

The easiest way to purchase integrations

# INTEGRATION AS A SERVICE

Through this service you can order integrations and we will deliver them with a defined time frame to a cloud platform, where we will manage and support your integrations and APIs. It is our responsibility to make sure everything works smoothly. With this service you don't have to invest in an expensive and inflexible platform, manage consultants or deal with expensive migration projects.

Integration as a Service is unlike any other service offering, we have. It is a cloud service and the easiest way to purchase integrations without having to worry about resources, platforms and management.

# **Development**

You order integrations through our service portal (SPIN) by filling in a form. It includes automatic guidance so that the request is correct. When you have done that the order is categorized and sent to our developers who will develop the integration for a fixed price and within a specified time. During the development you can follow the status of the order through our portal. Once it is deployed you will be able to track the usage and invoicing from the portal.

Integration categories

There are four categories that will determine the price and delivery time:

- X-small: 1 day delivery time. Automated development.
- Small: 2 days delivery time. Simple mapping. Could involve routing to predefined destinations. Should involve a small amount of testing work
- Medium: 5 days delivery time. Medium difficult mapping (reqresponse, cross-ref look-ups). Could involve dynamic routing. Always involves unit and integration testing.
- Large: 10 days delivery time. A difficult integration that involves several messages, integration and/or business logics. Could involve routing that request custom code, data requiring etc. Could involve development of new adapter components or similar.



### **Platform**

We have partnerships with many cloud providers and will select the cloud platform that is the most suitable for your needs. By choosing this service you don't have to think about another partnership as we will take care of everything for you. This will simplify billing, as you will only receive invoices from us, and you won't have to talk about SLAs with several service providers.

Often time and integration in the cloud is built using many different platform components. As the components are upgraded or discontinued by the cloud provider a lot of work is generated to ensure stability and compatibility. A part of this service includes us staying informed about these changes and then making changes to the integrations to ensure the functionality.

# **Platform options**

The service can be delivered with technologies from:

- Microsoft Azure
- IBM Cloud

# **Run-time**

Using our portal, you will be able to see if there are any ongoing incidents and report your own issues and track them from there. The portal also includes information on invoicing that can be easily understood. You won't have to deal with complicated cloud pricing plans, that changes ever so often.

The pricing is predictable and based on the number of integrations and includes a volume component based on the number of messages being sent. We can offer you a customized price plan, if you have a high volume of messages or many integrations.

