

Safety iPass Provides Peace of Mind for Miller Creek

The Challenge

In August of 2020, Miller Creek School District was facing the same problem as nearly every other school in the country—students and teachers needed a healthy protocol to come back to school during a pandemic.

When staff were in the building during the summer, they were using a simplistic tool for health screenings, but they knew it wasn't robust enough to manage 1,000 students returning to school. Without a tool that was "as simple as possible, customizable, and integrated into the Student Information System" school would have to start hours later.

The Solution

Miller Creek chose Safety iPass to better keep track of people as they enter and leave the building. They started back to school in August with a small cohort and gradually added students until December.

With Safety iPass, administrators can send out a customized symptom screening survey to parents so they can keep sick kids home and healthy kids in school. The process is simple:

1. Safety iPass integrates with SIS to automatically send emails to parents—no manual data entry.
2. Parents receive an email at 6 am.
3. Administrators have a dashboard by 7:45 of every student's health status.
4. Secretaries can assist the few students who aren't cleared to be in the building.
5. School starts at on time 8 am with no delays from health screenings.

"The fact that it's all integrated into our student information system makes a big difference here because we are already using so many applications."

The Results

Because Miller Creek implemented an easy-to-use health screening system, they are able to keep more students in school and limit community spread within the school. Students are able to enter the building with minimal delay or interruption.

"It provides peace of mind that we have a system in place for people to check in and tell us how they are feeling...[and it's] better than trying to track it on a spreadsheet—that's just not feasible."




Customer Profile

Miller Creek School District is an elementary district serving the northern San Rafael community of Terra Linda, Marinwood, Lucas Valley and a portion of Contempo Marin. It was founded in 1864 as Dixie School District, making it one of the oldest school districts in Marin County. It includes three elementary schools and one middle school, and feeds into the San Rafael High School District. The district prides itself on its small class size and diverse student body.

Industry: K-8 Education
Region: Bay Area, CA
Total Buildings: 5
Total Students: 2,000+
Staff: 200+
SIS (Roster): Aeries
Customer Since: 2020

"The support from CrisisGo has been phenomenal. Response to direct emails and online chats has been fast and efficient. That is what people who are looking at the product need to understand. It's not just the software or the device that you get. It's the support that makes all the difference. Unless your solution is 100% home grown, you NEED that support."

Jack Nguyen
 Information Services Manager
 Miller Creek School District