetze number is:</i>	<i>Your updated First Alliance number would be:</i>
123	700123
1234	701234
12345	712345



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Our First Alliance team will contact you via a personal phone call to confirm your updated account number on June 29 or June 30 between 4pm and 8pm at the phone number you have on file with AE Goetze.

LOAN & PAYMENT DETAILS

We are pleased to share that if you have an **existing loan with AE Goetze** your loan details will not change. All loan terms, interest rates, payment due dates, and/or fees will remain as agreed upon in your existing AE Goetze loan agreement. You will simply be making payments to First Alliance Credit Union instead of AE Goetze Employees Credit Union as of July 1.

If you have **existing automatic and/or recurring payments** coming out of your AE Goetze account, those payments will continue to process as usual. There is nothing you need to do to transition your existing automatic and/or recurring payments to your updated First Alliance account. When setting up new recurring and/or automatic payments as of July 1, you will need to use your updated account number and the First Alliance routing number: 291975481.

SAVINGS & DEPOSIT DETAILS

We are happy to share that the **savings accounts, certificates of deposit, and IRAs** you currently hold with AE Goetze will all carry over to your updated First Alliance account. Your existing savings rates and terms will remain the same for these accounts.

The most notable difference between your AE Goetze savings accounts and First Alliance savings accounts is when **dividends** (the money we pay you!) will be paid to your account. As a First Alliance member, your qualifying accounts will earn dividends on a monthly basis instead of quarterly. This means your money will be working harder for you! Your dividends will post directly to your account at the end of each month.

If you have **existing automatic and/or recurring deposits** going into your AE Goetze account, those deposits will continue to process as usual. There is nothing you need to do to transition your existing direct deposits to your updated First Alliance account.



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When setting up new direct deposits as of July 1, you will need to use your updated account number and the First Alliance routing number: 291975481.

You will receive your **final AE Goetze account statement** for the month of June with your final transaction details via mail after July 6. Your account statements going forward will come from First Alliance Credit Union and include your transaction details as of July 1, 2021. If you need to access copies of your past AE Goetze account statements for any reason you will need to visit the Lake City branch.

MORE MERGER INFORMATION

Our team at First Alliance Credit Union is committed to making this transition as smooth as possible for you. We know you will have questions about the upcoming merger and the affects it will have on your account. We have included some **additional FAQs with this letter** to help answer some of the more common questions we have received from your fellow members so far. We will continue to be in contact with you via personal phone calls and additional mailings over the coming days to ensure you feel confident about the upcoming transition.

We also encourage you to **visit firstalliancecu.com/merger** to complete the short form at the bottom on the page with your current contact information, so you do not miss any important information shared about the updates to your account.

Remember to join us for the **Merger Vote Meeting on Monday, June 28 at 5:30pm** via Zoom. Meeting access details can be found at firstalliancecu.com/merger.

If you have any questions about the information shared in this letter, please do not hesitate to talk with Tom or Connie at the Lake City branch or call us at 507-288-0330 or email us at hello@firstalliancecu.com. We're here to help!