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all for one.

<Full Name>  
<Address 1>  
<Address 2>  
<City State Zip>

Date

Hello <First Name>,

I'm excited to have you join our First Alliance Credit Union family through the recent merger with AE Goetze Employee Credit Union.

You are receiving this letter today because John and Tom at the Lake City branch shared with me that you have typically received a loan payment reminder and payment receipt in the mail each month. Unfortunately, this is not a service that First Alliance offers as an option for making loan payments. **This is your official notice that you will no longer be receiving your monthly loan payment details in the mail.**

While we're unfortunately not able to continue offering this type of loan payment service to you, we do offer a wide variety of convenient options for making your loan payments. On the back of this letter you will see an overview of your loan payment options at First Alliance.

Please take a moment to review your First Alliance loan payment options. If you have any questions about this information or would like assistance setting up any one of the available payment options, please do not hesitate to contact our friendly, helpful Member Contact Center team at 507-288-0330 or [hello@firstalliancecu.com](mailto:hello@firstalliancecu.com). You can also visit the Lake City branch to talk with Tom or Connie about your loan payment options Monday – Thursday 8:00am to 4:30pm and Friday 7:30am to 4:00pm.

Kind Regards,

Nathan Finney  
Account Services Manager  
First Alliance Credit Union



all for one.

## YOUR LOAN PAYMENT OPTIONS

Welcome to First Alliance Credit Union! We are grateful for the opportunity to serve you. Here are six easy options for making your First Alliance loan payments each month.

1. You can set up an automated transfer from your First Alliance accounts to pay the loan directly.
2. You can use your First Alliance Online Banking account to schedule an automatic recurring payment to your loan each month.
3. You can set up an Electronic Funds Transfer or ACH from another financial institution to make payments on your First Alliance loan.
4. You may be able use another financial institution's online banking bill pay tool to issue your monthly payment to your First Alliance loan.
5. You can mail your payment to PO Box 8070 Rochester MN 55903. We must receive your payment by your due date. Remember to include your account number and your loan number with your mailed payment.
6. You may also pay with cash or check at any of our branches.

If you have any other questions about your loan or need any assistance setting up automatic payments, please contact us at 507-288-0330 or [hello@firstalliancecu.com](mailto:hello@firstalliancecu.com) and we will be happy to help you. We thank you for your business and look forward to assisting you with any future financial needs.



Scan this code with your smartphone camera for more details about your loan payment options at First Alliance Credit Union.