

Strategic Investment in Retail of the Future

Company Name: GLENN'S GROCER PLT

Market Overview

Despite having registered RM92.7bil in July 2021, the overall sales in Malaysia's wholesale and retail sector contracted by -14.7% compared to the same period last year. However, RGM expects retail to grow by 4.1% in 2021.

Income from e-commerce transactions recorded RM896.4bil in 2020, an increase of 32.7% compared to 2019 (RM675.4bil), a study revealed.

Index	2017	2018	2019	2020	2021E
Growth Rate	2.0%	3.9%	3.7%	-16.3%	4.1%
Turnover(RM)	99.8bil	103.7bil	107.5bil	90.0bil	93.7bil

Source: TheStar, Department of Statistics Malaysia, The Edge Markets

Growing Trust In Online Grocery & Convenience

With travel restrictions and fears of the infectious virus, Malaysians turned to e-commerce platforms to get their daily essentials, necessities and groceries.

Online grocery platforms saw a surge in demand for their services and benefited tremendously.



The Trend





Supermarket and convenience store boom



Grocers are now, more important than ever



Convenience, fresh and accessibility, are key now



Growing demand for fresh produce in Malaysia



The Dilemma





Limited Access & Offering

Fresh fruits and vegetables are still mainly confined to regional markets, supermarkets, and hypermarkets. Not as convenient as neighborhood grocers



Inefficient Pricing Model

Farm—Distributor—Wholesaler—Retailer-Customers model. Heavy multiple layers to the supply adds to the cost factor



Lack of capital (B2B model)

Micro entrepreneurs that are unable to start due to lack of capital. They are enablers that complement the retail business model



Let's Fix This



Close the Gap

New stores within 10km radius of current outlets thus maximizing efficiency and serviceability



Opportunities

Offering seed fund for budding entrepreneurs.
Bulk-buying enables better deals in long run



Target

Urban households and F&B operators within the business district



Cost Saving

Wholesale prices to drive constant B2B and consumer purchases





Freshest Produce

at Exceptionally

Low Prices

At Glenn's Grocer, our goal is to bring the freshest of produce, at exceptionally low prices.

We strive to build a sustainable business ecosystem targeting B2B and B2C in urban areas





Our Differentiated Business Model



Distribution Centre & WMS

WMS and logistics are connected with tractive control system that reacts flexibly

Groceries, Fresh Food and Bakery

Offering groceries, fresh meat, fruits, vegetables and more online everyday



Glenn's Grocer



Young Entrepreneur Program

Empowerment of local young entrepreneurs through GTP strategy

Contactless Curbside Pickup

Designated curbside pickup area for contactfree transactions





Delivery within Vicinity

Providing FREE deliveries to customers within outlet's vicinity



Competitive Analysis

Requirements	Glenn's Grocer	Hong Yang	XTRA Fruits	Juicy Bites
Product: SKUs	126	N/A	47	40
Price: Avg. RRP	RM39.10	N/A	RM61.68	RM58.66
Promo	Competitive	Competitive	Competitive	Competitive
Place: Outlets	2	3	2	3
People	Young Entrepreneur	Employed staffs	Employed Staffs	Employed Staffs

NOTE:

- 1. Average SKU is calculated based on selected fresh produced.
- 2. Average RRP is obtained based on selected items.

Glenn's Grocer is currently selling at an average of -35.17% below competitors

Glenn's Grocer carries an average of +190% more SKUS than close competitors

Glenn's Grocer maintains averagely 47.37% active inventory per month Glenn's Grocer is currently approx. 11K walk-in customers per month

Traction FY2020



Walk-In Customers 100,000

1,100Active Members

RM2Mil
Revenue

9,500 SKUs

1.5%

Disposal Rate

Gross Margin
30.91%

10K

SQFT + dedicated loading bay

5%

Constant new product listing growth



Core Revenue (In-Store)

B2C

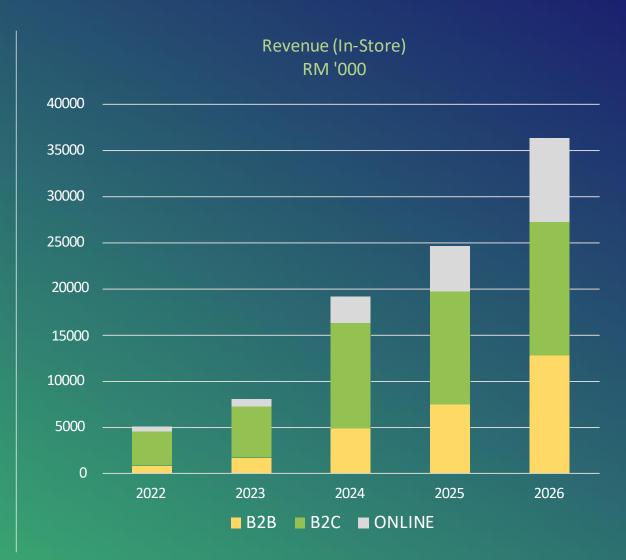
Providing delivery for both online and offline purchases at wholesale prices.

B₂B

Providing raw material needs within the vicinity, allowing greater convenience and faster turnaround rates compared to wholesalers.

Online Platforms

Utilizing current available platforms such as Grab, Shopee, etc.





Ancillary Revenue (In-Store)

Direct Sellers

Providing seed-startup for neighborhoods representatives that are engaged in Group Buying.

Store Licensing

Further expansion via Licensing of Stores with Royalty and Sales Percentage collection.

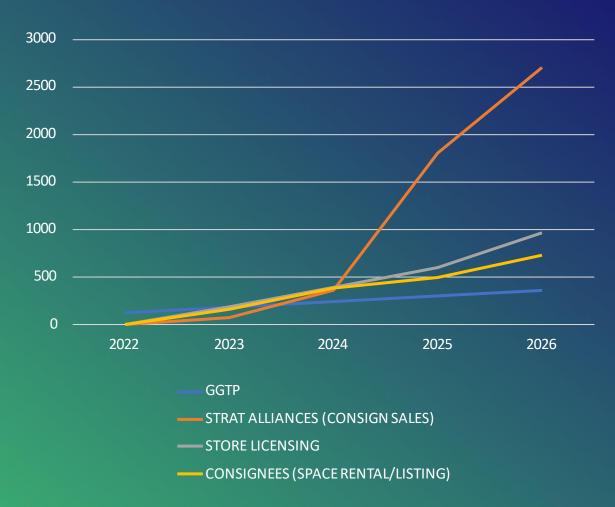
Strategic Alliance

To tie-up with existing GMS/Convenience stores i.e Baloy, 99SpeedMart, 7-Eleven.

Consignees

Space rentals and Listing Fees







Ancillary Revenue (In-Store)

2022

5 Outlets

2023

10 Outlets

2024

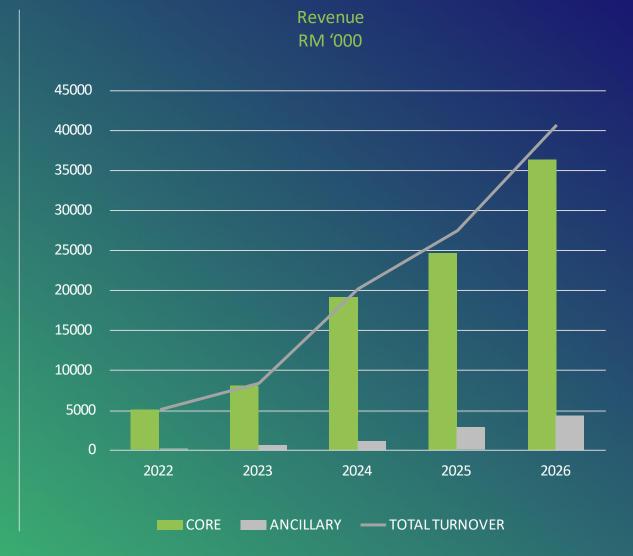
18 Outlets

2025

26 Outlets

2026

38 Outlets





Funding Usage

Inventory & Product Line Enhancement

RM 200,000

Asset Upgrade (Cold-Room) & inventory Management

RM 100,000

Additional Outlet Expansion

RM 200,000

Grand Total

RM 500,000

Utilization of Fund



- Inventory & Product Line
- Asset & inventory Management
- Additional Outlet Expansion



The Glenn's Team





M. Faiz Zakaria
Chief Executive Officer / Operations

He brings with him more than 15 years of experience in the retail industry. Most notably known for the co-founding and brand building of a local fashion designer/retailer based in KL. Formerly the National & Regional DC Logistics reps for Valiram Group Sdn Bhd. He was the Asia Pacific Operations Audit for FEDEX (M) Sdn Bhd.



Cristina Suzanne Stockstill
Co-Founder, Head of Marketing &
Brand Ambassador

A professional fashion model and actress in Malaysia. She is the award winner for Best Actress (FILM) of SKRIN Awards in 2013.

Received Best Supporting Actress at FFM26. Various brand campaigns and commercials involving COACH, Louis Vuitton and LaMer.

The Glenn's Team





Edmund Soon Head of Development

Passionate in Supply & Distribution of fresh produce since 2001. Prior to joining Glenn's Grocer, he co-founded a successful restaurant chain in Malaysia, with 22

outlets. Received his Bachelor's Degree in Economics & Finance from Curtin University of Technology, Australia.



Brian KiatChief Merchandising Officer

A Malaysian entrepreneur who founded LIN HUAT Global, a well-established Design Consultancy and Trading company. Later, he spent 6 years UMW Malaysia, focusing on Marketing and Sales. He then founded Jin Huat Global, an established Design Consultancy and Trading company. Graduated with Bachelors Degree in International Business, Lim Kok Wing University.



Thank You