CrisisGo Client Story: Triad CUSD 2

Updating School Safety Communication and Response

About The Client

Triad CUSD 2
203 E. Throp St.
Troy, IL 62294
www.tcusd2.org

Customer Since: 2018

"Our board has annual community engagement meetings, and the year prior, safety and security was identified as the number one concern coming out of parent focus groups and committee meetings we were holding."

Kenan Fagan
*Director of Educational Services
Triad CUSD 2*

Challenges Faced

Triad CUSD2 had a good relationship with their local law enforcement , held annual safety meetings, and coordinated regular safety drills. Triad also had a good emergency plan, but it was paper-based, and they knew it had not been tested with a real emergency.

Triad wanted to do more, and along with their school safety initiatives with security cameras, access controls, and radio communication, they had experimented with texting and group messaging for safety communication, but they experienced failures.

Proposed Solution

To take their school safety to the next level, Triad wanted to also examine the way they managed threats and their crisis response policies and procedures.

A school resource officer recommended CrisisGo, and Triad realized that CrisisGo would help them achieve their goals of digitizing their safety plan and providing access to safety information and communication on mobile devices for their staff.

By using CrisisGo, Triad CUSD 2 will be able to:
- Provide their staff with digital access to their safety plan.
- Allow staff members to quickly check in with their safety status during a drill or an emergency.
- Maintain safety communication with staff in all their buildings throughout the district under a unified communication channel.

Why They Chose CrisisGo

Kenan Fagan, Director of Educational Services for Triad CUSD 2 said that Triad believes CrisisGo will help organize and unify their school safety efforts.

Fagan Stated, "The number one thing that has really changed is we now practice using CrisisGo as part of our drill management. We make sure that everyone knows how to use the app within the administrative team, so we are actually practicing the communication. Just like cities have tornado drills and test their sirens, we're going through testing our communication systems."

CRISIS GO
safety through communication